



State of Wisconsin
Jim Doyle, Governor

CL-10194652-9952

Department of Agriculture, Trade and Consumer Protection
Rod Nilsestuen, Secretary

2007 JUN 26 AM 4: 54

2007 JUN 25 PM 11: 10

May 18, 2007

DAIMLERCHRYSLER MOTORS CO
PO BOX 21-8004
AUBURN HILLS MI 48231-8004

RE: File # 482100 (Refer to this number when contacting our agency)

[REDACTED]
[REDACTED]
[REDACTED]
HOLMEN WI [REDACTED]

Dear Sir/Madam:

I received a complaint from [REDACTED] concerning an unsatisfactory transaction with your business.

I am providing you with an opportunity to review and comment on this matter before we investigate further. After reviewing the complaint, please send your written response to [REDACTED] and to our office within two weeks.

In your response, please include a statement as to your position regarding resolution of this complaint. Your written response is important so your position can be included in the Department's permanent record.

Thank you for your cooperation and prompt response.

Sincerely,

Jonathon W. Karns
Consumer Specialist
BUREAU OF CONSUMER PROTECTION
Fax: 608 224-4939
E-mail: Jonathon.Karns@datcp.state.wi.us

Eno.:

C: National Highway Traffic Safety Administration

AA
6/26/07
CC

Agriculture generates \$51.5 billion for Wisconsin

**Complaint/Inquiry received via email/internet by the
Wisconsin Department of Agriculture, Trade & Consumer Protection**

Moore, Tom S - DATCP

From: [REDACTED]
Sent: Friday, May 11, 2007 6:22 AM
To: DATCP Hotline
Subject: DATCP Hotline E-mail

Complaint or inquiry received via email, internet by the Wisconsin Department of Agriculture, Trade, and Consumer Protection. This complaint and the information provided will be used in efforts to resolve the problem and will typically be shared with the party complained against. It may also be used to enforce applicable state laws. Under Wisconsin's Open Records Law, Wis. Stats. § 19.31, this complaint will be available for public review upon request, after this department's action is completed.

Date Sent: 5-11-2007

Your Information

Name: [REDACTED]
Email Address: [REDACTED]
Address: [REDACTED]
P.O. Box:
City/State: holmen, WI
Zip Code: [REDACTED]
County: la crosse
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Phone us between 8:00 a.m. and 4:00 p.m. at: Work
Best time to call:

Information about the business your complaint is against:

Business Name: Chrysler
Business Address:
Address Line 2:
City/State: , none
Zip Code:
County:
Phone:
Name of the person you talked to: null
Title of the person you talked to:
What product or service did you buy?: 2002 Chrysler 300 M

Information About Your Complaint:

Which of the following best describes your first contact with the business?: I want to the business

When did contact first occur?: 2004
How old is the person who had contact with the business?:
Was the item advertised?: Not Advertiaed
When:
Where:
Contract Number:
Amount paid: 16000
Amount paid by: [REDACTED]
Where did you pay the business?: At the place of business
Did you contact the business about your complaint?: No

**Complaint/Inquiry received via email/Internet by the
Wisconsin Department of Agriculture, Trade & Consumer Protection**

Please describe your complaint:

metal filings from the manufacturing of the engine plugged the cooling system causing engine to overheat. \$2400 expense

How do you feel this complaint should be resolved?

recall and compensation from Chrysler

By submitting this form, I state that the information contained is true and accurate to the best of my knowledge.