

CL-10194476-3292

June 11, 2007

US Department of Transportation  
NHTSA  
Office of Defects Investigation  
NVS 201  
400 7<sup>th</sup> St SW  
Washington D.C. 20590

RECEIVED  
JUN 19 2 11:04  
OFFICE OF DEFECTS INVESTIGATION

2007 JUN 19 PM 12:00

[Redacted]  
[Redacted]  
Ukiah, CA [Redacted]

[Redacted] hm  
[Redacted] cell

RE:2006 Buell Ulysses XB12X  
4MZDX03L763 [Redacted]  
Mileage: 11,605

Dear Sirs:

I am reporting a defect on my 2006 Buell motorcycle which I believe is dangerous and has caused an accident. I also believe the defect may be widespread. I will enclose both letters I sent to Buell. They called me on Friday, June 8, 2007 and told me they had received the first and would have a customer service representative call me soon.

As detail in my letters I bought the motorbike used and immediately noticed a problem where the front brake pulses rapidly during braking. This pulsing is so violent that the front end bounces up and down makes the machine difficult to control. On Saturday June 9, 2007 at about 1:30pm I was out for a short ride and I rounded a left-hand corner at about 40 mph. I "tapped" the front brake but the pulsing caused a much harder application than I intended. The front wheel locked up, the motorcycle fell and slid about 10 feet. My bike and riding gear were damaged and I broke several ribs and separated my left shoulder.

If you need more information or if you would like to inspect the bike please feel free to contact me. The machine is at my house now but I'll try to take it to the dealer this week.

Sincerely

[Redacted Signature]

ET  
6/19/07  
CC

June 11, 2007

Buell Customer Service Department  
PO Box 653  
Milwaukee, WI 53201

[REDACTED]  
[REDACTED]  
Ukiah, CA [REDACTED]

[REDACTED]hm  
[REDACTED]cell

RE:2006 Buell Ulysses XB12X  
4MZDX03L763 [REDACTED]  
Mileage: 11,605

Dear Sirs:

On June 4, 2007 I wrote you about the pulsing brakes on this motorcycle and asked you to repair them under the warranty, I understand that you have not had a chance to respond to that letter as you just received it.

Unfortunately I have now had an accident because of this defect where the pulsing caused the front wheel to lock up as I was going around a corner at about forty miles an hour. There is a fair amount of damage to the bike (frame is dented, windshield broken, saddle bag scraped and some other damage). I am also injured with four broken ribs and a separated shoulder. I appreciate it if you would repair the damage caused by this defect and I would further appreciate it if you would replace my riding gear that was damaged in this accident.

I will try to get the vehicle to my dealer this week for an actual estimate. As I offered before I will be happy to make my motorbike available for your inspection.

Sincerely [REDACTED]  
[REDACTED]  
[REDACTED]

June 4, 2007

Buell Customer Service Department  
PO Box 653  
Milwaukee, WI 53201

[REDACTED]  
[REDACTED]  
Ukiah, CA [REDACTED]

[REDACTED] hm  
[REDACTED] cell

RE:2006 Buell Ulysses XB12X  
4MZDX03L763 [REDACTED]  
Mileage: 11,605

Dear Sirs:

I just purchased this motorcycle used from the original owner (and just send the change of ownership card in). I must say it is a remarkable machine, in 40 years of enjoying this sport I don't remember a machine that I've been so excited about.

It seems to have one problem where the front brake pulses rapidly during braking. This pulsing is so violent that the front end bounces up and down and it is uncontrollable when braking in a curve. I thought it was just a warped rotor, which I understand would not be a warrantee item. I had my excellent dealer, Harley Davidson/Buell of Ukiah (2600 N State St, Ukiah, CA 95482 707.462.1762) inspect the machine and they said the rotor had developed hot spots which were harder than the rest of the rotor causing the vibration. You can actually see dark spots every inch or two around the rotor. They recommend that the rotor and pads be replaced and explained that brake work was not covered by the warranty.

I fully understand that wear and tear items are not covered under the warranty but it seems as if this failure is something caused by a material failure rather than normal wear. I would very much appreciate it if you would consider repairing this under your warranty. It is, of course, available for your inspection.

Sincerely [REDACTED] A  
[REDACTED]  
[REDACTED]