



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

207 JUL 24 PM 12:15

Repository ☐

15-JUN-2007

Reference No.
10193466

OWNER INFORMATION (Type or Print)

Name
Address
City CORPUS CHRISTI TX Zip Code

Daytime Telephone Number E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer. Signature of Owner Date 7/17/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1C3BC55E1GG

Make

CHRYSLER

Model

LEBARON

Model Year

1986

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-JUN-2007

Failure Mileage

7X715
0

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

FIRESTONE

Tire Model (Name or Number)

P18570R14 RESPONSE SE

Tire Size (Example P215/65R15)

P185/70R-14

DOT No. (Example: DOTM9A3C036)

HYVRV13200

☐ Original Equipment

☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1986 CHRYSLER LEBARON. THE CONTACT STATED THAT TWENTY INCHES OF TREAD HAS SEPARATED FROM THE DRIVER SIDE FRONT FIRESTONE RESPONSE SE (P18570R14) TIRE. THE FAILURE OCCURRED ON JUNE 15, 2007, WHILE DRIVING 35 MPH. THE PURCHASE DATE WAS UNKNOWN. THE CURRENT MILEAGE IS 70,720 AND FAILURE MILEAGE WAS 70,715.

11/06/01

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Bridgestone Americas Holding, Inc.

1200 Firestone Parkway
Akron, OH 44317-0001
Phone: 330-379-4053
Fax: 330-379-4064
E-mail: PhillipsLesley@bfusa.com

July 3, 2007

██████████
██████████
Corpus Christi, TX ██████████

RE: Date of Incident: June 15, 2007
 BFS Claim No: 647329
 Subject Tire: Firestone Response SE

Dear ██████████:

My letter is to acknowledge the conversation you had with our customer representative on June 15, 2007 and the notice you submitted to Sears regarding the above-captioned.

As you will see from the enclosed copy of a letter to Sears dated July 3, 2007, we have requested correspondence and/or documentation from Sears to enable us to evaluate this matter. If you are in possession of any such materials, please forward them to my attention at your earliest convenience.

Further, in order for Bridgestone Firestone to properly review and evaluate this matter, I ask that you please do the following:

1. Please complete the enclosed Incident Report. We cannot begin the review process without this vital information. If minor children were involved in the incident, please provide names of parents or guardians. The vehicle owner must sign the completed Incident Report. If we do not receive a completed and signed Incident Report, the review process cannot begin and the Incident Report will be returned to you for completion. This will delay the review process.
2. Please provide two property damage estimates and photos of the subject vehicle.
3. Please provide a copy of the police report (if applicable).

In addition, Bridgestone Firestone requires the subject tire to be shipped to our Product Analysis Department in Akron for a non-destructive examination prior to making any decisions regarding this matter. It is our understanding Sears has the subject tire and they will be forwarding it to Akron on your behalf.

Once we have all the requested correspondence and/or documentation and have completed a non-destructive examination of the subject tire, we will contact you regarding our position in this matter.

I thank you in advance for your cooperation and please feel free to call with any questions.

Sincerely,


Lesley Lynn Phillips, Claims Examiner
Law Department

BRIDGESTONE AMERICAS HOLDING, INC.

Kathleen E. Roth
Senior Counsel – Litigation

1200 Firestone Parkway
Akron, OH 44317-0001
Phone: 330.379.3957
FAX: 330.379.4064
rothkathleen@bfusa.com

VIA FACSIMILE 866-876-7050

July 3, 2007

Ms. Denise Cole
Sears/Kmart Incident Center
Sedgwick Claims Management Services, Inc.
P.O. Box 95407
Hoffman Estates, Illinois 60195-0407

Re: Claimant: [REDACTED]
Date of Incident: 6/15/2007
Your File No.: 20070638304-0001

Dear Ms. Cole:

I am writing in response to your correspondence dated June 28, 2007 in which Sears requests defense and indemnity from Bridgestone Firestone North American Tire, LLC in the above-referenced matter. Please forward the following information to me at your earliest convenience to enable us to evaluate your claim for defense and indemnity:

1. Documentation showing Sears' sale of the subject tire;
2. Documentation relating to all maintenance, service, inspections and/or repairs performed by Sears for the subject vehicle and/or subject tire; and
3. Copies of all correspondence and/or summaries of discussions between claimant or his counsel and Sears.

In addition, we require that the subject tire and any portions of the tire be shipped to our Akron facility for a nondestructive examination by our engineers. Please ship the tire via Federal Express or UPS to the following address:

Product Analysis Department
Attn: J. E. Hicks
Bridgestone Americas Holding, Inc.
1200 Firestone Parkway
Akron, OH 44317-0001

Enclosed is a tire tag that must accompany the tire for identification purposes. I look forward to working with you on this matter.

Sincerely,


Kathleen E. Roth

✓ KER/bms
Enclosure
cc: [REDACTED]



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**