



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 JUL 18 AM 7: 21  
15-JUN-2007

Repository

Reference No.  
10193422

**OWNER INFORMATION (Type or Print)**

Name    
Address   
City BEDFORD HEIGHTS State OH Zip Code

Daytime Telephone Number   
Evening Telephone Number   
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA **MUST NOT** provide your name or address to the vehicle manufacturer.  
Signature of Owner  Date 7/9/2007

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
KMHFU45D61A

Make HYUNDAI Model XG300 Model Year 2001

Date Purchased 08-OCT-01 Dealer's Name and Telephone Number RICK CASE 440-439-0700  
Original Owner  Dealer's City BEDFORD State OH Zip Code 44146  
Engine: No: Cylinders 6 Fuel Type: Gas

Transmission Type AUTOMATIC  Antilock Brakes Powertrain FRONT WHEEL DRIVE  
 Cruise Control Vehicle Component Code 021100 SUSPENSION:FRONT:STABILIZER BAR  
Multiple Failure: 16

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 26-OCT-2001 Failure Mileage 82600 Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make  Tire Model (Name or Number)  Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)  Original Equipment  Failure Location:   
 Prior Repair

Tire Component Code  Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:  Date Manufactured:  Model No./Name:   
Seat Type:  Installation System:

Child Seat Component Code:  Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)  
Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury (ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2001 HYUNDAI XG300. SINCE THE VEHICLE WAS PURCHASED, THE CONTACT HAS EXPERIENCED SUSPENSION FAILURES, BUT MAINLY WITH THE STABILIZER BARS. SHE STATED THAT THE FRONT OF THE VEHICLE WOULD ATTEMPT TO DRIVE STRAIGHT WHILE THE REAR OF THE VEHICLE WOULD FISHTAIL. SHE HAD TO PURCHASE SEVERAL TIRES BECAUSE THEY WERE CONSTANTLY RUINED BY THE SUSPENSION. THE CONTACT ALSO STATED THAT THE POWER STEERING HOSE KEPT MALFUNCTIONING. SHE WENT TO THE DEALER SIXTEEN TIMES CONCERNING THE STABILIZER BARS FAILING. SHE HAS ALL OF THE PAPERWORK CONCERNING EACH FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 82,600.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*I have over 52 copies of repair orders  
if needed I will send copies.  
Please let me know if you need  
all of the repair orders.*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

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NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590

2033040000



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
**888-327-4236**

[www.nhtsa.gov](http://www.nhtsa.gov)  
**nhtsa**  
people saving people

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