



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

June 15, 2007

[REDACTED]
[REDACTED]
DeForest, WI [REDACTED]

NXS-216 nlm
Ref. # 10193178

Dear [REDACTED],

Thank you for your correspondence dated May 8, 2007, concerning cracked rims on your model year (MY) 2001 Dodge Ram Pickup. The Wisconsin Department of Agriculture, Trade, and Consumer Protection forwarded your correspondence to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI). Your correspondence was received on June 6, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to cracked rims in MY 2001 Dodge Ram vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. A brochure explaining the investigation process is enclosed for your information; or you may visit our website at: <http://www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm>. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.

[REDACTED] reimbursement matters do not fall under NHTSA's jurisdiction. We suggest that you continue to work with Don Miller Dodge and the manufacturer to resolve your concerns.

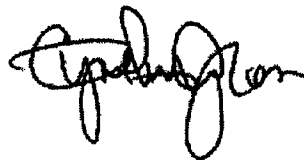


DOT AUTO SAFETY HOTLINE
888-DASH-2-DOT
888-327-4236

If you have not already done so, you may consider contacting your local Better Business Bureau or the Wisconsin Office of the Attorney General regarding your problem and your rights under the Wisconsin Lemon Law. You may also ask your dealership for a meeting with DaimlerChrysler's district manager regarding your problem.

The Federal Trade Commission (FTC) has jurisdiction over non-safety defects, paint, fraud or deception, warranty and dealership problems, remuneration matters, and fair trade practices. There are three ways you can contact the FTC: by toll free telephone at 1-877-FTC-HELP (1-877-382-4357); by mail at Federal Trade Commission, CRC-240, Washington, DC 20580; and by using the Internet complaint form at <http://www.ftc.gov/ftc/complaint.htm>.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: Motor Vehicle Defects ad Recall Campaigns