



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
JUL 13 AM 7:17  
08-JUN-2007

Repository   
Reference No.  
10192746

**OWNER INFORMATION (Type or Print)**  
Name [Redacted]  
Address [Redacted]  
City NEW YORK State NY Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

Do you authorize NHTSA to contact the manufacturer of your vehicle?  YES  NO  
In the absence of a Signature of Owner [Redacted] Name or address to the vehicle manufacturer. Date 7/19/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
YS3DD5588S2 [Redacted] (YS3DD5588S2 [Redacted]) Make SAAB Model 900 S Model Year 1995  
Date Purchased 14-OCT-03 Dealer's Name and Telephone Number Pitover Corey SZOPINSKI 201-750-3727 Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner [Redacted] Dealer's City 799 Carroll St. Bklyn. NY State NY Zip Code 11215  
Transmission Type MANUAL  Antilock Brakes Powertrain  Cruise Control FRONT WHEEL DRIVE  
Vehicle Component Code 102000 POWER TRAIN:MANUAL TRANSMISSION  
Multiple Failure: 150

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 08-JUN-2007 Failure Mileage 151000 Failure Speed [Redacted]  
*Not any incidents - gear shift slips out of reverse - most difficult to attempt to back up I must get out + push car -*

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]  
DOT No. (Example: DOTMALS9BC036)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code [Redacted] Tire Failure Type [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1995 SAAB 900S. THE CONTACT STATED THAT WHEN THE REVERSE GEAR IS ENGAGED, THE TRANSMISSION SLIPS OUT OF GEAR. THE CONTACT TOOK THE VEHICLE TO THE REPAIR SHOP TO HAVE THE GEAR REPAIRED, BUT THE MECHANIC WAS UNABLE TO REMEDY THE FAILURE. THE CONTACT FOUND RECALL # 95V068000 (POWER TRAIN:MANUAL TRANSMISSION). THE MANUFACTURER STATED THAT HIS VIN IS NOT COVERED BY THE RECALL AND THEY COULD NOT HELP. THE CONTACT IS EXPERIENCING THE SAME FAILURE AS NOTED IN THE RECALL. THE CURRENT AND FAILURE MILEAGES WERE 151,000.  
*1995 Recall - Reverse Gear Shift Linkage Adjustment. Recall # 96. Adjustment of Reverse Gear Engagement*  
*The condition described in the Recall is exactly the dangerous condition I am experiencing. I have to get out of the car and push it backwards to park. Most dangerous it slips out of reverse + gears + no motion (ever)*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY  
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

*After putting MANUAL Gear-shift into Reverse and then letting up slowly on the clutch, the sticks jumps out of Gear & repeated attempts, while holding up torque, to reengage. Work only pulls once in twenty-twenty five attempts - Frequently I have to get out of cars while driving in lane, & physically push my car into the parking spot. The condition stated on Receipt #296 NHTSA No 95V-068 is precisely my condition - Sam says my VIN# doesn't get their numbers OK for Recall. My car is a 1993 just as described in the Recall. It is truly Sam's proper responsibility to remedy their defect. Thank you for your considerate attention.*

*End copy of the Recall. Please have Sam stand behind their numbers & No Satisfaction. I need your help.*

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

NEW YORK NY 100

10 JUL 2007 PM 3 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

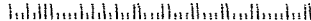
**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590

20590+0000



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

I WAS GIVEN A SUMMONS FOR MY CAR AS IT WAS 2 FEET ON THE SIDEWALK AFTER RED LINES AND STOPPED AT A STREET LIGHT BECAUSE A CAR BEHIND ME TAPPED MY CAR AND IT SKIPPED OUT OF GEAR AND ROLLED ONTO SIDEWALK.



NEW YORK  
THE CITY OF NEW YORK  
DEPARTMENT OF FINANCE



14401981011574CDEC

I CHALLENGED THE SUMMONS AS I DID NOT PARK ON SIDEWALK BUT MY CAR'S REVERSAR STOPPED - WEST 2<sup>ND</sup> AVENUE

### DECISION AND ORDER

Respondent		Plate Information	
Name	[REDACTED]	Plate ID:	[REDACTED]
Role	Respondent	State:	NY
Address	[REDACTED]	Type:	PAS
	NEW YORK, NY [REDACTED]	Owner ID:	


**NOTICE OF VIOLATION DECISION SUMMARY**

Violation Number: 7296801232 Date Issued: 11/13/2004 Violation Code: 51  
 Disposition: 1 NOT GUILTY - HEARING Reason: OMDE  
 Fine: \$115.00 Penalty: \$10.00 Interest: \$0.00 Reduction: \$125.00 Paid: \$0.00 Amount Due: \$0.00

**VIOLATION DECISIONS:**

Violation Number: 7296801232  
 The respondent has been charged with violating Traffic Rule 4-08(e)(3) by stopping, standing or parking a vehicle on a sidewalk. Pursuant to Traffic Rule 4-01(b), sidewalk is defined as that portion of the street, whether paved or unpaved, between the curb lines or the lateral lines of a roadway and the adjacent property lines intended for the use of pedestrians. Where it is not clear which section is intended for the use of pedestrians, the sidewalk will be deemed to be that portion of the street between the building line and the curb. Respondent testimony that car was pushed on sidewalk is supported by repair bill

I hereby certify that the matter recorded above reflects a hearing conducted by the undersigned Administrative Law Judge (ALJ) on proof submitted by the Respondent and the City of New York, and that said determination was made by me based on that hearing.

ALJ Name: Barry Glass  
 ALJ Signature:  Date: 12/27/2004  
 Mon Dec 2004 12/27/04 11:58:24 Control 113

**Payment Instructions and Additional Information** **Total Amount Due: \$0.00\***

Payment of non-judgment summonses must be made within thirty (30) days. Summonses in judgment must be paid immediately. You have thirty (30) days to appeal a guilty determination. The amounts reflected on this document may not include recent transactions, which have not yet been applied to the system.

\*Total amount due applies to the current date. Interest will continue to accrue on judgment summonses from the date of this decision. Amounts Due does not reflect prior payments.

Retain this record of your hearing for 8 years and 3 months. This is not a receipt for payment of fine.

Please send PAYMENTS ONLY to the below address:  
 THE CITY OF NEW YORK • DEPARTMENT OF FINANCE  
 PARKING VIOLATIONS OPERATIONS • PECK SLIP STATION • PO BOX 2030 • NEW YORK • NY 10272-2030  
 WORLD WIDE WEB PAGE: <http://nyc.gov/finance>

# Manual Transmission/Transaxle: Recalls Owner Letter

## SATISFACTION PLEDGE

At Saab our first priority is your satisfaction. To preserve this commitment, we proudly stand behind every Saab we make. We've built your Saab to reflect the tradition of quality and responsibility that our name represents.

**IMPORTANT SAFETY RECALL NOTICE**  
Recall No. 296, Reverse Gear Selection  
NHTSA No. 85V-068  
VIN: XXXXXXXXXXXXXXXXX  
July 1, 1995

Mr. James Sample  
1234 Any Street  
City, State Zip Code

Dear Mr. Sample,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Saab Automobile AB has determined that a defect which relates to motor vehicle safety exists in certain 1994 and 1995 model year Saab 900 models equipped with manual transmissions. Our records indicate you are the current owner or driver of such a Saab.

The enclosed attachment contains a description of a gear shift linkage condition and an explanation of the specific adjustment which must be completed on your Saab. It also explains the precautions you should take until you can bring your Saab in to your dealer.

We urge you to make an appointment with your Saab dealer as soon as possible after July 15, 1995. That is the date by which we expect dealers will have complete repair information and an initial supply of adjustment washers. Of course, there will be no charge for this service.

Saab appreciates your cooperation and understanding regarding this situation and we will do our best, along with your dealer, to minimize the inconvenience. Please be assured that the identification of this problem arises out of Saab's continuing commitment to stringent quality control and an overriding concern for the safety of Saab drivers and passengers.

If you no longer own this Saab, please complete the portion at the bottom of this letter and return it in the enclosed postage-paid envelope.

Sincerely,

Abe Buchbinder  
Director, Service and Customer Retention  
Saab Cars USA, Inc.

If your dealer says "No Part" and that you have the enclosed attachment, please contact us.

**SAAB OWNER IDENTIFICATION UPDATE**

Car was sold/traded/returned to:  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Owner's address has changed to:  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
Your signature \_\_\_\_\_ Date \_\_\_\_\_

We are in the process of updating our files and would appreciate your help. If there have been any changes in your Saab's ownership, please provide the following information:

I have never owned this car.       This car has been exported.  
 This car has been scrapped.       This car was stolen and not recovered.

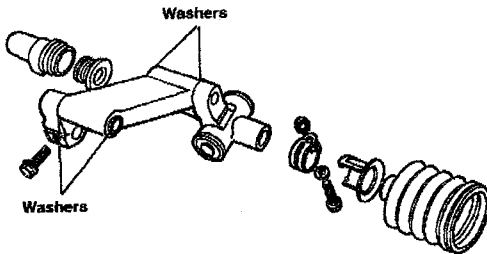
Other \_\_\_\_\_

**THANK YOU FOR YOUR TIME**

OWNER INFORMATION ATTACHMENT:  
SAAB RECALL NO. 296

I. What is the defect?

Saab has found that on certain 1994 and early 1995 Saab 900 models with manual transmissions, there may be enough play in the gear shift linkage from the center console to the transmission to result in the gear lever being in the reverse gear position but without reverse actually being fully engaged in the transmission.



Until your car's shift linkage can be adjusted, please follow these precautions when parking your car:

- Always use the handbrake and follow the "Parking" instructions in your Owner's Manual.
- Before you turn off the engine, depress the clutch and move the gear lever to the reverse gear position. Avoid selecting reverse after the ignition has been turned off and the clutch pedal released, because the risk of incomplete engagement is increased if the engine is not running.
- After selecting the reverse gear position and turning off the engine, check that the car does not begin to roll when the brake pedal is released. *IT ROLLS FREQUENTLY*
- Should you have any concerns, contact your nearest Saab dealer or the Saab Customer Assistance Center (1-800-955-9007).

II. What are the safety risks?

If reverse gear is not fully engaged and the handbrake is not applied, the car may roll away when parked under certain conditions. Movement of the car could result in an accident and injuries to occupants or others nearby.

III. What is Saab going to do?

Saab Cars USA, Inc. has made arrangements with its authorized Saab dealers to remedy this defect without charge to you, beginning on June 15, 1995. We urge you to make an appointment with your Saab dealer as soon thereafter as conveniently possible. Please bring this letter with you on the day of your appointment.

*I WAS GIVEN A TICKET ONCE AS CAR COLLECTED INTO A SIDEWALK STREET LIGHT. TESTED 1994 SAAB - MY CAR MOUNTED LOW SIDEWALK WHEN NO ONE WAS IN IT. TAPPED LIGHTS BY A CAR PARKING AND SLID OUT OF GC*

The dealer will replace some of the linkage adjustment washers with new ones and perform a specially developed service adjustment procedure that will ensure that when the shift lever is moved to the reverse position, the reverse gear is actually engaged. While this replacement takes only about 25 minutes to complete, the dealership may need to keep your car for a short time because of the flow of work in and out of their service department.

IV. What if you have a problem getting this recall performed?

Saab's Customer Assistance Center is available to assist you in resolving any such problem and may be contacted toll-free at 1-800-955-9007. You may also submit a complaint to the Administrator, NHTSA, 400 Seventh St. SW, Washington, DC 20590 or call the toll-free Auto Safety Hotline at 800-424-9393 (Washington, DC area residents may call 202-366-0123), if you believe that Saab Cars USA, Inc. or any authorized Saab dealer has failed or is unable to remedy this defect within a reasonable time, which is not longer than 60 days after you first bring your car to your dealer after June 15, 1995.

888 327 4236