



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 FEB - 1 PM 12:24
07-JUN-2007

Reference No.
10192705

OWNER INFORMATION (Type or Print)

Name

Address

City

BAKERSFIELD Bakersfield

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
In the absence of an authorized
Signature of Owner

Signature of your vehicle? ☒ YES ☐ NO
or address to the vehicle manufacturer.
Date 08/11/07

17 digit Vehicle Identification

3C4FY58B92

VEHICLE INFORMATION

Make

CHRYSLER

Model

PT CRUISER

Model Year

2002

Date Purchased
01-NOV-04

Dealer's Name and Telephone Number

BAKERSFIELD Chrysler

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

BAKERSFIELD

State

CA

Zip Code

93313

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

138000 VISIBILITY: DEFROSTER/DEFOGGER SYSTEM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-FEB-2006

Failure Mileage
51000

Failure Speed

multi function switch
steering wheel fire hazard

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 CHRYSLER PT CRUISER. THE CONTACT STATED THAT THE FOG LIGHT SWITCH BECOMES STUCK AND RUNS DOWN HIS BATTERY. THE FAILURE HAS CAUSED THE VEHICLE NOT TO START DUE TO THE LOSS OF POWER IN THE BATTERY. THE SHOP IS CHARGING \$300 FOR THE REPAIR. THE CONTACT RESEARCHED THE INTERNET AND FOUND MANY COMPLAINTS PERTAINING TO THE SAME FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 51,000.

the BATTERY, has been in drive way for about 3 days. Dealer thinks it a joke. The 300 does not include which will be an additional \$5 to 600.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.