



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

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Reference No.
10192569

OWNER INFORMATION (Type or Print)

Name

Address

City

LAKE WORTH

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 07/14/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GX58S82C

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2004

Date Purchased

07-JUN-04

Dealer's Name and Telephone Number

ARRDO DODGE

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Dealer's City

WEST PALM BEACH

State

FL

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

062000 ENGINE AND ENGINE COOLING:COOLING SYSTEM

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-NOV-2004

Failure Mileage

33000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE AIR CONDITIONER LEAVES PUDDLES UNDERNEATH THE VEHICLE. THE DEALER WAS UNABLE TO LOCATE ANY FAILURE. THE AIR CONDITIONER CONTINUES TO LEAK AND THE CHECK ENGINE LIGHT ILLUMINATED. THE DEALER DIAGNOSED THE VEHICLE AS NEEDING A NEW EMISSION LINE. THE ENGINE SIZE WAS UNKNOWN. THE CURRENT MILEAGE IS 64,000 AND FAILURE MILEAGE WAS 33,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

To National Highway & Safety

July 14,2007

My name is [REDACTED] I had called in because I had a problem with the A/C leaking on to the passenger side floor. Every time I brought the car in I told them about it, and they told me there was nothing wrong with it. Now that it is out of warranty they tell me it is a design flaw of Jeep and they have to redesign it so it will flow out of the car and it will cost a \$130.00. I had said why do I have to pay for something I had nothing to do with. So I had called National Highway and Safety for the recall of this Jeep to see if it was in there and it was not, but a list of 9 other things where and one of the thing where A problem with the wiring under the dash was one of them, now I ask you have electric and water on the passenger side, the two don't mix. So I feel this should be a recall.

The dealer also diagnosed the check engine light to be a new emission line, and that was in the recall list I spoke about earlier. So I called Nation Highway & Safety about it and it was in included in that list, so they told me I would have to find out where & when my car was made, I called Dodge and they told me it was made in Detroit, Michigan in May of 2002. I think this is a recall and should not have to pay for it to be fixed.

If you could help me and find out if this is a recall or not, I would be thankful if you can help me with this problem.

Sincerely,

[REDACTED]
Home [REDACTED]