

**Claiborne, Catonia <NHTSA>**

CL-10192385-2190

**From:** Glass, Cynthia <NHTSA>  
**Sent:** Wednesday, June 20, 2007 10:12 AM  
**To:** Claiborne, Catonia <NHTSA>  
**Subject:** FW: Complaint status ? ~34590

Assign a writer.

CGlass  
202-366-2920  
-----Original Message-----  
**From:** Robertson, Faithia <NHTSA>  
**Sent:** Wednesday, June 20, 2007 9:59 AM  
**To:** Glass, Cynthia <NHTSA>; Magno, Gregory <NHTSA>  
**Subject:** FW: Complaint status ? ~34590

Good Morning,

The following request was received by the Hotline. Typically the Hotline provides a boiler plate response that explains the timeframe for processing complaints. However, this request appears to be from a Senator so maybe someone from ODI should respond.

Thanks  
Faithia

-----Original Message-----  
**From:** NHTSAHotline@Telesishq.com [mailto:NHTSAHotline@Telesishq.com]  
**Sent:** Wednesday, June 20, 2007 8:03 AM  
**To:** MikeDamiani@cox.net  
**Subject:** Re: Complaint status ? ~34590

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

> [REDACTED]  
> **From:** [REDACTED]  
> **Comments:**  
> I have filed a complaint with your agency and I would like to have an update on the status. My confirmation number is 10192385. Please provide me with the proper person to call or email to obtain the status of my complaint.  
> From NHTSA Web Site.

NM  
6/20/07  
CC