



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2008 FEB -1 PM 12: 20
01-JUN-2007

Reference No.
10192225

OWNER INFORMATION (Type or Print)

Name
Address
City GEORGETOWN State KY Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 06/26/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FMZU73E32

Make
FORD

Model
EXPLORER
XLT SW

Model Year
2002

Date Purchased
21-MAR-05

Dealer's Name and Telephone Number
PAUL MILLER FORD

Engine:
No: Cylinders X6

Fuel Type:
Gas

Original Owner
☐

Dealer's City
LEXINGTON

State
KY

Zip Code

Transmission Type ☒ Antilock Brakes
AUTOMATIC ☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
162300 STRUCTURE:BODY:DOOR

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-FEB-2007

Failure Mileage
58000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD EXPLORER. THE CONTACT HEARD A LOUD NOISE WHILE DRIVING IN REVERSE. THREE DAYS LATER, SHE DISCOVERED A CRACK BELOW THE WINDOW OF THE REAR DOOR. THE DEALER STATED THAT THEY HAVE THREE OTHER VEHICLES ON LOCATION WITH THE SAME FAILURE. THE FORD MANUFACTURER STATED THAT NOTHING COULD BE DONE BECAUSE HER VEHICLE IS NOT UNDER WARRANTY AND IT WAS NOT SERVICED WITH FORD. THE ENGINE SIZE WAS UNKNOWN. THE CURRENT MILEAGE IS 59,000 AND FAILURE MILEAGE WAS 58,000.

58,750 - (Cold weather)
Whos to say, that another Body Part won't Crack + fly off, + cause an accident or a death (or more)!

Include, if available: Police/Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.