

CL-10191974-5555

Poughkeepsie, NY

2007 JUL 10 AM 7:19

TEL #

6/22/2007

Mercede Benz USA LLC
One Mercedes Drive
PO Box 350
Montvale, NJ 07645-0350
Phone: 1-201-573 0600
Fax: 1-201-573 0117

Attn: Mr. Frank P. Berenz, Associate General Council

Re: (a) Mercedes Benz C240 year 2002
(b) Vin#WDBRF61J42
(c) 1st accident 4/8/07 Mileage 34,077
(d) 2nd accident 4/23/07 Mileage 34,265
(e) Encompass Ins. Claim 1st Z6028994JF-011
(f) Encompass Ins. Claim 2nd Z6028257JB-011
(g) Your letter dated 6/4/07 received 6/7/07
(h) NYS Attorney General File #2007-62-8813
(i) My letter to you dated 6/8/07
(j) My letter dated 6/15/07
(k) NHTSA File #10191974

Dear Mr. Berenz:

It has now been 15 days and you still have not sent me any documentation and/or correspondence reference my letter dated 6/8/07.

Why are you avoiding my request? All documentation was to be in my hands on 6/15/07.

continue to reserve all rights and defenses.

Sincerely yours,

Cc: State of NY Office of Attorney General Mark T. Hoops, Bureau of Consumer
Frauds & Protection
National Highway Traffic & Safety Administration (adding new information)
(file 10191974)
Encompass Insurance Co. Anna Osborne
Marshall & Sterling Insurance Shawn Viana
Gellert & Klein PC Stephen E. Ehlers, Attorney
Friendly Motorcars, Michael Ostrow, Owner

add to
7/10/07
cl