



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2007 SEP 20 AM 11:35
 29-MAY-2007

Repository
 Reference No. 10191935

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City CAMBRIA HEIGHTS State NY Zip Code [Redacted]

Daytime Telephone Number [Redacted]
 Evening Telephone Number [Redacted]

E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, your name or address to the vehicle manufacturer.
 Signature of Owner [Redacted] Date 07/24/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BF30K8 [Redacted]
 Make TOYOTA Model CAMRY Model Year 2006

Date Purchased 15th JUL-06 Dealer's Name and Telephone Number NGIL TOYOTA 516 825-7800
 Original Owner Dealer's City State Zip Code Engine: No: Cylinders 6 Fuel Type: Gas

Transmission Type AUTOMATIC Antilock Brakes Cruise Control
 Powertrain UNKNOWN Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC
 Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-MAY-2007 Failure Mileage 10000 5637 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
 Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 1 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 TOYOTA CAMRY. THE DEALER STATED THAT THE VEHICLE'S FRONT BRAKES WERE OUT OF ROUND AND CAUSED THE VEHICLE TO PULSATE. THE DEALER RESURFACED THE FRONT ROTORS AND SANDED THE FRONT BRAKE PADS. WHILE DRIVING 40 MPH UNDER NORMAL DRIVING CONDITIONS, THE VEHICLE SUDDENLY ACCELERATED AND FAILED TO STOP. THE CONTACT WAS UNABLE TO STEER THE VEHICLE AND CRASHED INTO A CEMENT WALL. THE DRIVER SUFFERED BRUISES ON BOTH LEGS, A HAND, AND CHEST. THE VEHICLE WAS DESTROYED AND TOWED. THE CURRENT AND FAILURE MILEAGES WERE 10,000.

5,637

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On May 24, at approximately 8:15 p.m. I was driving east on the G.C.P. when I heard a strange groveling sound and experienced a pulling; suddenly the car accelerated to a very high speed and veered to the left. I was unable to steer wheel back to the right and when I attempted to brake the car did not stop. It went over the guard rail down the ramp for several feet before slamming into a cabinet column. I was taken by ambulance to North Shore Hospital for examination and X-rays. I was later released but had obtained numerous cuts and bruises and injury to my shoulder and arms and my knee. I have undergone physical therapy on the right arm and am suffering extreme discomfort on the both hands down my hands. I have had two cortisone injections in the right & left upper arms and underwent an MRI on my arm. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



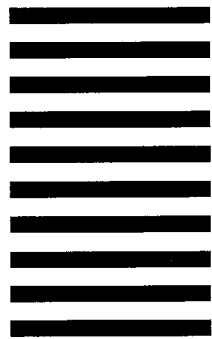
NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

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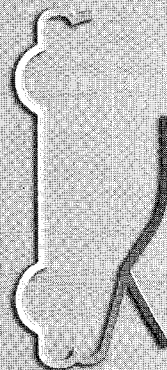
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owners' Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



9/10/2007

The U.S. Department of transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington DC 20590

Dear Ms. Glass

In response to your correspondence I am returning the completed Vehicle Owner's Questionnaire and the relevant documentation supporting my complaint. These include:

Correspondence to Toyota Sales dated 6/11/2007
Correspondence to Ms Hargrave Claims Manager, Toyota Sales dated July 22, 2007
Correspondence to Neil Toyota dated 7/26/2007

Responses from Toyota Motor Sales dated 7/17/2007 and September 5, 2007

Police accident report of 5/24/2007

Neil Toyota sales invoice of 7/19/2006

Neil Toyota Repair invoice dated 8/11/06

Neil Toyota Service invoice dated 03/02/07

Valuescope Market Report

New York State Certificate of Title (note odometer reading of 5 miles compared to odometer reading of 59 miles on the Valuescope report.).

Sincerely





U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Dear Consumer:

NVS-216cg

As a result of your report to the Vehicle Safety Hotline (VSH), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.
Thank you for your cooperation.

Sincerely,

Cynthia Glass, Acting Chief
Correspondence Research division
Office of Defects Investigation
Enforcement

Enclosure: VOQ



VEHICLE SAFETY HOTLINE
888-327-4236

06/11/2007

Toyota Motor Sales, U.S.A Inc.
19001 South Western Ave
Dept. WC 11
Torrance, CA 90501

Dear Sir/ Madam,

On July 19, 2006 we purchased a 2006 Toyota Camry VIN # 4T1BF30K86U [REDACTED] for a total cost of [REDACTED] (sales taxes included). The actual delivery date was July 26, 2006 as we had to await financing from the UNFCU. We also purchased the Platinum Vehicle Service Agreement (Agreement # 08954519) at a cost of [REDACTED] with an expiration mileage of 75,000 and expiration date of 07/19/13.

A few days after, we bought the car we drove to Maine and during the entire trip there was a groveling noise when the brake was applied and in some instances a shuddering was felt. When merging or overtaking another car, the engine seemed rather sluggish as if it lacked the power that is normally expected of a V6 engine. We were extremely uncomfortable with the way the car drove and immediately upon our return on August, 10, 2006; we took it back to the dealers for maintenance and correction of the problems...

The Dealer found that the front brakes were out of round and the work order showed that they resurfaced the front rotors and sanded the front brake pads. With respect to the sluggishness, the Dealer indicated that no fault was found and that this is "the normal acceleration of V6 electronic throttle". We have since taken the car for the scheduled maintenance, but I was never at ease with it; especially as we have previously owned six Toyota cars before purchasing the 2006 Camry and we were quite satisfied until now.

On Thursday May 24, 2007, while driving on the Clearview Expressway, I heard a strange groveling sound and a pulling, similar to the one for which we sought repairs earlier.. A few minutes later, I merged onto the Grand Central Parkway going east. Within a few minutes after I merged, the car suddenly accelerated at an excessive speed and kept going to the left. I tried controlling the steering wheel but it did not respond. Similarly, I tried applying the brake and it did not stop. During several terrifying moments the car went over the guard rail down through shrubbery hitting on everything in its path until it slammed into a cement column at the underpass of the Parkway. I was tossed in every direction held in place only because I was wearing my seat belt. It should be noted that during the 10 months of owning the car we had only driven 5637 miles.

I am further troubled by the fact that specifically when we enquired about the mileage at the time of purchase we were assured that it was a brand new car with only 5 miles registering on the odometer. We were actually shown the mileage. The history records shows that the car 's odometer reading was 59 miles on July 19, 2006 when it was inspected, yet when we took it on July 26 it read 5 miles. Further, the NY State Certificate of Title showed the odometer reading actual mileage of 00005 miles. It is difficult to reconcile the discrepancy between the actual mileage of 5 miles and the earlier reading of 59 miles without suspecting an odometer roll back

Copies of the relevant documentation supporting the repairs and maintenance on the car and the Certificate of Title are enclosed for your review.

I am extremely lucky to be alive and that my injuries though serious do not appear to be life threatening; however the experience has been extremely traumatic The car has been declared a total loss by the Insurance Adjuster. I am now without a car and have obviously lost a substantial amount of money given the difference between the market value and the cost of the car at the date of the adjustment, the cost of the extended warranty which was intended to cover defective parts and the cost of financing ten months of installment payments.

On the morning of May 30, 2007 I called Toyota and related the details of the accident to a representative who promised that a case worker would be in touch with me. I called again on the morning of May 31. A representative from Toyota called me back in the PM requesting additional information about the accident and advised me that someone from the Toyota Regional Office would call me to confirm an inspection date. On June 4, 2007 another representative called to get even more details. He said he had arranged with the Geico representative to inspect the car.

As I await an official communication from your company, I deem it necessary to inform you in writing of the earlier complaints we made about the car and of the defects in hope that if there are any other Toyota cars with similar problems that the company will heed the consumers' complaints before a fatal accident occurs.

I eagerly await your response and advice as to the compensation to which I am entitled.

Sincerely,

A large black rectangular redaction box covering the signature area.

July 22, 2007

[REDACTED]
Toyota Motor Sales, U.S.A

Dear [REDACTED],

Re: Your letter of July 17, 2007

I am in receipt of your letter dated July 17, 2007 in which you ascertained that the crash of my 2006 Toyota Camry was not the result of a manufacturing defect. The emphasis that a Toyota representative was present when the car was inspected does not give credence to your findings as the representative was present only to ensure that there was no further damage to the vehicle during your inspection and was in no way engaged in any diagnostic testing...

I am extremely disappointed that your company has come to this conclusion especially as the history of the car's performance as documented by the repairs which were necessitated within two weeks of our taking title would indicate otherwise. In addition to the problems with the brakes that were acknowledged on the maintenance report of 8/11/06, from the inception we were uneasy about the performance and, concerned with the performance we requested that the dealer verify that the car was indeed equipped with a 6 cylinder engine. This request was made the day after we first drove the car and we were assured it was.

I, as the principal driver was never comfortable with the performance of the car as it did not drive with the same ease as any of my previous 4 or 6 cylinder Camrys. It is the reason I purchased the platinum service agreement at a cost of [REDACTED]. We owned or leased a Corolla, 4 Camrys and a Sienna, before this car and experienced better performance from all of them even the 4 cylinder cars.

At the time of the accident, I was not impaired, I was not ill nor was I distracted. I was very much alert when I first heard the groveling noise and then felt a pull, then the sudden acceleration and the excessive speed as the car veered to the left over the guard rail, and down some 30 feet into the gully before hitting the pole.. My attempts to control the steering or the brakes were to no avail. Under no circumstances was I inattentive or driving recklessly, nor did another vehicle strike my car. It was the most terrifying experience one could have and one that still haunts me.

Not being an engineer or mechanic, I cannot say what manufacturing defect is responsible for the occurrence, but there is no doubt in my mind that whether or not it was the brake system or the accelerator pedal, the car was indeed defective and the defect was the cause of the accident. Since it is known that the computer was destroyed in the crash it is difficult to see how the inspector could justifiably state beyond a doubt that

letter to
Toyota

there was no manufacturer's defect. My suspicions are that the defect was known by the dealer before I purchased what was the last 2006 Camry in his inventory.

In responding to my letter, you did not address the discrepancy between the odometer reading at inspection and at the time we took title to the car which was a week later. To recap, the vehicle history report showed that at inspection 7/19/2006 the odometer read 59 miles yet on 7/26/06 when we took title not only did we see the odometer registering 5 miles, but the New York State Certificate of Title confirmed this reading. This would indicate an illegal act of rolling back the odometer and a deliberate misrepresentation of the condition of the car an action which is certainly worthy of complaint to the state agencies...

I have been advised by my legal advisor that the occurrence should be reported to the National Highway Traffic Safety Administration (NHTSA), the New York State Consumer Protection Board and the Federal Trade Commission (FTC), as early as possible so that it be on record should there be similar accidents experienced by other Camry owners. I will delay this and other actions temporarily pending your response to this correspondence.

At this time I not only have to deal with the trauma of the accident and the loss of the vehicle, but even after several weeks of physical therapy, I still have limited flexibility and severe pain in my shoulder and arms.

My attempt to get a refund for the amount paid to purchase the extended warranty which I purchased for [REDACTED] has so far been a series of referrals between the previous and present owners of the dealership each denying responsibility for making the refund. It is obvious that the car has been scrapped and hence I am indeed due a refund.

It is my hope that you will realize that we who have been faithful Toyota customers were indeed sold a defective Toyota product; one that almost cost me my life, and that you will re-consider the conclusion reached.

I look forward to hearing from you.

Sincerely,

[REDACTED]

[REDACTED]

Cambria Hts, Queens, NY [REDACTED]

07/26/07

Neil Toyota
1800 Route 112
Medford
New York 11763

Dear Sir/,

On July 19, 2006 we purchased a 2006 Toyota Camry VIN # 4T1BF30K86U [REDACTED] for a total cost of [REDACTED] (sales taxes included). The actual delivery date was July 26, 2006 as we had to await financing from the UNFCU. We also purchased the Platinum Vehicle Service Agreement (Agreement # 08954519) at a cost of [REDACTED] with an expiration mileage of 75,000 and expiration date of 07/19/13.

A few days after, we bought the car we drove to Maine and during the entire trip there was a groveling noise when the brake was applied and in some instances a shuddering was felt. When merging or overtaking another car, the engine seemed rather sluggish as if it lacked the power that is normally expected of a V6 engine. We were extremely uncomfortable with the way the car drove and immediately upon our return on August, 10, 2006; we took it back to Neil Toyota's Service Center for maintenance and correction of the problems...

They found that the front brakes were out of round and the work order showed that they resurfaced the front rotors and sanded the front brake pads. With respect to the sluggishness, the Service Center indicated that no fault was found and that this is "the normal acceleration of V6 electronic throttle". We have since taken the car for the scheduled maintenance, but I was never at ease with it; especially as we have previously owned six Toyota cars before purchasing the 2006 Camry and we were quite satisfied until now.

On Thursday May 24, 2007, while driving on the Clearview Expressway, I heard a strange groveling sound and a pulling, similar to the one for which we sought repairs earlier.. A few minutes later, I merged onto the Grand Central Parkway going east. Within a few minutes after I merged, the car suddenly accelerated at an excessive speed and kept going to the left. I tried controlling the steering wheel but it did not respond. Similarly, I tried applying the brake and it did not stop. During several terrifying moments the car went over the guard rail down through shrubbery hitting on everything in its path until it slammed into a cement column at the underpass of the Parkway. I was tossed in every direction held in place only because I was wearing my seat belt. I am now left with injuries for which I have been receiving extensive treatment and therapy. It should be noted that during the 10 months of owning the car we had only driven 5637 miles.

I am further troubled by the fact that specifically when we enquired about the mileage at the time of purchase we were assured that it was a brand new car with only 5 miles registering on the odometer. We were actually shown the mileage. The history records shows that the car 's odometer reading was 59 miles on July 19, 2006 when it was inspected, yet when we took it on July 26 it read 5 miles. Further, the NY State Certificate of Title showed the odometer reading actual mileage of 00005 miles. It is difficult to reconcile the discrepancy between the actual mileage of 5 miles and the earlier reading of 59 miles without suspecting an odometer roll back

Copies of the relevant documentation supporting the repairs and maintenance on the car and the Certificate of Title are enclosed for your review.

I am extremely lucky to be alive and that my injuries though serious do not appear to be life threatening; however the experience has been extremely traumatic The car has been declared a total loss by the Insurance Adjuster. I am now without a car and have obviously lost a substantial amount of money given the difference between the market value and the cost of the car at the date of the adjustment, the cost of the extended warranty which was intended to cover defective parts and the cost of financing ten months of installment payments.

As the car is a total write-off I am also requesting among other things a cancellation of my Platinum Vehicle Service Agreement # 08954519 which was purchased for [REDACTED]

As I await your response, I deem it necessary to inform you in writing of this occurrence especially as should this occur with other Camry owners the result could be far more serious or even fatal...

Sincerely,

[REDACTED]

Cambria Heights, Queens
New York [REDACTED]

TOYOTA

Writer's Direct Dial: [REDACTED]
Writer's Direct Fax: [REDACTED]

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
310 468-4000
310 468-7808 Fax

September 5, 2007

VIA US MAIL

[REDACTED]
Cambria Heights, NY [REDACTED]

RE: Date of Loss: May 24, 2007
Vehicle: 2006 Toyota Camry
VIN #: 4T1BF30K86L [REDACTED]

Dear [REDACTED]

This letter will serve to acknowledge our receipt of your letter dated July 22, 2007 which was received in our office on August 24, 2007.

In regard to your statement in the first paragraph that "The emphasis that a Toyota representative was present when the car was inspected does not give credence to your findings as the representative was present only to ensure that there was no further damage to the vehicle during your inspection and was in no way engaged in any diagnostic testing." This is an incorrect statement as our technicians did inspect the vehicle taking photographs of the operation of the brake system. His findings were outlined in the third paragraph of my July 17, 2007 letter. I believe our technician also relayed his finding to you verbally.

The inspection of the braking system and throttled confirmed that there were no defects with your vehicle. In regards to any type of mileage discrepancy this is something you will need to address with the dealer. As the manufacturer we have no knowledge of what the mileage was when the vehicle was sold to you. You will also need to address the issue of the extended warranty with the dealer as this was sold to you by the dealer and again as the manufacture we have nothing to do with any type of extended warranty.

We understand that you do not agree with our findings and need to proceed as you feel necessary however the vehicle was inspected and was found to be free of any type of defect.

Very truly yours

[REDACTED]
[REDACTED]
Claims Manager
Toyota Motor Sales, U.S.A., Inc.

*Toyota's
Response*

TOYOTA

Writer's Direct Dial: [REDACTED]
Writer's Direct Fax: [REDACTED]

July 17, 2007

Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
310 468-4000

VIA US MAIL

[REDACTED]
Cambria Heights, NY [REDACTED]

RE: **Date of Loss:** **May 24, 2007**
 Vehicle: **2006 Toyota Camry**
 VIN #: **4T1BF30K86 [REDACTED]**

Dear [REDACTED]

This letter is in response to your recent telephone communication with our Customer Relations Department in regards to the above referenced incident.

It is our understanding that you reported that you were operating the vehicle going on the freeway at about 40 mph when the vehicle accelerated. You tried to brake but the brakes were not working. The vehicle left the road and went down the embankment and struck a cement barrier.

Your vehicle was inspected by one of our field technicians on 6/28/07 at IAA in Medford NY. Tony Vasalle from Geico was also present. The operation of the brake system was checked. The brake system had pressure and the brake lines were in tack and free of any leakage. The accelerator pedals operation was checked and the pedal was operating freely and there was no signs of sticking or binding.

In order for this accident to have occurred as a result of unintended acceleration there would have to be a simultaneous failure of two totally independent systems, namely the brake and the throttle systems. Our inspections confirmed that both these systems were fully functional.

We are very sorry about this most unfortunate incident however based on our inspection of your vehicle it has been determined that it was not the result of any type of manufacturing defect. Thank you for allowing us to address your concerns in this matter.

Very truly yours,

[REDACTED]

Accident No. 2246

Complaint Number

AMENDED REPORT

Accident Date Month: 5, Day: 24, Year: 07	Day of Week Thurs	Military Time 1918	No. of Vehicles 1	No. Injured 1	No. Killed 0	Not Investigated at Scene <input type="checkbox"/>	Left Scene <input type="checkbox"/>	Police Photos <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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VEHICLE 1 VEHICLE 2 BICYCLIST PEDESTRIAN OTHER PEDESTRIAN

VEHICLE 1 - Driver License ID Number	State of Lic. NY	VEHICLE 2 - Driver License ID Number	State of Lic.
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Driver Name - exactly as printed on license	Address (Include Number & Street)	Apt. No.	Driver Name - exactly as printed on license	Address (Include Number & Street)	Apt. No.
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City or Town Cambria Hts NY	State NY	Zip Code	City or Town	State	Zip Code
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Date of Birth: Month 1, Day 43, Year F	Sex F	Unlicensed <input type="checkbox"/>	No. of Occupants 1	Public Property Damaged <input type="checkbox"/>	Date of Birth: Month, Day, Year	Sex	Unlicensed <input type="checkbox"/>	No. of Occupants	Public Property Damaged <input type="checkbox"/>
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Name - exactly as printed on registration	Sex	Date of Birth: Month, Day, Year	Name - exactly as printed on registration	Sex	Date of Birth: Month, Day, Year
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Address (Include Number & Street)	Apt. No.	Haz. Mat. Code	Released <input type="checkbox"/>	Address (Include Number & Street)	Apt. No.	Haz. Mat. Code	Released <input type="checkbox"/>
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City or Town Cambria Hts NY	State NY	Zip Code	City or Town	State	Zip Code
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Plate Number	State of Reg. NY	Vehicle Year & Make 2006 TOYO 4052	Ins. Code 148	Plate Number	State of Reg.	Vehicle Year & Make	Vehicle Type	Ins. Code
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Ticket/Arrest Number(s)	Violation Section(s)	Ticket/Arrest Number(s)	Violation Section(s)
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Check if involved vehicle is:

- more than 95 inches wide;
- more than 34 feet long;
- operated with an overweight permit;
- operated with an overdimension permit.

VEHICLE 1 DAMAGE CODES	VEHICLE 2 DAMAGE CODES
Box 1 - Point of Impact	Box 1 - Point of Impact
Box 2 - Most Damage	Box 2 - Most Damage
Enter up to three more Damage Codes	Enter up to three more Damage Codes

Vehicle Towed: By Speedway To Speedway	Vehicle Towed: By To
--	----------------------

VEHICLE DAMAGE CODING:

1-13. SEE DIAGRAM ON RIGHT.

14. UNDERCARRIAGE 17. DEMOLISHED

15. TRAILER 18. NO DAMAGE

16. OVERTURNED 19. OTHER

Cost of repairs to any one vehicle will be more than \$1000.

Unknown/Unable to Determine Yes No

Place Where Accident Occurred: BRONX KINGS NEW YORK QUEENS RICHMOND

Road on which accident occurred: E/B Grd. Central Pkwy (Route Number or Street Name)

at 1) intersecting street: Cross Isl. Pkwy (Route Number or Street Name)

or 2) _____ of _____ (Milepost, Nearest Intersecting Route Number or Street Name)

Accident Description/Officer's Notes: AT T/P/O driver veh #1 lost control of her vehicle west across grass median through 2 sets of guide rails knocked over a lamp post and down a 30ft deep gully.

9	10	11	12	13	14	15	16	17	18	Names of all involved	Date of Death Only
---	----	----	----	----	----	----	----	----	----	-----------------------	--------------------

1	X 7	1	64	F	4,6	12	6	EMS	2901	Terry Gladys	
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Rank	P.O. Fecht	Tax ID No.	917608	NCIC No.	03030	Precinct	413	Post Sector	M 301	Reviewing Officer	(signature)	Date/Time Reviewed	5/25/17
------	------------	------------	--------	----------	-------	----------	-----	-------------	-------	-------------------	-------------	--------------------	---------

Signature	Fecht
-----------	-------

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21
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28
29
30

USE COVER SHEET

Per Report

Address [Redacted] Cambria Hts, N.Y. Address ~~_____~~

Date of Birth Month 17 Day 43 Year [Redacted] Telephone (Area Code) [Redacted] Date of Birth Month [Redacted] Day [Redacted] Year [Redacted] Telephone (Area Code) [Redacted]

Last Name [Redacted] First [Redacted] M.I. [Redacted] E Last Name [Redacted] First [Redacted] M.I. [Redacted]

Address ~~_____~~ Address ~~_____~~

Date of Birth Month [Redacted] Day [Redacted] Year [Redacted] Telephone (Area Code) [Redacted] Date of Birth Month [Redacted] Day [Redacted] Year [Redacted] Telephone (Area Code) [Redacted]

Last Name [Redacted] First [Redacted] M.I. [Redacted] Highway Dist. at Scene? Yes No

Address ~~_____~~ Name: _____

Date of Birth Month [Redacted] Day [Redacted] Year [Redacted] Telephone (Area Code) [Redacted] Shield No. _____

ENTER INSURANCE POLICY NUMBER FROM INSURANCE IDENTIFICATION CARD, EXPIRATION DATE (IN ALL CASES), AND VIN.

Vehicle No. 1 Geico Ins. Co. Vehicle No. 2 ~~_____~~

Expiration Date Valid Expiration Date ~~_____~~

VIN 4T1BF30K86 [Redacted] VIN ~~_____~~

FITNESS (Attach separate sheet, if necessary)

Name [Redacted] Address [Redacted]

DUPLICATE COPY REQUIRED FOR:

Dept. of Motor Vehicles (if anyone is killed/injured) Motor Transport Division (P.D. vehicle involved) NYC Taxi & Limousine Comm. (if a Licensed taxi or limousine involved) Other City Agency (Specify) D.O.T.

Office of Comptroller (if a City vehicle involved) Personnel Safety Unit (if a P.D. vehicle involved) Highway Unit _____

NOTIFICATIONS: (Enter name, address, and relationship of friend or relative notified. If aided person is unidentified, list Missing Person Squad member who notified. In either case, give date and time of notification.)

[Redacted] 2140hrs 5-24-07 At Hospital

PROPERTY DAMAGED (other than vehicles) 1- light Pole [Redacted] approx 300' of Guide Rail.

OWNER OF PROPERTY (include city agency, where applicable) D.O.T.

IF POLICE VEHICLE IS INVOLVED:

Vehicle-Operator's First Name	Last Name	Rank	Shield No.	Tax ID. No.	Command
Year	Type of Vehicle	Plate No.	Dept. Vehicle No.	Assigned To What Command	

Equipment in Use At Time of Accident

Siren Horn Turret Light 4-Way Flasher High-Level Warning Lights Traffic Cones Headlights

FUNCTIONS OF POLICE VEHICLE

Responding to Code Signal _____ Complying with Station House Directive

Pursuing Violator _____ Routine Patrol

Other (Describe) _____

Claim reference: 0003756970101113-01

Report Reference Number: 37676459

Vehicle Description

2006 Toyota Camry LE 4 Door Sedan - Cambria Heights, NY

Below are the components for your vehicle, provided to CCC by GEICO, included in this local market valuation:

Component		Loss Vehicle Information
Odometer		5,637
Equipment		
<u>Transmission</u>		
Automatic Transmission	AT	Reported
Overdrive	OD	Standard
<u>Power</u>		
Power Steering	PS	Standard
Power Brakes	PB	Standard
Power Windows	PW	Standard
Power Locks	PL	Standard
Power Driver Seat	SP	Standard
Power Mirrors	PM	Standard
Power Trunk/Tailgate	PT	Standard
<u>Decor/Convenience</u>		
Air Conditioning	AC	Standard
Rear Defogger	RD	Standard
Tilt Wheel	TW	Standard
Cruise Control	CC	Standard
Leather Seats	LS	Reported
Bucket Seats	BS	Standard
Heated Seats (2)	SH	Reported
4-Wheel Disc Brakes	DB	Standard
Dual Mirrors	DM	Standard
Keyless Entry	KE	Standard
Theft Deterrent/Alarm	TD	Reported
<u>Radio</u>		
AM Radio	AM	Standard
FM Radio	FM	Standard
Stereo	ST	Standard
Cassette	CA	Reported
Search/Seek	SE	Standard
Equalizer	EQ	Reported
JBL Stereo System	JB	Reported
Compact Disc Player	CD	Standard
Steering Wheel Touch Control	TQ	Standard
<u>Roof</u>		
Electric Glass Roof	EG	Reported
<u>Other</u>		
Aluminum/Alloy Wheels	AW	Standard
Body Side Moldings	BN	Standard
Intermittent Wipers	IW	Standard

CCC Valuescope Market Report

Metallic Paint	MP	Reported
Air Bag	AG	Standard
Passenger Air Bag	RG	Standard
Front Side Impact Air Bags	XG	Standard
Anti-Lock Brakes (4)	AB	Standard

Claim reference: 0003756970101113-01

Report Reference Number: 37676459

VINGuard™ Vehicle Identification

VIN: 4T1BF30K8 [REDACTED]

Every vehicle sold in the United States is required to have a manufacturer assigned Vehicle Identification Number (VIN). This number provides the exact specifications of the vehicle. Decoding the VIN identifies the exact vehicle for which the local market value will be determined.

	Insurer Description	VINGuard Analysis
Year	2006	2006
Make	Toyota	Toyota
Model	Camry LE	Camry LE/XLE
Model Number	BF30K	BF30K
Body Style	4 Door Sedan	4 Door Sedan
Engine	6-3.0L-FI	6-3.0L-Fi
Transmission	Automatic Transmission Overdrive	
Restraints	Air Bags (Driver+Pass.)	Air Bags(Dr.+Pass.+Side)
Curb Weight		3,108
Odometer	5,637	

This vehicle was assembled in GEORGETOWN, KY

VINGuard™ is a database used to decode completely and accurately all manufacturer assigned Vehicle Identification Numbers.

VINGuard™ Vehicle History Information

Using the VIN for this vehicle, VINGuard™ detected discrepancies or prior history requiring additional research. Please review the information detailed below.

VINGuard™ Messages: VINGuard has decoded this VIN without any errors.

ISO Vehicle History:

Number of times reported to ISO: 1
ISO's file number: H0130001694

Activity Reported: Property & Casualty
Loss date: 05/24/2007
Insurance company: GEICO
Phone: (800) 848-6502
Claim ref: 0003756970101113

Claim reference: 0003756970101113-01

Report Reference Number: 37676459

AutoCheck Vehicle History Report



Report Run Date: 05/30/2007

Key:	= No Problem Found	= Problem Found	= Information Found
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Title Check

This Vehicle Checks Out. AutoCheck's results for this 2006 Toyota Camry LE (4T1BF30K86U1 [REDACTED]) show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

Problems Checked	Results Found
Abandoned	No Abandoned Record Found
Damaged	No Damaged Record Found
Fire Damage	No Fire Damage Record Found
Grey Market	No Grey Market Record Found
Hail Damage	No Hail Damage Record Found
Insurance Loss	No Insurance Loss Record Found
Junk	No Junk Record Found
Rebuilt	No Rebuilt Record Found
Salvage	No Salvage Record Found

Problem Check

This Vehicle Checks Out. AutoCheck's database for this 2006 Toyota Camry LE (4T1BF30 [REDACTED]) show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

Problems Checked	Results Found
NHTSA Crash Test Vehicle	No NHTSA Crash Test Vehicle Record Found
Frame Damage	No Frame Damage Record Found
Major Damage Incident	No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	No Manufacturer Buyback/Lemon Record Found
Odometer Problem	No Odometer Problem Record Found
Recycled	No Recycled Record Found
Salvage Auction	No Salvage Auction Record Found
Water Damage	No Water Damage Record Found

Odometer Check

This Vehicle Checks Out. For this 2006 Toyota Camry LE (4T1BF30 [REDACTED]) no indication of odometer

rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

Date Reported	Odometer Reading
2005-10-28	3
2006-07-19	59

See NY State Certificate of Title showing 5 miles

Vehicle Information



Information Found. AutoCheck found additional information on this vehicle. These records will provide more history for this 2006 Toyota Camry LE (4T1BF30K8 [REDACTED])

Problems Checked

Results Found

Accident		No Accident Record Found
Corrected Title		No Corrected Title Record Found
Driver Education		No Driver Education Record Found
Duplicate Title		No Duplicate Title Record Found
Emissions Safety Inspection		Emissions Safety Inspection Record(s) Found
Fire Damage Incident		No Fire Damage Incident Record Found
Lease		No Lease Record Found
Lien		No Lien Record Found
Livery Use		No Livery Use Record Found
Government Use		No Government Use Record Found
Police Use		No Police Use Record Found
Fleet		No Fleet Record Found
Rental		No Rental Record Found
Fleet and/or Lease		No Fleet and/or Lease Record Found
Fleet and/or Rental		No Fleet and/or Rental Record Found
Repossessed		No Repossessed Record Found
Taxi use		No Taxi use Record Found
Theft		No Theft Record Found

Full History

Below are the historical events for this vehicle listed in chronological order.

Report Run Date: 05/30/2007

Event Date	Event Location	Odometer Reading	Data Source	Event Detail
2005-10-28	NY		3 Motor Vehicle Dept.	EMISSION INSPECTION
2005-10-28	NY		Motor Vehicle Dept.	PASSED SAFETY INSPECTION
2006-07-19	CAMBRIA HEIGHTS NY		Motor Vehicle Dept.	REGISTRATION EVENT/RENEWAL
2006-07-19	NY		59 Motor Vehicle Dept.	EMISSION INSPECTION
2006-07-19	NY		Motor Vehicle Dept.	PASSED SAFETY INSPECTION



CAMRY 4-DOOR LE V6 SEDAN

2006/2552A
DESERT SAND MICA/EB45
4T1BF30K86 [REDACTED] 04Q2/45
Georgetown, KY/TMMK

PERFORMANCE
24-Valve VVT-i SFI Engine
5-Speed Automatic Transmission
180-hp V6
17" x 16" Steel Wheels w/P205/65R15 Tires
Power Windows, Locks, Mirrors, and Side
Molding
Power Rack & Pinion Steering
ABS Brakes
Traction Control System (ABS)
Advanced Air Bag Sys (SRS)
Headrests for all 5 Seats
Seatbelts w/ALR/ELR Pass Belts
Luggage Compartment System (LATCH)
Power Windows

Auto On/Off Headlamps
Power Windows
Power Mirrors
Power Side Molding & Bumpers
CONVENIENCE
Power Windows
Power Mirrors
Power Side Molding & Bumpers
Power Windows

The New Vehicle Limited Warranty provides 36-month/36,000-mile comprehensive coverage, 5-year/60,000-mile powertrain coverage, plus 5-year body panel corrosion perforation warranty. See Owner's Warranty Information booklet for details. An extended service contract may be available for the vehicle. Ask dealer for details. Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service. Gasoline, license and title fees, applicable federal, state and local taxes and dealer and distributor installed options and accessories are not included in the manufacturer's suggested retail price.

STANDARD EQUIPMENT

- Deluxe AM/FM/CD Audio w/6 Speakers
- Power Driver's Seat with Lumbar Support
- Remote Keyless Entry with Trunk Release
- 60/40 Split Rear Folding Seat
- Variable Intermittent Wipers
- Power Windows w/Driver's Auto-Down
- Power Auto Door Locks
- Adjustable Driver/Passenger Shoulder Belt Anchors
- Center Console Armrest w/Dual Storage
- Outside Temp Gauge and Digital Clock
- Rear Window Defogger
- Remote Trunk and Fuel Release
- Sunglass Holder
- ***Full Tank of Gas***

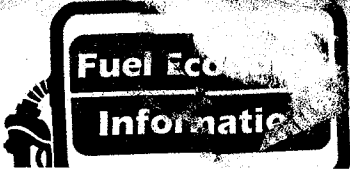
MANUFACTURER'S SUGGESTED RETAIL PRICE OPTIONAL EQUIPMENT

- FE 50 State Emissions
- DJ JBL AM/FM/Cass/CD w/8 Spkrs in 6 Locations
- GY Driver & Front Passenger Side & Curtain Airbags
- CF Carpet/Trunk Mat Set

Share this vehicle to others in the FREE FUEL ECONOMY... Available at the dealer.

CITY MPG

20



HIGHWAY MPG

28

Courtney



APPLICATION NO.
JLZ929

PREPAID MAINTENANCE PROGRAM APPLICATION

ISSUING DEALER [REDACTED]	DEALER CODE 21159	AGREEMENT PURCHASE PRICE N/A	SERVICE INTERVAL [REDACTED] MILES
	DEALER PHONE (516) 887-8660	PLAN CODE 225	YEARS 36
		MILES 15000	

CUSTOMER INFORMATION: (PLEASE PRINT OR TYPE)

NAME (LAST) [REDACTED] (FIRST) [REDACTED] (M.I.) [REDACTED]

MAILING ADDRESS
CANTONIA HEIGHTS

CITY [REDACTED] STATE [REDACTED] ZIP [REDACTED] PHONE [REDACTED]

APPLICATION DATE

07-19-2005

VEHICLE INFORMATION:

VEHICLE I.D. NO. 14T1R1P9K310 [REDACTED]

TOYOTA [REDACTED]

MAKE [REDACTED] MODEL [REDACTED] YEAR 2006

MILEAGE [REDACTED]

COVERAGE LEVEL

PREMIUM

CLASSIC

RETAIL

LEASE

CASH



LIENHOLDER: (COMPLETE ONLY IF AGREEMENT IS FINANCED)

NAME [REDACTED] TERM (MO) [REDACTED]

STREET [REDACTED] CITY [REDACTED] STATE [REDACTED] ZIP [REDACTED]

CUSTOMER'S [REDACTED]

07/19/2005 APPLICATION DATE

MEIJU TOYOTA DEALER'S NAME (PRINT OR TYPE)

[Signature] DEALER'S SIGNATURE

THIS IS NOT YOUR TOYOTA AUTO CARE AGREEMENT BUT AN APPLICATION FOR AN AGREEMENT. THIS APPLICATION IS SUBJECT TO APPROVAL BY TOYOTA MOTOR INSURANCE SERVICES, INC. YOUR TOYOTA AUTO CARE COVERAGE WILL BE RESTRICTED TO THE SERVICES SET FORTH IN THE TOYOTA AUTO CARE AGREEMENT YOU WILL RECEIVE AND IS NOT SUBJECT TO ANY VERBAL REPRESENTATIONS MADE BY YOUR TOYOTA DEALER. SEE REVERSE SIDE FOR A SAMPLE OF THE AGREEMENT. IF YOU HAVE NOT RECEIVED NOTIFICATION REGARDING THE STATUS OF YOUR APPLICATION WITHIN 30 DAYS OF THE APPLICATION DATE, FORWARD A PHOTOCOPY OF THIS APPLICATION TO: TOYOTA MOTOR INSURANCE SERVICES, INC., P.O. BOX 9550, CEDAR RAPIDS, IA 52409-9550. IF YOU HAVE ANY QUESTIONS REGARDING YOUR AGREEMENT, PLEASE CONTACT CUSTOMER SERVICE AT 1-800-228-8559 OR VIA EMAIL AT extracare@toyota.com.

Toyota Extra Care Vehicle Service Agreement Application New York

APPLICATION NUMBER
KUM861



CUSTOMER INFORMATION

NAME (LAST) (FIRST) (MI)

MAILING ADDRESS

CITY STATE ZIP CODE PHONE NUMBER

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NUMBER (VIN)

MAKE MODEL YEAR

AGREEMENT APPLICATION MILEAGE VEHICLE PURCHASE DATE AUTO CODE

LIENHOLDER/LESSOR (COMPLETE ONLY IF AGREEMENT IS FINANCED OR LEASED)

NAME TERM (MO)

MAILING ADDRESS

CITY STATE ZIP CODE

CUSTOMER'S SIGNATURE

AGREEMENT APPLICATION DATE

DEALER'S SIGNATURE

VEHICLE PLAN

- NEW
 CERTIFIED USED
 USED

DEDUCTIBLE

- \$0 \$50

COVERAGE LEVEL

- PLATINUM
 GOLD
 POWERTRAIN
 TOYOTA CERTIFIED PLATINUM
 TOYOTA CERTIFIED GOLD

DEALER INFORMATION

ISSUING DEALER

DEALER CODE DEALER PHONE

AGREEMENT EFFECTIVE DATE*

TOYOTA CERTIFIED USED VEHICLE NUMBER
(IF APPLICABLE)

PLAN CODE YEARS* MILES*

AGREEMENT PURCHASE PRICE

* For a Vehicle Service Agreement which is a NEW or CERTIFIED USED Vehicle Plan, the AGREEMENT EFFECTIVE DATE is the date the vehicle was first placed in service as a new vehicle, even if this date is before the VEHICLE PURCHASE DATE. MILES are total vehicle odometer miles starting at zero, not miles counted from the AGREEMENT APPLICATION MILEAGE as shown on this Application.

For a Vehicle Service Agreement which is a USED Vehicle Plan, the AGREEMENT EFFECTIVE DATE is equal to the VEHICLE PURCHASE DATE and MILES are in addition to AGREEMENT APPLICATION MILEAGE as shown on this Application.

YEARS are counted from the AGREEMENT EFFECTIVE DATE which is subject to verification by the Administrator. Your Vehicle Service Agreement will show the Agreement Expiration Date and Agreement Expiration Mileage.

The purchase of this Service Agreement is not required in order to purchase, lease or obtain financing for a motor vehicle. The Vehicle Service Agreement runs concurrent with, and is secondary to, any applicable manufacturer's warranty.

This is not your Vehicle Service Agreement, nor does it constitute an interim agreement. This Application is subject to approval or rejection by the Administrator; any contrary statements made by your dealer shall be of no effect.

If you have not received notification regarding the status of your Agreement Application within 30 days of the Agreement Application Date or if you have any questions regarding your Agreement, please write to: Toyota Motor Insurance Services, Inc., Customer Service Center, P.O. Box 950, Cedar Rapids, IA 52402-0950, or call Customer

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).