

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2007 OCT 29 PM 1:39

Reference No.
10191329**OWNER INFORMATION (Type or Print)**

Name

Address

City

WIMBERLEY

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an _____ name or address to the vehicle manufacturer.
 Signature of Owner _____ Date 10/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5FNRL38436		Make HONDA	Model ODYSSEY	Model Year 2006
Date Purchased 01-AUG-06	Dealer's Name and Telephone Number <i>Honda of San Marcos</i>		Engine: No: Cylinders <u>6</u>	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City <i>San Marcos</i>	State <i>TX</i>	Zip Code <i>78666</i>	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain UNKNOWN	Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC	<i>Wheels</i>
Multiple Failure: 3				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 06-MAR-2007 <i>March 28, 2007</i>	Failure Mileage 9933	Failure Speed 25, 45+ 65
--	-------------------------	--------------------------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police Y
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HONDA ODYSSEY. WHILE DRIVING 25 MPH, THE REAR BRAKE LOCKED UP AND MADE THE VEHICLE DIFFICULT TO DRIVE. THE DEALER STATED THAT THE WHEEL BEARING AND BACKING PLATE WERE WORN. THE DEALER PERFORMED THE REPAIR AND ALSO REPLACED THE REAR DISC BRAKES AND REAR SHOES. APPROXIMATELY SEVEN DAYS LATER, THE CONTACT EXPERIENCED THE SAME FAILURE WHILE DRIVING 45 MPH. THE DEALER REPLACED THE ROTORS, BACKING PLATE, SHOES, AND SPRINGS. THE CONTACT STATED THAT SHE EXPERIENCED THE SAME FAILURE ON THE DAY SHE PICKED UP THE VEHICLE. WHILE DRIVING 65 MPH, THE VEHICLE SUDDENLY BEGAN TO SKID TO THE SIDE OF THE ROAD, CAUSING HER TO CRASH INTO A HIGHWAY SIGN. THE ABS AND ABI LIGHTS ILLUMINATED AND REMAINED ILLUMINATED AFTER THE CRASH. THE DEALER WAS UNABLE TO DIAGNOSE THE FAILURE. THERE IS A POLICE REPORT AVAILABLE. THE CURRENT MILEAGE IS 10,233 AND FAILURE MILEAGE WAS 9,933.

Please see letter dated October 22, 2007 for more accurate information.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

October 22, 2007

[REDACTED]
Wimberley, Texas
[REDACTED]

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Reference No. [REDACTED]
VIN No. 5FNRL38436 [REDACTED]

Thank you for sending the copy of the report that I made over the telephone to your agency on May 21, 2007 for my review, changes and additions. The following is a more detailed and accurate description of the failures I experienced in my 2006 Honda Odyssey, the subsequent crash and Honda's response.

On three different occasions, different wheels locked-up, suddenly and without warning, while I was driving forward and with no application of the service brake pedal. The third time this happened the front left and both rear wheels locked-up while I was driving 65 mph on the interstate highway causing me to lose control and have a serious accident (see Attachment 5, Texas Peace Officer's Crash Report). (Please note on page 3 of the Crash Report that the officer wrote "...when mechanical malfunction locked front wheels causing driver to lose control as vehicle skidded..." and he entered the code for "Defective or No Vehicle Brakes" in the field for "Vehicle Defects Contributing.") During this event, the VSA Activation Indicator illuminated as well as the ABS Indicator. Attachment 4 is the Diagnostic Trouble Code (DTC) Report from the vehicle's computer identifying the specific wheels that locked-up.

After the first two events, the dealer paid to have the vehicle towed to the dealership and they repaired the parts that were damaged as a result of the wheel lock-up. (They also paid for me to drive a rental car during the time the vehicle was in their shop.) Mr. Cody Davis, Service Manager at Honda of San Marcos, kept saying that "this was mysterious, that *brakes aren't rocket science* and that he hoped the problem was fixed this time." I am not a mechanic and had no reason to doubt his diagnosis that this was a brake problem and that the problems had been repaired.

On March 28, 2007 the dealership called to tell me that the van was ready to be picked up after the second set of repairs. That very day the wheels locked-up for the third time causing the accident referred to above. I then strongly suspected that the cause of the problem was computer related because it never seemed to happen under the same circumstances, the ABS and VSA lights came on

and the dealership service department had twice replaced all of the rear end and brake parts that the dealership kept assuming or insisting was simply a brake problem.

As soon as the accident happened, I naively expected that Honda would want to take this vehicle off of the road and diagnose it to prevent this from happening in any of their other vehicles. All we wanted was for them to give us a new van, take the old one and diagnose the problem and we would have walked away grateful that we were safe. This was not to happen.

Upon this third event the entire tone and attitude of the dealership changed drastically. Now, instead of appearing helpful and concerned, Honda of San Marcos took a very offensive position. They did not offer to pay for the towing this time, but they asked for the opportunity to inspect it. We paid to have the van delivered from the wrecking yard to the dealership and authorized any and all investigations they felt were necessary. The van was put on a lift, all wheels were removed, photographs were taken (according to Cody Davis) and the dealership service department inspected it. The dealership wanted to call in the manufacturer to take a look, so they called Mr. Ralph Rickey, District Parts and Service Manager for American Honda Motor Co., Inc. and he performed his inspection. After their investigations, I was told that there was no apparent cause for the wheel lock-up and, therefore, they were not taking responsibility for the repairs. As instructed in my Owner's Manual, I called the American Honda Motor Co., Inc. Customer Service Department. They had access to all of my service history and to the information gathered by Mr. Ralph Rickey and they, too, are taking no responsibility (attachment 7 is a copy of the letter from Elizabeth Clogg, Automobile Customer Service, American Honda Motor Company, Inc.).

After we received Honda's letter, we began looking on the internet to find what information might be available. We found the NHTSA Campaign Number 04V536000 recalling defective wheel speed sensors on 2004 model Honda Odysseys. It seemed plausible to us that our wheels might lock-up if the wheel speed sensor sent the incorrect wheel speed to the computer. Another important concern to us is that neither the Honda of San Marcos Service Manager or the District Parts and Service Manager ever considered the wheel speed sensors as a possible cause of the problem, even though the recall was on model years only 2 years prior to our model year. Perhaps if they had been diligent in their job, the problem would have been detected after the first incident and we would still be the happy owners of our 2006 Honda Odyssey.

We feel that either Honda and their employees are incompetent or that they actually know that there is a defect and are trying to cover it up by making it so difficult for us to get satisfaction. Fortunately for us, no one was injured in the accident. However, should someone have been hurt or killed, we know that this problem would have been remedied much more respectfully and quickly.

Attached for your review are the following:

1. Our Purchase Document
2. Our Vehicle Service Contract
3. A complete set of service records on the VIN of our vehicle
 - 3.a. HOIS35671 (pre-delivery service)
 - 3.b. HOWS37329 (complaint by person who test drove this vehicle prior to our purchase)
 - 3.c. HOCS41113 (our first oil change)
 - 3.d. HOCS45437 (repairs made after first wheel lock-up incident)
 - 3.e. HOWS46084 (repairs made after second wheel lock-up incident)
4. Diagnostic Trouble Code Report
5. Texas Peace Officer's Crash Report
6. Statement from [REDACTED] witness to the accident
7. Letter from Elizabeth Clogg, Automobile Customer Service, American Honda Motor Company, Inc.
8. Summary of Major Events from the time of our purchase to the middle of April, 2007 (which details dates and mileage of the events)
9. Photographs of the vehicle after the accident of March 28, 2007
10. Printout of NHTSA Campaign Number 04V536000
11. A copy of the complaint that I submitted to the Center for Auto Safety in September, 2007

Please review this description and the accompanying documents. I will gladly assist you in any way possible in your efforts to investigate the cause of this dangerous and possible life threatening defect.

Sincerely,

[REDACTED]

AH.4

DTC

HONDA ABS

Filename : DTC_HONDA_ABS_5FNRL3843681030 [REDACTED]
 Date/Time : 04/04/2007 04:28PM
 Model : ODYSSEY Year : 2006
 VIN : 5FNRL38436 [REDACTED] Odo : 10233
 Dealer No. : 208339 [REDACTED] 0512010381

Permanent DTCs

- 14-t LEFT FRONT WHEEL SPEED SENSOR FAILURE
- 16-t RIGHT REAR WHEEL SPEED SENSOR FAILURE
- 18-t LEFT REAR WHEEL SPEED SENSOR FAILURE

Computer printout / readout from ABS after accident.

MS-173

POLICE REPORT from 3rd Incident

TEXAS PEACE OFFICER'S CRASH REPORT CRB-3 (Rev. 01/06) Submission of Crash Records: This report may be submitted via the CRIS Web Portal, electronically submitted via XML or mailed to the TEXAS DEPARTMENT OF PUBLIC SAFETY, PO BOX 4087, AUSTIN TX 78773-0350. Please see the DPS Instructions to Police for more details regarding these submission methods or look on the CRIS Website at http://www.txdps.state.tx.us/crisproject/index.htm.

FATAL CMV INVOLVED SCHOOL BUS RELATED RAILROAD RELATED MEDICAL ADVISORY BOARD HIT AND RUN AMENDMENT/SUPPLEMENT

PLACE WHERE CRASH OCCURRED _____

COUNTY WILLIAMSON CITY OR TOWN ROUND ROCK

IF CRASH WAS OUTSIDE CITY LIMITS INDICATE FROM NEAREST TOWN _____ MILES N S E W OF _____

LOC # 07A449

ORI # 2460500

DPS # _____

ROAD ON WHICH CRASH OCCURRED 3400 N IH 35 S

BLOCK NUMBER _____ STREET OR ROAD NAME _____ ROUTE NUMBER OR STREET CODE _____

CONSTRUCTION ZONE WORKERS PRESENT YES NO SPEED LIMIT _____

INTERSECTING STREET OR RR X'ING NUMBER _____

BLOCK NUMBER _____ STREET OR ROAD NAME _____ ROUTE NUMBER OR STREET CODE _____

CONSTRUCTION ZONE WORKERS PRESENT YES NO SPEED LIMIT _____

NOT AT INTERSECTION 1000 FT. ML. N S E W OF UNIVERSITY

MILEPOST _____ LATITUDE _____ LONGITUDE _____

DATE OF CRASH March 28 07 DAY OF WEEK Wednesday HOUR 12:40 AM PM IF EXACTLY NOON OR MIDNIGHT, SO STATE

UNIT # 1 1 - MOTOR VEHICLE 4 - PEDESTRIAN 7 - NON-CONTACT 8 - OTHER

2 - TRAIN 5 - MOTORIZED CONVEYANCE

3 - PEDALCYCLIST 6 - TOWED

VIN # 5FNRL38436 ALTERED VEHICLE HEIGHT YES NO

YEAR MODEL 2006 COLOR & MAKE BLUE HONDA MODEL NAME ODYSSEY BODY STYLE VAN LICENSE PLATE 2007 TX

DRIVER'S NAME _____ ADDRESS (STREET, CITY, STATE, ZIP) WIMBERLY, TX PHONE NUMBER _____

DRIVER'S LICENSE TX _____ CLASS TYPE CM ENDORSEMENTS A RESTRICTIONS _____ DATE OF BIRTH _____

LICENSE STATUS 1 1-VALID 2-NOT VALID 3-SUSPENDED/REVOKED 4-CANCELLED/DENIED 5-EXPIRED 6-UNKNOWN

DRIVER'S ETHNICITY 1 1-WHITE 2-HISPANIC 3-BLACK 4-ASIAN 5-OTHER

DRIVER'S SEX MALE FEMALE

DRIVER'S OCCUPATION _____ POLICE, FIREFIGHTER, EMS, ON EMERGENCY IF CHECKED, PLEASE EXPLAIN IN NARRATIVE

TYPE OF ALCOHOL SPECIMEN TAKEN 4 1-BREATH 2-BLOOD 3-URINE 4-NONE 5-REFUSED TEST RESULTS _____

TYPE OF DRUG SPECIMEN TAKEN 3 1-BLOOD 2-URINE 3-NONE 4-REFUSED TEST RESULTS _____ DRUG CATEGORY 1. _____ 2. _____

LESSEE OWNER NAME (ALWAYS SHOW LESSEE IF LEASED, OTHERWISE SHOW OWNER) _____ ADDRESS (STREET, CITY, STATE, ZIP) WIMBERLY, TX

LIABILITY INSURANCE YES NO CONSUMERS COUNTY MUTUAL POLICY NUMBER _____ VEHICLE DAMAGE RATING FL2

UNIT # _____ 1 - MOTOR VEHICLE 4 - PEDESTRIAN 7 - NON-CONTACT 8 - OTHER

2 - TRAIN 5 - MOTORIZED CONVEYANCE

3 - PEDALCYCLIST 6 - TOWED

VIN # _____ ALTERED VEHICLE HEIGHT YES NO

YEAR MODEL _____ COLOR & MAKE _____ MODEL NAME _____ BODY STYLE _____ LICENSE PLATE _____

DRIVER'S NAME _____ ADDRESS (STREET, CITY, STATE, ZIP) _____ PHONE NUMBER _____

DRIVER'S LICENSE _____ CLASS TYPE _____ ENDORSEMENTS _____ RESTRICTIONS _____ DATE OF BIRTH _____

LICENSE STATUS _____ 1-VALID 2-NOT VALID 3-SUSPENDED/REVOKED 4-CANCELLED/DENIED 5-EXPIRED 6-UNKNOWN

DRIVER'S ETHNICITY _____ 1-WHITE 2-HISPANIC 3-BLACK 4-ASIAN 5-OTHER

DRIVER'S SEX MALE FEMALE

DRIVER'S OCCUPATION _____ POLICE, FIREFIGHTER, EMS, ON EMERGENCY IF CHECKED, PLEASE EXPLAIN IN NARRATIVE

TYPE OF ALCOHOL SPECIMEN TAKEN _____ TEST RESULTS _____

TYPE OF DRUG SPECIMEN TAKEN _____ TEST RESULTS _____ DRUG CATEGORY 1. _____ 2. _____

LESSEE OWNER NAME (ALWAYS SHOW LESSEE IF LEASED, OTHERWISE SHOW OWNER) _____ ADDRESS (STREET, CITY, STATE, ZIP) _____

LIABILITY INSURANCE YES NO _____ POLICY NUMBER _____ VEHICLE DAMAGE RATING _____

DAMAGE TO PROPERTY OTHER THAN VEHICLES **TEXAS DEPARTMENT OF PUBLIC SAFETY**

SIGN STANDARD _____ **10** \$ **2,000.00**

OBJECT _____ NAME AND ADDRESS OF OWNER _____ FEET FROM CURB _____ DAMAGE ESTIMATE _____

IN YOUR OPINION, DID THIS CRASH RESULT IN AT LEAST \$1,000.00 DAMAGE TO ANY ONE PERSON'S PROPERTY? YES NO

CHARGES FILED

NAME _____ CHARGE _____ CITATION # _____

NAME _____ CHARGE _____ CITATION # _____

TIME NOTIFIED OF CRASH 03/28/2007 12:46 P HOW DISPATCH TIME ARRIVED AT SCENE 03/28/2007 12:50 P DATE OF REPORT 03/28/2007

TYPED OR PRINTED NAME OF INVESTIGATOR OSBORN, M. ID # 816 AGENCY ROUND ROCK PD DIST/AREA _____ REPORT COMPLETE YES NO

445

223

SEAT POSITION 1 - FRONT LEFT 2 - FRONT CENTER 3 - FRONT RIGHT 4 - SECOND SEAT LEFT 5 - SECOND SEAT CENTER 6 - SECOND SEAT RIGHT 7 - THIRD SEAT LEFT 8 - THIRD SEAT CENTER 9 - THIRD SEAT RIGHT 10 - CARGO AREA 11 - OUTSIDE VEHICLE 12 - UNKNOWN		SOLICITATION INDICATES A PERSON'S DESIRE TO RECEIVE CONTACT FROM PERSONS SEEKING PROFESSIONAL EMPLOYMENT AS/FOR ATTORNEY, CHIROPODATOR, PHYSICIAN, SURGEON, PRIVATE INVESTIGATOR, OR ANY OTHER PERSON REGISTERED OR LICENSED BY A HEALTH CARE REGULATORY AGENCY (Y=SOICIT, N=NO SOLICIT)	EJECTED 1 - NO 2 - YES 3 - YES, PARTIAL 4 - NOT APPLICABLE 5 - UNKNOWN	RESTRAINT USED 1 - SHOULDER & LAP BELT 2 - SHOULDER BELT ONLY 3 - LAP BELT ONLY 4 - CHILD SEAT, FACING FORWARD 5 - CHILD SEAT, FACING REAR 6 - CHILD SEAT, UNK 7 - BOOSTER SEAT 8 - NONE 9 - OTHER 10 - UNKNOWN	AIRBAG 1 - NOT APPLICABLE 2 - NOT DEPLOYED 3 - DEPLOYED, FRONT 4 - DEPLOYED, SIDE 5 - DEPLOYED, OTHER 6 - UNKNOWN	HELMET USE 1 - WORN, DAMAGED 2 - WORN, NOT DAMAGED 3 - WORN, UNK. DAMAGE 4 - NOT WORN 5 - UNKNOWN IF WORN	INJURY SEVERITY K - KILLED A - INCAPACITATING INJURY B - NON INCAPACITATING INJURY C - POSSIBLE INJURY N - NOT INJURED U - UNKNOWN
---	--	--	--	--	--	---	---

UNIT # **1** TOWED DUE TO YES NO **DISABLING DAMAGE** VEHICLE REMOVED TO **1409 BRANDI LANE, ROUND ROCK, TX** BY **HESTER BROTHERS**

ITEM #	SEAT POSITION	COMPLETE ALL DATA ON ALL OCCUPANTS NAMES, POSITIONS, RESTRAINTS USED, ETC. HOWEVER, IT IS NOT NECESSARY TO SHOW ADDRESSES UNLESS KILLED OR INJURED NAME (LAST, FIRST, MI)	ADDRESS	SOL	EJECTED	RESTRAINT USED	AIRBAG	HELMET	AGE	SEX	INJURY CODE
1	1	[REDACTED]	[REDACTED]		N	1	1	2	46	F	N
2											
3											
4											
5											

UNIT # **1** TOWED DUE TO YES NO **DISABLING DAMAGE** VEHICLE REMOVED TO _____ BY _____

ITEM #	SEAT POSITION	COMPLETE ALL DATA ON ALL OCCUPANTS NAMES, POSITIONS, RESTRAINTS USED, ETC. HOWEVER, IT IS NOT NECESSARY TO SHOW ADDRESSES UNLESS KILLED OR INJURED NAME (LAST, FIRST, MI)	ADDRESS	SOL	EJECTED	RESTRAINT USED	AIRBAG	HELMET	AGE	SEX	INJURY CODE
6											
7											
8											
9											
10											

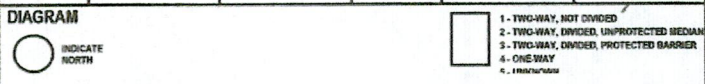
FED. PEDAL, ETC.	COMPLETE IF CASUALTIES NOT IN MOTOR VEHICLE CASUALTY NAME (LAST, FIRST, MI)	ADDRESS	SOL	ALCOHOL SPECIMEN TAKEN	RESULT	DRUG SPECIMEN TAKEN	RESULT	HELMET	AGE	SEX	INJURY CODE

DISPOSITION OF KILLED OR INJURED			IF AMBULANCE USED, SHOW				
ITEM #	TAKEN TO	BY	TIME NOTIFIED	TIME ARRIVED AT SCENE	AMBULANCE UNIT #	# OF ATTENDANTS INCLUDING DRIVER	# OF PERSONS TRANSPORTED FOR TREATMENT

COMPLETE THIS SECTION IF PERSON KILLED (If a person dies within 30 days of the crash, please complete this area and mail the supplement to the Crash Records Bureau)

ITEM #	DATE OF DEATH	TIME OF DEATH	ITEM #	DATE OF DEATH	TIME OF DEATH	ITEM #	DATE OF DEATH	TIME OF DEATH	ITEM #	DATE OF DEATH	TIME OF DEATH

INVESTIGATOR'S NARRATIVE OPINION OF WHAT HAPPENED (ATTACH ADDITIONAL SHEETS IF NECESSARY)



FACTORS AND CONDITIONS LISTED ARE THE INVESTIGATOR'S OPINION

UNIT #	FACTORS/CONDITIONS CONTRIBUTING			OTHER FACTORS/CONDITIONS MAY OR MAY NOT HAVE CONTRIBUTED			VEHICLE DEFECTS CONTRIBUTING		VEHICLE DEFECTS MAY HAVE CONTRIBUTED	
1	1	2	3	1	2	3	1	2	1	2

TRAFFIC CONTROL 1 - NONE 2 - INOPERATIVE 3 - OFFICER 4 - FLAGMAN 5 - SIGNAL LIGHT 6 - FLASHING RED LIGHT 7 - FLASHING YELLOW LIGHT 8 - STOP SIGN 9 - YIELD SIGN 10 - WARNING SIGN 11 - CENTER STRIPES/DIVIDER 12 - NO PASSING ZONE 13 - RR GATES/SIGNAL 14 - SCHOOL ZONE 15 - CROSSWALK 16 - BIKE LANE 17 - OTHER	ROADWAY RELATION 1 - ON ROADWAY 2 - OFF ROADWAY 3 - SHOULDER 4 - MEDIAN
PART OF THE ROADWAY 1 - MAIN LANE 2 - SERVICE ROAD 3 - ENTRANCE RAMP 4 - EXIT RAMP 5 - CONNECTOR 6 - OTHER	ROADWAY ALIGNMENT 1 - STRAIGHT LEVEL 2 - STRAIGHT GRADE 3 - STRAIGHT HILLCREST 4 - CURVE LEVEL 5 - CURVE GRADE 6 - CURVE HILLCREST 7 - OTHER 8 - UNKNOWN
TYPE OF ROADWAY SURFACE 1 - CONCRETE 2 - BLACKTOP 3 - BRICK 4 - GRAVEL 5 - DIRT 6 - OTHER 7 - UNKNOWN	WEATHER 1 - CLEAR/CLOUDY 2 - RAIN 3 - SLEET/RAIL 4 - SNOW 5 - FOG 6 - BLOWING SAND/SNOW 7 - SEVERE CROSSWINDS 8 - OTHER 9 - UNKNOWN
	LIGHT CONDITION 1 - DAYLIGHT 2 - DARK, NOT LIGHTED 3 - DARK, LIGHTED 4 - DAWN 5 - DUSK 6 - OTHER 7 - SAND, MUD, DIRT 8 - OTHER 9 - UNKNOWN
	SURFACE CONDITION 1 - DRY 2 - WET 3 - STANDING WATER 4 - SNOW 5 - SLUSH 6 - ICE

MS

LOOK!

303

SEAT POSITION 1-FRONT LEFT 2-FRONT CENTER 3-FRONT RIGHT 4-SECOND SEAT LEFT 5-SECOND SEAT CENTER 6-SECOND SEAT RIGHT	7-THIRD SEAT LEFT 8-THIRD SEAT CENTER 9-THIRD SEAT RIGHT 10-CARGO AREA 11-OUTSIDE VEHICLE 12-UNKNOWN	SOLICITATION INDICATES A PERSON'S DESIRE TO RECEIVE CONTACT FROM PERSONS SEEKING PROFESSIONAL EMPLOYMENT AS FOR ATTORNEY, CHIROPRACTOR, PHYSICIAN, SURGEON, PRIVATE INVESTIGATOR, OR ANY OTHER PERSON REGISTERED OR LICENSED BY A HEALTH CARE REGULATORY AGENCY (Y-SOLICIT, N-NO SOLICIT).	EJECTED 1-NO 2-YES 3-YES, PARTIAL 4-NOT APPLICABLE 5-UNKNOWN	RESTRAINT USED 1-SHOULDER & LAP BELT 2-SHOULDER BELT ONLY 3-LAP BELT ONLY 4-CHILD SEAT, FACING FORWARD 5-CHILD SEAT, FACING REAR 6-CHILD SEAT, LINK	7-BOOSTER SEAT 8-NONE 9-OTHER 10-UNKNOWN	AIRBAG 1-NOT APPLICABLE 2-NOT DEPLOYED 3-DEPLOYED, FRONT 4-DEPLOYED, SIDE 5-DEPLOYED, OTHER 6-UNKNOWN	HELMET USE 1-WORN, DAMAGED 2-WORN, NOT DAMAGED 3-UNWORN, LINK, DAMAGE 4-NOT WORN 5-UNKNOWN IF WORN	INJURY SEVERITY X-KILLED A-INCAPACITATING INJURY B-NON INCAPACITATING INJURY C-POSSIBLE INJURY N-NOT INJURED U-UNKNOWN
--	---	--	--	--	---	--	--	---

UNIT# 1 TOWED DUE TO YES NO DISABLING DAMAGE VEHICLE REMOVED TO Hester's Family Auto BY Hester Wrecker Service
1410 E. Palm Valley Round Rd

ITEM#	SEAT POSITION	COMPLETE ALL DATA ON ALL OCCUPANTS NAMES, POSITIONS, RESTRAINTS USED, ETC. HOWEVER, IT IS NOT NECESSARY TO SHOW ADDRESSES UNLESS KILLED OR INJURED NAME (LAST, FIRST, MI)	ADDRESS	SOL	EJECTED	RESTRAINT USED	AIRBAG	HELMET	AGE	SEX	INJURY CODE
1	1	[REDACTED]	[REDACTED]	N	N	1	2	4	47	F	N
2											
3											
4											
5											

UNIT# TOWED DUE TO YES NO DISABLING DAMAGE VEHICLE REMOVED TO _____ BY _____

ITEM#	SEAT POSITION	COMPLETE ALL DATA ON ALL OCCUPANTS NAMES, POSITIONS, RESTRAINTS USED, ETC. HOWEVER, IT IS NOT NECESSARY TO SHOW ADDRESSES UNLESS KILLED OR INJURED NAME (LAST, FIRST, MI)	ADDRESS	SOL	EJECTED	RESTRAINT USED	AIRBAG	HELMET	AGE	SEX	INJURY CODE
6											
7											
8											
9											
10											

FED., PEDAL, ETC.	COMPLETE IF CASUALTIES NOT IN MOTOR VEHICLE CASUALTY NAME (LAST, FIRST, MI)	ADDRESS	SOL	ALCOHOL SPECIMEN TAKEN	RESULT	DRUG SPECIMEN TAKEN	RESULT	HELMET	AGE	SEX	INJURY CODE

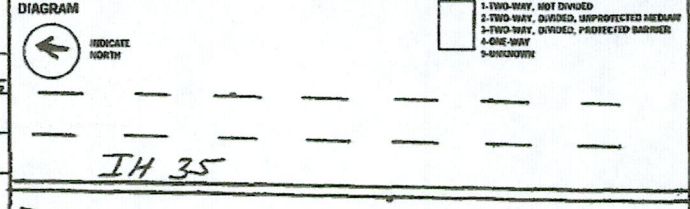
DISPOSITION OF KILLED OR INJURED				IF AMBULANCE USED, SHOW			
ITEM#	TAKEN TO	BY	TIME NOTIFIED	TIME ARRIVED AT SCENE	AMBULANCE UNIT#	# OF ATTENDANTS INCLUDING DRIVER	# OF PERSONS TRANSPORTED FOR TREATMENT

COMPLETE THIS SECTION IF PERSON KILLED (If a person dies within 30 days of the crash, please complete this area and mail the supplement to the Crash Records Bureau)

ITEM#	DATE OF DEATH	TIME OF DEATH	ITEM#	DATE OF DEATH	TIME OF DEATH	ITEM#	DATE OF DEATH	TIME OF DEATH	ITEM#	DATE OF DEATH	TIME OF DEATH

INVESTIGATOR'S NARRATIVE OPINION OF WHAT HAPPENED (ATTACH ADDITIONAL SHEETS IF NECESSARY)

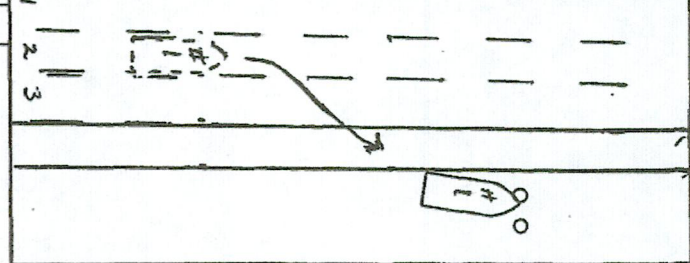
Veh #1 SB in lane #2 when mechanical malfunction locked front wheels causing driver to lose control as vehicle skidded to the right, off the roadway, and struck sign standard with FH of Veh #1



FACTORS AND CONDITIONS LISTED ARE THE INVESTIGATOR'S OPINION

UNIT#	FACTORS/CONDITIONS CONTRIBUTING	OTHER FACTORS/CONDITIONS MAY OR MAY NOT HAVE CONTRIBUTED	VEHICLE DEFECTS CONTRIBUTING	VEHICLE DEFECTS MAY HAVE CONTRIBUTED				
1	1	2	3	1	2	3	1	2
	1	2	3	1	2	3	1	2

- 1-JOURNAL OR ROAD-DOMESTIC
2-NORMAL OR ROAD-WILD
3-DASHED WITHOUT SAFETY
4-CHANGED LANE WHEN UNSAFE
5-12 SEE VEHICLE DEFECTS
10-DISREGARDED IN TRAFFIC LANE
15-DISREGARD STOP AND GO SIGNAL
16-DISREGARD STOP SIGN OR LIGHT
17-DISREGARD TRAFFIC SIGNALS AT INTERSECTION
18-DISREGARD STOP SIGN AT CONSTRUCTION
19-DISREGARD STOP SIGN AT CONSTRUCTION
20-DRIVER VISION OBSCURED
21-DROVE WITHOUT HEADLIGHTS
22-FAILED TO CONTROL SPEED
23-FAILED TO DRIVE IN SINGLE LANE
24-FAILED TO GIVE HALF OF ROADWAY
25-FAILED TO GIVE WARNING SIGN
26-FAILED TO PASS TO LEFT SAFELY
27-FAILED TO PASS TO RIGHT SAFELY
28-FAILED TO GIVE SIGNAL OR WARNING SIGNAL
29-FAILED TO STOP AT PROPER PLACE
30-FAILED TO STOP FOR SCHOOL BUS
31-FAILED TO STOP FOR TRAIN
32-FAILED TO YIELD TO EMERGENCY VEHICLE
33-FAILED TO YIELD DOWN-GRAN INTERSECTION
34-FAILED TO YIELD DOWN-PRIVATE DRIVE
35-FAILED TO YIELD DOWN-STOP SIGN
36-FAILED TO YIELD DOWN-TO PEDESTRIAN
37-FAILED TO YIELD DOWN-TURNING LEFT
38-FAILED TO YIELD DOWN-TURN ON RED
39-FAILED TO YIELD DOWN-YIELD SIGN
- 40-FATIGUED OR ASLEEP
41-FAULTY BRAKE ACTION
42-FIRE IN VEHICLE
43-FLEETING OR ENDING POLICE
44-FOLLOWED TOO CLOSELY
45-HAD BEER DRINKING
46-HANDICAPPED DRIVER (EXP. IN NARRATIVE)
47-ALL (EXP. IN NARRATIVE)
48-IMPURED VISION (EXP. IN NARRATIVE)
49-IMPROPER START FROM PARKED POSITION
50-LOAD NOT SECURED
51-OPENED DOOR TO TRAFFIC LANE
52-OVERSIZE VEHICLE OR LOAD
53-OVERTAKE AND PASS INSUFFICIENT CLEARANCE
54-PARKED AND FAILED TO SET BRAKES
55-PARKED IN TRAFFIC LANE
56-PARKED WITHOUT LIGHTS
57-PASSED IN NO PASSING ZONE
58-PASSED ON RIGHT SHOULDER
59-PEDESTRIAN CYCLIST, ETC. TRY TO RUN TO VEHICLE
60-SPEEDING UNSAFE (UNDER LIMIT)
61-SPEEDING OVER LIMIT
62-TURNING HEADLIGHTS (EXP. IN NARRATIVE)
63-TURNED IMPROPERLY - CURV CORNER ON LEFT
64-TURNED IMPROPERLY - WIDE RIGHT
65-TURNED IMPROPERLY - WRONG LANE
66-TURNED WHEN UNSAFE
67-UNDER INFLUENCE - ALCOHOL
68-UNDER INFLUENCE - DRUGS
69-WRONG SIDE - APPROACH OR IN INTERSECTION
70-WRONG SIDE - NOT PASSING
- 71-WRONG WAY-ONE WAY ROAD
72-CELL PHONE USE
73-ROAD BLOCK
74-OTHER FACTOR (WRITE OR LINE)



TRAFFIC CONTROL	ROADWAY ALIGNMENT	ROADWAY RELATION
1-NONE 2-IMPROPER 3-OFFSET 4-FLAGMAN 5-SIGNAL LIGHT 6-FLASHING RED LIGHT	7-FLASHING YELLOW LIGHT 8-STOP SIGN 9-FIELD SIGN 10-WARNING SIGN 11-CENTER STOPPED/DIVER 12-NO PASSING ZONE	13-RR GATES/SIGNAL 14-SCHOOL ZONE 15-CROSSWALK 16-SIDE LANE 17-OTHER
1	1	2

PART OF THE ROADWAY	TYPE OF ROAD SURFACE	WEATHER	SURFACE CONDITION
1-MAIN LANE 2-ENTRANCE ROAD 3-ENTRANCE RAMP 4-EXIT RAMP 5-CORNER 6-OTHER	1-CONCRETE 2-CLAY 3-BLOCK 4-GRANITE	1-CLEAR/CLOUDY 2-RAIN 3-SLEET/HAZ 4-SNOW 5-FOG 6-BLOWING SAND/SNOW	1-DRY 2-WEET 3-STANDING WATER 4-SLOSH 5-SLUSH 6-ICE
7	2	1	1

A# 6

4/16/07

On March 28, 2007 I was traveling southbound on IH-35 in Round Rock, Texas. There was a blue Honda Odyssey in front of me in the middle lane. I was driving approximately 65 miles per hour and was about a car length away from the van in front of me. All of the sudden the front left of the vehicle dropped down and shot over to the right lane and off of the road and hit a large highway sign, then I saw the front drivers side tire blew out and I thought the vehicle was going to flip over. I slowed down and came to a stop and the van finally stopped. I got out of my car and went to the driver of the van and asked her if she was ok. She was very shaken and I called 911. I waited until the police officer came to the scene and then I left.

[REDACTED]
Pasadena Texas [REDACTED]
[REDACTED]

AH7

Honda America's
Report



April 9 2007

[REDACTED]
Wimberly, TX [REDACTED]

Dear [REDACTED]

Thank you for contacting American Honda Motor Co., Inc. (AHM) in regards to your concerns regarding your 2006 Honda Odyssey, VIN# 5FNRL38436 [REDACTED]

Honda certainly empathizes with your frustration, as it is never Honda's intention to have anyone less than satisfied with his or her Honda ownership experience. It has always been Honda's policy to work with customers to satisfy all concerns regarding their vehicle. For this reason Honda provides each vehicle with a 3-year or 36,000 mile New Vehicle Limited Warranty designed to address defects in material and workmanship during the warranty period.

Honda of San Marcos and our District Parts and Service Manager inspected your vehicle and at this time, we do not feel that the issue was related to a manufacture defect. Please contact your insurance company for coverage.

We truly regret any inconveniences you had regarding issues with your vehicle. However, we thank you for informing us of your concerns and giving us the opportunity to inspect your vehicle. If you have any questions, please contact our office at the toll-free number, 800-999-1009 Ext. 118121.

Sincerely,

AMERICAN HONDA MOTOR CO., Inc.

Elizabeth Clogg

Elizabeth Clogg
Automobile Customer Service
Case#: N012007 [REDACTED]

- Honda Automobile Division

AK 8

2006 Honda Odyssey 5DR EX

VIN No. 5FNRL38436 [REDACTED]

AK. 8

SERVICE HISTORY AND ACCIDENT REPORT

Date In/Out	Mileage	Invoice No.	Description/Concern	Resolution	Charged To
6/9-12/06	35	35671	Pre-delivery insp.	Complete	Warranty
7/26/06	55	37329	Customer [REDACTED] test drove & reported vibration in vehicle @ 45-60 mph	Balanced all 4 tires	Warranty
8/1/06	61	[REDACTED]	[REDACTED] purchased vehicle		
11/6/06	5,159	41113	Recommended oil change & 19 pt. inspection	Complete	[REDACTED]
3/6/06 3/13/07	9,933	45437	Right rear brake locked up while driving approx. 25 mph.	Towed to dealer. Replaced hub assy., backing plate, rear rotors and shoes. 4 wheel alignment, tires rotated, oil change and 19 pt. inspection	Warranty and [REDACTED]
3/20/07 3/28/07	10,088	46084	Rear brake(s) locked up while driving approx. 45 mph.	Towed to dealer. Replaced rotor, backing plate, shoes and springs	Warranty
3/28/07 Still Out of Service	10,233	-----	Brakes on three wheels (both rear and left front) locked up while driving approx. 65 mph rendering the vehicle out of control causing a SERIOUS ACCIDENT	None to date	?????

[REDACTED]

[REDACTED]

Wimberley, Texas

[REDACTED]



Van actually
went through
a space like

this just
behind where
vehicle is
stopped
making the
sign.

ATT 9



AH 9



Att 9



A# 9



A#9



A4.9



AH9

Att. 10

NHTSA Campaign Number:	04V536000	www.nhtsa.dot.gov
Manufacturer	AMERICAN HONDA MOTOR CO.	
Recall Date:	11/15/2004	
Potential Number Of Units Affected:	2247	
Description	SERVICE BRAKES, AIR-ANTILOCK-WHEEL SPEED SENSOR	
Summary	ON CERTAIN MINIVANS, THE ANTI-LOCK BRAKE SYSTEM (ABS) USES A SENSOR ON EACH WHEEL TO DETECT WHEEL SPEED. SOME SENSORS ON THE REAR WHEELS WERE INSTALLED INCORRECTLY, WHICH MEANS THE SENSOR MAY REPORT THE WRONG WHEEL SPEED TO THE ABS CONTROL UNIT.	
Consequence	THE DRIVER COULD EXPERIENCE A LOSS OF BRAKE FORCE AND A CRASH COULD OCCUR.	
Remedy	DEALERS WILL INSPECT THE REAR WHEEL SPEED SENSORS. IF AN INCORRECT GAP IS DETECTED, THE SENSOR WILL BE REMOVED AND THE KNUCKLE CHECKED FOR CROSS THREADING DAMAGE. IF DAMAGE IS FOUND, THE KNUCKLE WILL BE REPLACED. IF NO DAMAGE IS FOUND, THE SENSOR WILL BE REINSTALLED CORRECTLY. THE RECALL BEGAN ON NOVEMBER 12, 2004. OWNERS SHOULD CONTACT HONDA AT 1-800-999-1009.	

Kim,

I found this on this web site

http://www.lemonauto.com/complaints/honda/honda_odyssey.htm This sounds like it could be an issue with your van. It has some of the characteristics of troubles that you have had.

Max

Att. II

On three different occasions different wheels locked-up, suddenly and without warning, while driving forward. (The mileage at the time of the first occurrence was 9,933 and 10,233 at the last occurrence.) The service department of the dealer where the vehicle was purchased performed the repairs after the first two occurrences. The third event occurred on the very same day I picked up the vehicle after the dealer had performed the repairs due to the second lock-up. While driving approximately 65 miles per hour on IH-35 in Round Rock, Texas, both rear wheels and the front left wheel suddenly locked up causing a serious accident. The dealer, Honda of San Marcos, American Honda Motor Co., Inc. District Parts and Service Manager, Ralph Rickey, and Elizabeth Clogg, Automobile Customer Service of American Honda Motor Company, Inc. all deny any responsibility. I have the following documents leading me to believe that the WHEEL SPEED SENSORS are defective and are the cause of the above described events: a NHTSA Campaign Number 04V536000 calling for a recall of the 2004 Honda Odyssey WHEEL SPEED SENSORS, a computer printout from my vehicle after the third event stating: "14-t LEFT FRONT WHEEL SPEED SENSOR FAILURE, 16-t RIGHT REAR WHEEL SPEED SENSOR FAILURE, 18-t LEFT REAR WHEEL SPEED SENSOR FAILURE," a comment on the third page of the Texas Peace Officer's Crash Report of 3/28/2007 stating: "Veh #1 SB in lane #2 when mechanical malfunction locked front wheels causing driver to lose control as vehicle skidded to the right, off the roadway, and struck sign standard with FL of Veh #1," and an annotation on the same report that there were "Defective or No Vehicle Brakes" contributing to the accident.

Complaint to Center for Auto Safety

9/07

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**