



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

June 5, 2007

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

NVS-216et
Ref # 10191109

Dear [REDACTED]:

Thank you for your correspondence dated April 20, 2007, concerning the service brake problem you encountered with your model year (MY) 2002 Audi A4 vehicle. Your correspondence was received by the Office of Defects Investigation (ODI) on May 2, 2007. We regret any inconvenience our delay in responding may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

On January 23, 2002, ODI opened a preliminary evaluation (PE02-008, copy enclosed) to investigate allegations of brake and clutch pedal bracket failure in certain MY 1998-2001 Audi A4 and A6 vehicles. The agency found no evidence to suggest the brake and clutch pedal did not perform per the design intent of Volkswagen. As a result, on July 12, 2002, the investigation was closed due to a safety-related defect not being identified in certain MY 1998-2001 Audi A4 and A6 vehicles.

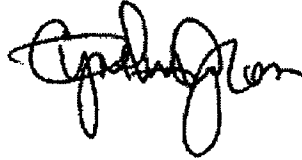
We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to the service brakes, specifically brake and clutch pedal bracket failure, in MY 2002 Audi A4 vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.



VEHICLE SAFETY HOTLINE
888-327-4236

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement