

CL-10191092-2500

April 17, 2007

CL-10191092-2500

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██████████
East Pittsburgh, Pa. ██████████

OFFICE OF
Attorney General
National Highway Traffic Safety Administration

To Whom it may concern: This letter is in reference to my 2002, Nissan Altima. Every since November 2003, and about 30,000, miles the engine light has been on. I took the vehicle back to the dealership several times, but nothing ever became of the situation.

And every year the vehicle won't pass the emissions part of the inspection, due to the engine light being on. Plus the fact the heat never worked. In which when your driving on the highway and can't defrost your windows.

I informed the dealership about that situation, nothing never became of that. Also you your driving, especially on the interstate, you could be driving about 60 miles per hour and the vehicle starts losing power, you have to, take your foot off the gas, than it will begin to pit up.

The last major problem I had before the engine went bad. I took the vehicle to Pittsburgh East Nissan, and the told me I needed several things done. The work was done, I drove the vehicle home. When I tried to get back into the car and start it, nothing would happen.

So I called the Nissan dealership and they told me to have the vehicle towed back up to them. Several day's had passed before I heard from them, when I finally spoke with them. they told me I just need a whole new engine.

Prior to that they stated, the codes were all messed up and that it just needed a head cover gasket. Before they did all that work, why didn't they know the engine wasn't any good at that time?

Or did something else go wrong that there not telling me. And if the engine is gone, why isn't the engine light flashing like it always do. Basically it just seem like they changed the codes, and no other work was even attempted.

mc
5/3/07
CC

Here are some of the records of me taking my vehicle to the dealership, and I hope that you'll be able to help me with this problem.

Thank you,



NICK'S AUTO SHOP
WOLFE AVENUE
NORTH BRADDOCK, PA. 15104
(412) 829-7412

APRIL 13, 2007

To whom it may concern: [REDACTED] has been getting his 2002, Nissan Altima fixed at my shop since November 2003, and every time the car came to me, the engine light has always been on. The O2 sensors had to be changed every year to pass the emissions part of the inspection.

If you need further information, I can be reached at the telephone number listed above.

[REDACTED]
Thank you,

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