



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT (1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 JUN 13 AM 7:38

Repository

17-MAY-2007

Reference No.
10191072

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City PARKS State AZ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2HGFG11616[REDACTED]
Make: HONDA Model: CIVIC Model Year: 2006
Date Purchased: FALL 2006 Dealer's Name and Telephone Number: FLAGSTAFF Honda
Original Owner: Dealer's City: FLAGSTAFF State: AZ Zip Code: 86001 Engine: No: Cylinders: 4 Fuel Type: Gas
Transmission Type: MANUAL Antilock Brakes: Cruise Control: Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 204000 WHEELS:CAP/COVER/HUB Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 23-APR-2007 Failure Mileage: 6800 Failure Speed: 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC036): _____ Original Equipment: Prior Repair: Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL-CALLER OWNS A 2006 HONDA CIVIC. CURRENT MILEAGE 7000. FAILURE MILEAGE 6890. WHILE DRIVING ON INTERSTATE AT 70MPH THERE WAS A THUMPING SOUND AND A SHAKING FROM REAR OF CAR. WIFE WAS ABLE TO STEER CAR OFF HIGHWAY AND ON TO SHOULDER. AS SHE BROUGHT VEHICLE TO A STOP SHE COULD SEE THE PASSENGER SIDE REAR WHEEL WOBBLING. SHE HAD THE VEHICLE TOWED TO DEALERSHIP. DEALER SAID WHEEL HUB HAS FAILED. SPECULATED PROBLEM WAS WITH MANUFACTURER OF THE WHEEL HUB. WEATHER WAS SUNNY. HE DOES NOT KNOW THE PURCHASE DATE OR ENGINE SIZE. KTF
Purchase date was Fall 2006. I could dig out the records if requested. Honda replaced the wheel hub and assisted with retrieval of the vehicle from Cal. forum to our satisfaction. We just want to be sure that Honda investigates why the wheel hub broke and whether it was an isolated problem or some systematic manufacturing/engineering flaw. Had a front wheel, rather than a

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

