



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2007

FOR AGENCY USE ONLY 100148

Date Received
JUN -8 AM 10:44
 17-MAY-2007

Repository
 Reference No.
 10191004

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City **KIRKWOOD** State **MO** Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

Do you authorize [REDACTED] the manufacturer of your vehicle? YES NO
 In the absence of [REDACTED] provide your name or address to the vehicle manufacturer.
 Signature of Own [REDACTED] Date **5/24/07**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
ZDM1RB5T97B [REDACTED] Make **DUCATI** Model **MONSTER S4RS** Model Year **2007**

Date Purchased **12-MAY-06** Dealer's Name and Telephone Number **DONELSON CYCLES, INC. 314-427-1204** Engine: **No: Cylinders 2** Fuel Type: **Gas**
 Original Owner Dealer's City **SAINT ANN** State **MO** Zip Code **63074**

Transmission Type Antilock Brakes Cruise Control Powertrain **REAR WHEEL DRIVE** Vehicle Component Code **061000 ENGINE AND ENGINE COOLING:ENGINE**
MANUAL Multiple Failure: **2**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) **30-APR-2007** Failure Mileage **5440** Failure Speed **25**
Throttle position sensor's wiring harness/connectors, throttle bodies servo motor, & CPU (computer)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 DUCATI MONSTER S4RS. SINCE OCTOBER OF 2006, THE CONTACT'S ENGINE HAS BEEN STALLING. WHILE IDLING AT A STOP, THE VEHICLE'S ENGINE FAILED. THE CONTACT STATED THAT THE FAILURE OCCURS BETWEEN 0 AND 25 MPH. ONCE THE VEHICLE ACCELERATES BEYOND 25 MPH, IT OPERATES NORMALLY. THE CONTACT HAS TAKEN HIS VEHICLE IN TO HAVE THE THROTTLE POSITION SENSOR AND THROTTLE BODIES/SERVO MOTOR REPLACED BECAUSE WATER WAS SEEPING INTO THE CONNECTION AND CAUSED IT TO CORRODE. THE VEHICLE WAS KEPT FOR TWO AND A HALF WEEKS TO BE REPAIRED, BUT FAILED AGAIN FOUR WEEKS LATER. ON APRIL 30, 2007, THE FAILURE RECURRED AND THE VEHICLE WAS TAKEN TO THE DEALER FOR THE SECOND TIME. THE DEALER HAS HAD THE VEHICLE SINCE. THE CURRENT AND FAILURE MILEAGES WERE 5,440.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.