



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
JUN -8 AM 10:44

Repository ☐

16-MAY-2007

Reference No.
10190932

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ST CHARLES State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address
Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GTEK19T23E [REDACTED] Make GMC Model SIERRA 1500 Model Year 2003

Date Purchased
01-JUN-03

Dealer's Name and Telephone Number

McDONALD

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City

SAGINAW

State

MI

Zip Code

48603

Transmission Type
AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ ~~Engine Control~~
WINDSHIELD
WIPERS

4 WHEEL DRIVE

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-MAY-2007 Failure Mileage 33000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 GMC SIERRA 1500. THE CONTACT HEARD A GRINDING NOISE COMING FROM THE FRONT DRIVER SIDE OF THE VEHICLE. THE NOISE WAS HEARD WHEN THE VEHICLE WAS SHUT OFF. HE ALSO FELT A VIBRATION COMING FROM THE ABS UNIT. THE DEALER HAS NOT INSPECTED THE VEHICLE TO DETERMINE THE CAUSE OF FAILURE. THE CONTACT STATED THAT HE WAS UNABLE TO DEACTIVATE THE WINDSHIELD WIPERS. THE DEALER STATED THAT THE WIPER PULSE MODULE SHOULD BE REPLACED. THE DEALER MADE THE REPLACEMENT AND NO OTHER FAILURES HAVE OCCURRED. THE CURRENT MILEAGE IS 34,025 AND FAILURE MILEAGE WAS 33,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE WIPERS WOULD OCCASIONALLY CYCLE IN A REGULAR PATTERN WHEN THEY WERE IN THE INTERMITTENT MODE. THEN LATER I WOULD HAVE TROUBLE TURNING THE WIPERS OFF, FINALLY HAVING TO PULL THE FUSE TO STOP THE WIPERS & REPLACE THE FUSE TO ENGAGE THEM. - THE ANTI-LOCK BRAKES - I HAD TO PULL THE FUSE FOR THAT UNIT AS IT ALSO WOULD NOT SHUT OFF. IF LEFT TO RUN, THE BATTERY WOULD RUN DOWN (ENGINE OFF). I DON'T KNOW IF IT POSSES A THREAT OF FIRE WHILE DRIVING SO I LEFT THE FUSE OUT. AT AN EST. OF \$1500⁰⁰ I TOLD THE SERVICE ADVISOR TO LET IT GO. (NOT FIX).

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

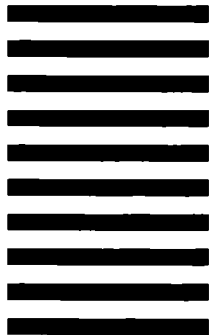
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).