



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 JUN 13 AM 7:32
15-MAY-2007

Repository ☐

Reference No.
10190804

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City WATERTOWN

State NY

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 5/24/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2GTEK19V731 [REDACTED]

Make
GMC

Model
SIERRA

Model Year
2003

Date Purchased
15-JUL-03

Dealer's Name and Telephone Number
Davidson's GMC

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
Watertown,

State
NY

Zip Code
13601

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 24

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-MAY-2007

Failure Mileage
27051

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 GMC SIERRA. WHILE DRIVING APPROXIMATELY 65 MPH UNDER ANY CONDITIONS, THE VEHICLE'S ODOMETER FAILS. THE FAILURE OCCURS WHEN THE VEHICLE STOPS AND STARTS. THE CONTACT WOULD HAVE TO SHUT THE VEHICLE OFF AND RESTART IT IN ORDER TO MAKE THE SPEEDOMETER WORK PROPERLY. THE FAILURE OCCURS INTERMITTENTLY. THE DEALER STATED THAT THE INSTRUMENT PANEL NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE 27,051. **SPEEDOMETER**
WOULD NOT FUNCTION AFTER ONLY 45 OR 60 MINUTES AT A CERTAIN SPEED ON CRUISE CONTROL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.