



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
JUN 15 AM 7:14  
14-MAY-2007

Repository   
Reference No.  
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**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City OLD FORT State NC Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 6/5/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JS2RA61S745 [REDACTED]  
Make SUZUKI Model AERIO Model Year 2004  
Date Purchased 25-NOV-04 Dealer's Name and Telephone Number (828)-298-PROSTIGE SUBARU/SUZUKI 9600  
Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner  Dealer's City Asheville NC State NC Zip Code [REDACTED]  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL DRIVE  
Vehicle Component Code 980000 OTHER  
Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 14-MAY-2007 Failure Mileage 14000 Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make BRIDGESTONE Tire Model (Name or Number) PROTECTOR RE92 Tire Size (Example P215/65R15) P185/65R14  
DOT No. (Example: DOTM19ABC036) H406 [REDACTED] NC 2403  Original Equipment  Prior Repair Failure Location: R/R AND L/R TIRES  
Tire Component Code R/R REAR E9402, E92EZ, L/R E D101, E 02EZ Tire Failure Type BALD TIRES AT 14,000 MILES

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury (ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 SUZUKI AERIO. THE CONTACT PLACED BRAND NEW REAR TIRES ON THE VEHICLE BECAUSE THE ALIGNMENT FAILED AT 14,000 MILES. THE DEALER STATED THAT THE TIRE FAILURE WAS CAUSED BY THE FACTORY IMPROPERLY ALIGNING THE VEHICLE'S REAR END. CURRENTLY, THE CONTACT NEEDS TO HAVE THE FRONT TIRES AND BUSHINGS REPLACED FOR THE SAME FAILURE. THE ENGINE SIZE WAS UNKNOWN. THE CURRENT MILEAGE IS 18,000 AND FAILURE MILEAGE WAS 14,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



