



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 JUN 14 AM 7:57
11-MAY-2007

Repository ☐

Reference No.

10190481

OWNER INFORMATION (Type or Print)

Name

Address

City

DELAND

State

FL

Zip Cod

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3C4FY4BB41T6

Make

CHRYSLER

Model

PT CRUISER

Model Year

2001

Date Purchased
01-OCT-05

Dealer's Name and Telephone Number

386-736-3000

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

DELAND

State

FL

Zip Code

32720

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☐ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

980000 OTHER

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JUN-2006

Failure Mileage

35000

Failure Speed

OR JULY 2006

53000

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 CHRYSLER PT CRUISER. IN THE MIDDLE OF 2006, THE VEHICLE'S DASHBOARD BEGAN TO CRACK. THE CONTACT TOOK THE VEHICLE BACK TO THE DEALER WHO ADVISED HER TO GLUE THE DASHBOARD BACK TOGETHER. THE CONTACT HEEDED THE INSTRUCTIONS, BUT THE DASHBOARD IS STILL CRACKING AND THE GLUE IS BEGINNING TO SEPARATE. THE VEHICLE WAS GARAGE KEPT, THEREFORE THE SUN WAS NOT A FACTOR. THE CURRENT MILEAGE IS 56,000 AND FAILURE MILEAGE WAS 35,000.

56,900

53000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

May 24, 2007

TO WHOM IT MAY CONCERN:

Additional info: When I first noticed the cracks there was one down the middle and one to the left front which I glued. The car was kept in the garage for 6 weeks as I broke my wrist and couldn't drive. I first noticed the cracks after I started driving again.

I now have another crack front right which won't glue. The area where the air comes the grate is breaking up also.

On the news, I heard that the dashboards are collapsing on the Dodge and PT Cruisers. I am very concerned about this news story. When I called Chrysler, said there is no recall to fix the problem.

Sincerely,

