



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2007 JUL - 6 PM 12: 26
10-MAY-2007

Reference No.

10190426

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City EMNAUS

State PA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED]

Date 5/30/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHWF25S54A [REDACTED]

Make HYUNDAI

Model SONATA

Model Year 2004

Date Purchased 20-SEP-04

Dealer's Name and Telephone Number

Engine:
No: Cylinders 4

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type
MANUAL

Antilock Brakes
 Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
101000 POWER TRAIN:CLUTCH ASSEMBLY

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-AUG-2006

Failure Mileage
40000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash
 Yes No

Fire
 Yes No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 HYUNDAI SONATA. THE CONTACT STATED THAT AT 40,000 MILES, THE VEHICLE'S CLUTCH FAILED TO ENGAGE WHEN SWITCHING BETWEEN FIRST AND THIRD GEAR. THE FAILURE CAUSED THE VEHICLE TO ONLY USE FOURTH GEAR. THE VEHICLE WAS TOWED TO THE DEALER WHO STATED THAT A NEW CLUTCH ASSEMBLY WAS NEEDED. THE DEALER ALSO STATED THAT THE FLY WHEEL HAD OVERHEATED AND SHOULD BE REPLACED. AT 60,000 MILES, THE FAILURE WAS DUPLICATED. THE DEALER STATED THAT THE FAILURE RECURRED BECAUSE THE FLY WHEEL WAS NOT REPLACED. THE VEHICLE WAS INSPECTED BY ANOTHER DEALER WHO STATED THAT THE VEHICLE'S TYPE OF FLY WHEEL WAS DESIGNED FOR A TRUCK, NOT A SEDAN. MORE SPECIFICALLY, THE DISC IN THE FLY WHEEL WAS MOVING UP AND DOWN INSTEAD OF SPINNING. THE FLY WHEEL WAS DAMAGING THE ENGINE HOUSING WHICH CAUSED THE CLUTCH ASSEMBLY TO FAIL. THE ENGINE SIZE WAS UNKNOWN. THE CURRENT MILEAGE IS 66,000 AND FAILURE MILEAGE WAS 40,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).