



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08 MAY 23 11 7
08-MAY-2007

Repository ☐

Reference No.

10190113

OWNER INFORMATION (Type or Print)

Name

Address

City

MIDDLEBURGH

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NH
In the absence of an
Signature of Owner

manufacturer of your vehicle? ☒ YES ☐ NO
your name or address to the vehicle manufacturer.

Date 5/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNFK16T41J

Make

CHEVROLET

Model

SUBURBAN 1500

Model Year

2001

Date Purchased

03/02/2001

Dealer's Name and Telephone Number

DEPAULA CHEVROLET

518-481-5551

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

ALBANY

State

N.Y.

Zip Code

12206

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

201000 WHEELS:RIM

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

23-MAR-2005

Failure Mileage

106532

Failure Speed

2nd Failure - MILEAGE: 139,728

3RD FAILURE - MILEAGE: 141,298

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 CHEVROLET SUBURBAN 1500. THE CONTACT STATED THAT THREE OF THE FOUR WHEELS HAVE FAILED ON THE VEHICLE. THE WHEELS DETACHED FROM ONE OF THE RIMS AND CAUSED A FLAT TIRE. THE CONTACT STATED THAT THE VEHICLE BEGAN TO VIBRATE. THE CONTACT HAS PICTURES OF THE VEHICLE. THE CURRENT MILEAGE IS 141,352 AND FAILURE MILEAGE WAS 106,532.

THE VEHICLE INVOLVED IS OWNED BY

MIDDLEBURGH, N.Y.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE FIRST FAILURE WAS ON 3-23-05, MILEAGE : 106532
THE SECOND FAILURE WAS ON 4-9-07, MILEAGE : 139,728
THE THIRD FAILURE WAS ON 5-4-07, MILEAGE : 141,352
BECAUSE OF THE POSSIBLE FAILURE OF OTHER WHEELS, I HAVE
REPLACED ALL WHEELS ON THE OTHER 2001 CHEVY SUBURBANS.
A TOTAL OF THREE (3) VEHICLES ARE INVOLVED (12 WHEELS)
I HAVE COPIES OF INVOKES AND WORK ORDERS IF YOU NEED
FURTHER INFORMATION. ALL (3) WHEEL FAILURES HAD THE
SAME MANUFACTURERS DATE CODE ON WHEEL.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Transportation Department

3A (CERTIFIED INSPECTION)

Date: 4-9-07	Bus No. 126	R.O. No.	Current Mileage 34118
Employee must initial - Note item number and discrepancies on reverse			Last LOF Miles 36171

Employee must initial - Note: Item number and discrepancies on reverse

- A. Determine miles since last LOF.
- B. Clear any open DVIR's on bus.

C. INTERIOR

1. State inspection certificate - Date: 4/2/07
2. Entry door operation and seals
3. Temp. and oil warning devices
4. Neutral safety system
5. Horn, gauges and dash lights
6. Heater, defroster and fan
7. Windshield wipers and washer
8. Indicator lamps
9. Clutch, gearshift and throttle operation
10. Clutch and brake pedal play and operation
11. Steering free play: _____ inches
12. Applied/Unapplied brake test for air/vacuum loss
13. Low air/vacuum warning buzzer and wigwags
14. Air governor setting - Low 90lbs. High 120lbs.
15. Interior lights
16. Windshield and window glass condition
and A.S. Rating
17. Window mechanism and seals
18. Seat condition and mounting
19. Interior body, floor and stanchions
20. Fire extinguisher date, charge and mounting
21. Road warning devices and mounting
22. First aid kit, contents and mounting
23. Emergency exits - operation
warning devices and signage
24. Interior clean
25. Backup alarms

OK Rep

E. UNDER HOOD

1. Any visible leakage: identify, repair and clean area as needed
2. Engine oil level
3. ATF level and condition
4. Brake fluid
5. Power steering fluid
6. All belts - condition, tension and alignment
7. Component and accessory mounting and connections
8. All hoses and lines - condition and routing
9. Coolant level and protection
10. Pressure/Chemical test cooling system
11. Water pump, fan clutch play
12. Air filter condition - per restriction gauge
13. Carburetor, choke and throttle operation
14. Distributor cap, coil and ignition wires
15. PCV system, emission pump
16. Exhaust system at engine
17. Battery fluid level and mounting
18. Clean battery and connections
19. Drain fuel/water separator
20. Tilt hood mounts

OK Rep

F. UNDER BUS

- | Exterior | | | |
|----------|--|------------|-------------|
| 1. | All exterior lights and signals | | |
| 2. | Stop arm paddle - condition and operation | | |
| 3. | Mirror condition and mounting | | |
| 4. | Record body damage on reverse (be specific) | | |
| 5. | Bumper Bolts | | |
| 6. | Paint, lettering and appearance | | |
| 7. | Emergency exits - operation and signage | | |
| 8. | Axle flange and lug nuts, oil hub | | |
| 9. | Tire side wall condition, cracked wheels, valve stem and caps, alignment on rear duals | | |
| 10. | Tread depth | | |
| | LF: 15/32 | RF: 15/32 | LRO: |
| | LRI: 15/32 | RRO: | RRI: 15/32 |
| 11. | Tire inflation: Record and inflate as needed | | |
| | LF: 50 PSI | RF: 50 PSI | LRO: --- |
| | LRI: 50 PSI | RRO: --- | RRI: 50 PSI |

OK Rep

F. UNDER BUS

1. Kingpin/Ball Joint, wheel bearing play
2. Tire wear, condition and mounting
3. Leakage at backing plates and wheel seals
4. Steering box, mounting, linkage looseness and leaks
5. Front shocks and mounting
6. Front springs, bushings and U-bolts
7. Engine leaks, lines, filters, hoses-mounts
8. Starter mounting and connections
9. Exhaust system and mounting
10. Transmission mounted parking brake
11. Transmission leaks/standard transmission fluid level - mounts
12. Output shaft play
13. Driveshaft, guards, U-joints and center support
14. Body hold-downs and insulator
15. Wiring along frame, condition/securement
16. Differential leaks, fluid level
17. Pinion play
18. Breather vent

OK, Rep

F. UNDERBUS (continued)

	OK	Rep.
19. Rear shocks and mounting	✓	
20. Rear springs, bushings and U-bolts	✓	
21. Leakage at backing plates and wheel seals	✓	
22. Fuel tank straps and lines	✓	
23. Tail pipe and hangers, condition and securement	✓	
24. Lube entire chassis	✓	
25. Check drag link, tie rod ends, idler arm	✓	

G. BRAKES

	OK	Rep.
1. Visible/audible leaks	✓	
2. Check all lines along chassis	✓	
3. Vacuum booster hoses and mounting	✓	
4. Hydraulic lines, wheel cylinders, calipers	✓	
5. Air chambers, relay valves and lines	NA	
6. Slack adjusters, linkage and bushings	NA	
7. Air tanks and lines	NA	
8. Visually inspect linings and drums	✓	
9. Check/adjust all brakes, wheels off ground	✓	
10. Parking and emergency brake system	✓	
11. Two-way check valves in dual air system. Alternately drain primary and secondary	NA	
12. Drain all air tanks and test components	NA	

H. VEHICLE ROAD TEST (when necessary)

	OK	Rep.
1. Check vehicle for "pulling" left or right	✓	
2. Check ABS performance (if equipped)	✓	
3. Check vehicle for difficulty staying on road	✓	
Brake Test Performance (for DOT insp. only)	OK	Rep.
4. Service brake	✓	
5. Emergency brake	✓	

I. VEHICLE BODY WORK NEEDED

	OK	Rep.
1. Engine cowl	✓	
2. Engine hood	✓	
3. Front bumper	✓	
4. Passenger side body	✓	
5. Driver side body	✓	
6. Rear end of bus	✓	
7. Entrance door/frame	✓	
8. Rear bumper	✓	
9. Floor stringers/underside	✓	
10. Entrance stepwell	✓	
11. Interior side panels	✓	
12. Other:		

K. REPAIRS NECESSARY (discuss w/ supervisor)

Replaced all pads + rotors. Replaced rear axle seals. Serviced rear diff. Oil + filter change. Replaced LF wheel vent. New wheel is now on RR with rotator. (wheel cracked)

Wheel RR 09595393

Check over inspection sheet for completion

Make sure repair/adjustment write up sheet is completed

Submit inspection sheet, repair/write-up sheet and work order to supervisor

performed the inspection indicated above

J. BUS LIFT INSPECTION (if applicable)

	OK	Rep.
1. Check lift for proper operation		
2. Inspect for stress cracks, mounting and alignment		
3. Check for worn or missing pins, hinges, latches, pivots and bushings		
4. Inspect all hydraulic fittings and lines for leaks		
5. Inspect all electrical connections and micro switches		
6. Make sure all system covers, instructions and warning signs are in place		
7. Impact test safety barrier		
8. Perform complete lubrication, including channels		
9. Check wheelchair securement tracks for correct mounting		
10. Check condition and securement of control and cable		
11. Verify additional fire extinguisher, if required		
12. Check lift door warning devices		
13. Check if wheel chair tie downs are stored in compartment		
14. Verify lift cover is in place		
15. Verify wheel chair securement device is operating properly		
16. Fire Blanket		
17. Seat Belt Cutter		

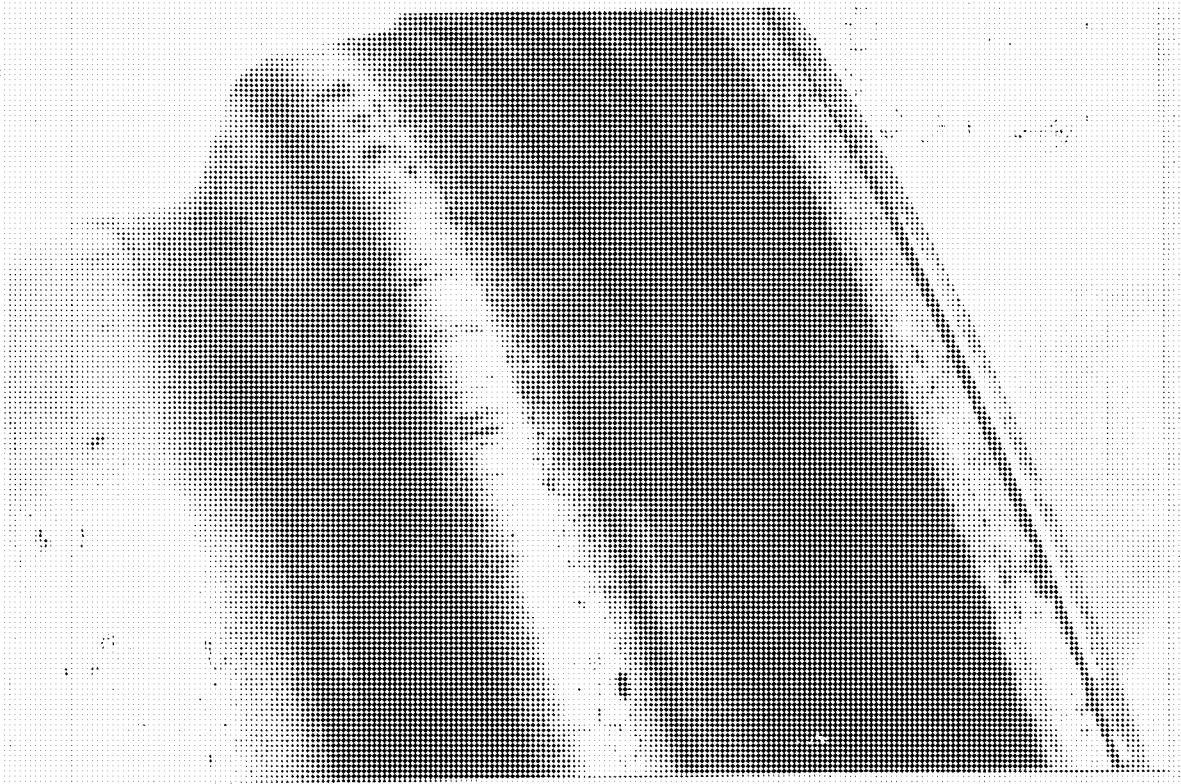
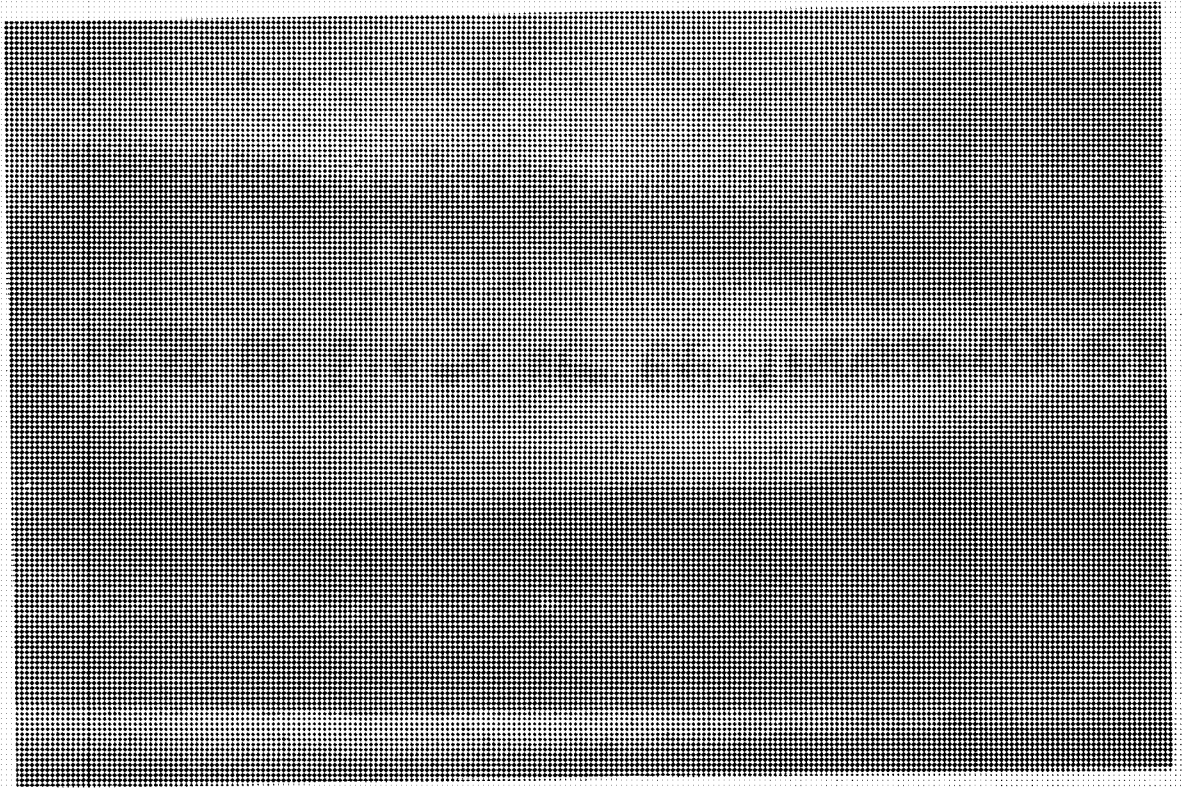
BRAKE ADJUSTMENT

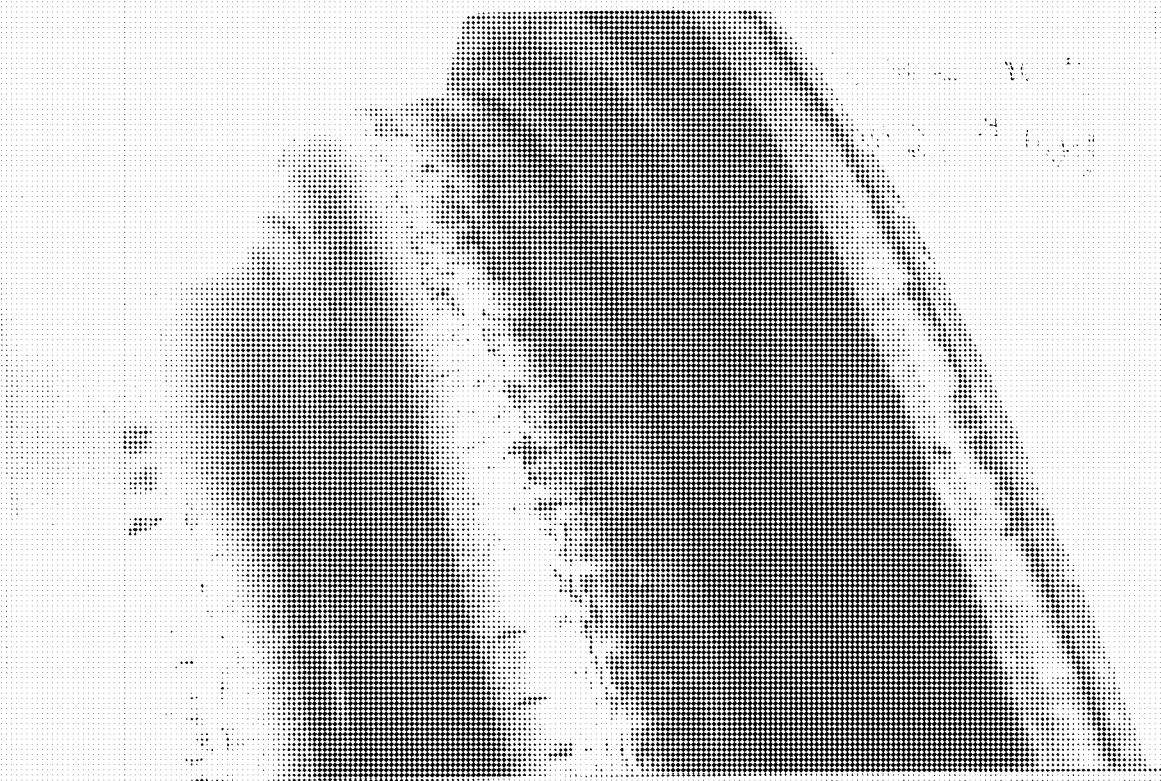
LF _____

RF _____

LR _____

RR _____





THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).