



TOYOTA
TOYOTA MOTOR SALES, U.S.A., INC.
 SSC/LSC NOTIFICATION PROCESSING CENTER
 NO GENERAL CORRESPONDENCE
 P.O. BOX 710367, SAN DIEGO, CA 92171-0367

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SSC 50N – STEERING RELAY ROD REPLACEMENT SAFETY RECALL FOLLOW-UP NOTICE

VEHICLE IDENTIFICATION NUMBER
 JT3VN29VXSC [REDACTED] 1995 4 RUNNER

000080273
 SSC# 50N



[REDACTED]
 [REDACTED]
 [REDACTED]
 [REDACTED]

PLEASE FORWARD

FPO AE [REDACTED]

SSC 50N – CERTAIN 1990 THROUGH 1995 MODEL YEAR 4RUNNER 2WD AND 4WD STEERING RELAY ROD SAFETY RECALL FOLLOW-UP NOTICE

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 1990 through 1995 model year 4Runner vehicles. Our records indicate that you own a vehicle that has not yet had this condition corrected.

What is the problem?

On the involved vehicles, if the steering wheel is repeatedly turned under certain conditions where high steering effort is required, for instance, when fully turning the wheel while the vehicle is stopped, a fatigue crack may develop in the Steering Relay Rod. In the worst case, the Steering Relay Rod may fracture, causing a loss of vehicle steering control and thus increasing the possibility of a crash.

What will Toyota do?

Any Toyota dealer will replace the Steering Relay Rod with an improved one at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall
 Please contact your authorized Toyota dealer to make an appointment to replace the Steering Relay Rod with an improved one, as soon as possible. The repair will take approximately four hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the Steering Relay Rod replacement. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am to 3:00 pm Pacific Standard Time.

What if you have previously paid for the replacement of the Steering Relay Rod for this specific condition?

If you have previously paid for the replacement of the Steering Relay Rod prior to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
 Toyota Customer Experience, WC 10, 19001 South Western Avenue, Torrance, CA 90509

include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,
 TOYOTA MOTOR SALES, U.S.A., INC.

Spanish translation on back side
 Traducción en español en el reverso