



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

May 24, 2007

[REDACTED]
[REDACTED]

NVS-216 aac
Ref. # 10190034

Dear [REDACTED]:

Thank you for your correspondence dated January 12, 2007, concerning a recall issued on your Model Year (MY) 1995 Toyota 4 Runner vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on April 26, 2007. We regret any inconvenience our delay in responding may have caused you.

[REDACTED] we understand your frustration and dilemma concerning your attempt to have the corrective action performed on your vehicle in Naples, Italy. Unfortunately, NHTSA has no jurisdiction in that country. Your information has been forwarded to Toyota Motors USA. You may have to wait until you return to the United States to have the recall completed. We are sorry we cannot assist you further in this matter.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

