



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 MAY 21 PM 2:22
07-MAY-2007

Reference No.
10189997

OWNER INFORMATION (Type or Print)

Name

Address

City

CHATANOOGA

State

TN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAPP25145G

Make

FORD

Model

FIVE HUNDRED

Model Year

2005

Date Purchased
01-MAY-05

Dealer's Name and Telephone Number
MOSS MOTORS 423-837-7114

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

SOUTH PITTSBURG

State

TN

Zip Code

37380

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-FEB-2007

Failure Mileage

1736

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 FORD FIVE HUNDRED. WHILE DRIVING 55 MPH, THE CONTACT HEARD A NOISE AND PULLED INTO A PARKING LOT. SHE ATTEMPTED TO DRIVE BUT WAS UNABLE TO BECAUSE THE REAR BRAKES LOCKED AND RUINED THE ROTORS. THE VEHICLE WAS TOWED TO THE DEALER AND WAS REPAIRED. THE CURRENT MILEAGE IS 19,000 AND FAILURE MILEAGE WAS 1,736.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

5/15/07

I had been driving from Home to Mall
 No prior warning of failure.
 The expressway was busy and I had been
 traveling 70 miles ~~per~~ per hour. As I ~~slow~~
 slowed to 55 to exit I began to hear a
 rumble. Thinking it was another vehicle I
 continued off exit and into mall entrance.
 The noise became louder until I stopped. The
 brake locked. ATTACH ADDITIONAL SHEETS IF NECESSARY
 Please see attached note -

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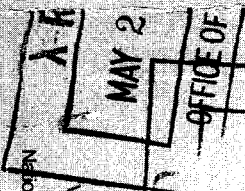
400 Seventh St., S.W.
 Washington, D.C. 20590

Official Business
 Penalty for Private Use \$300

DESCRIPTION of Incident 5/15/07
 (Continued)

It was evident had I not exited
 from expressway I would have
 had brake lock or wheel lock
 while on the expressway.
 The right rear wheel on the
 outside was black with
 carbon from friction.
 Invoice enclosed
 for repairs.

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



Vehicle Owner's Questionnaire (VOQ)
 U.S. Department of Transportation
 National Highway Traffic Safety Administration



or call:
 Vehicle Safety Hotline
 888-327-4236

or visit:
www.safercar.gov

If so:
 Use the enclosed
 form to file a report.



Think your vehicle
 has a safety defect?



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).