



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10189986

2007 JUL 10 PM 1:57
07-MAY-2007

OWNER INFORMATION (Type or Print)

Name

Address

City GLOVERSVILLE

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7HF13Z21J

Make

DODGE

Model

1500

Model Year

2001

Date Purchased
01-OCT-03

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

176100 LATCHES/LOCKS/LINKAGES:HOOD:LATCH

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

03-APR-2007

Failure Mileage

66150

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL-CALLER OWNS A 2001 DODGE RAM 1500 NEW ENGLAND LIMITED EDITION. CURRENT MILEAGE IS 66200. FAILURE MILEAGE WAS 66150. WHILE DRIVING DOWN A HILL AT 30MPH THE HOOD FLEW UP AND PUT A LINE ACROSS THE BOTTOM OF WINDSHIELD. THE VISIBILITY WAS ZERO. HE SLAMMED ON BRAKES AND STOPPED VEHICLE. HE GOT ON BUMPER AND HAD TO FORCE THE HOOD BACK DOWN. IT WOULD NOT STAY CLOSED ON ITS OWN SO HE HAD TO BUNGEE IT DOWN. THERE WAS EXTENSIVE HOOD DAMAGE HE DROVE HOME ABOUT FOUR BLOCKS AWAY. CALLED DEALER NEXT MORNING AND WAS TOLD THERE WAS NO RECALL FOR THAT YEAR AND MODEL THE HOOD RECALL WAS ONLY FOR 1994-1999. KTF

I received a letter from Daimler Chrysler stating that the hood latch had failed and was rusted and in the open position which is why they had the recall from 1994-1999. However there is a two line plumb in my 312 page owners manual that says "When performing underhood services, clean and lubricate with multipurpose Grease NLGI Grade 2EP. They don't believe that I it was done during oil changes according to their letter to me. I will contact all places that I have had my oil changed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

202 MAINTAINING YOUR VEHICLE

WARNING

Battery posts, terminals, and related accessories contain lead and lead compounds. Always wash hands after handling the battery.

Vehicle Storage

If you are leaving your vehicle dormant for longer than 21 days, you may want to take steps to protect your battery. Disconnect the negative cable from your battery.

Lock Cylinders

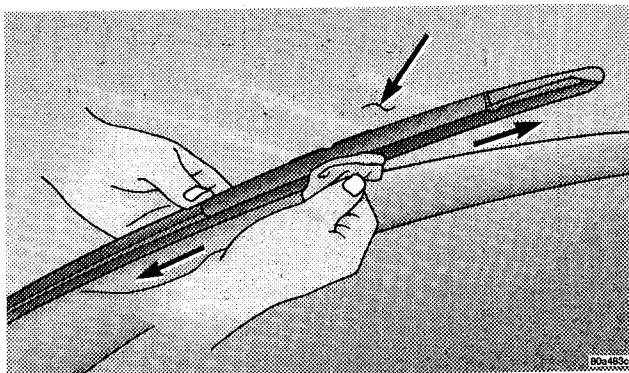
When necessary, apply a thin film of Mopar Lubriplate, or equivalent, directly to key. Insert the key into the lock and actuate it several times. Wipe excess lubricant from the key.

Hood Latch, Release Mechanism and Safety Catch

When performing underhood services, clean and lubricate with Multipurpose Grease NLGI Grade 2EP.

Windshield Wiper Blades

To improve performance and increase wiper blade life, thoroughly clean the rubber edges of the wiper blades, as shown.



Use a sponge or soft cloth and a mild non abrasive cleaner to remove accumulations of salt and/or road film from the rubber edges of the blade. Consult the maintenance schedule for proper service intervals.

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IN THE
UNITED STATES

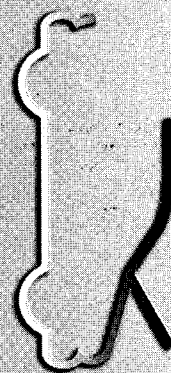
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

www.nhtsa.gov
people saving people

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