



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
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Reference No.
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City PORTLAND State OR Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 5/13/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5FNRL387X6B [REDACTED] Make HONDA Model ODYSSEY Model Year 2006
Date Purchased 01-SEP-06 Dealer's Name and Telephone Number Beaver Hills Honda Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner Dealer's City 503-526-2101 State Zip Code
Transmission Type AUTOMATIC Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 015100 STEERING:HYDRAULIC POWER ASSIST:PUMP
 Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-FEB-2007 Failure Mileage 4000 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).
Grinding

TL*THE CONTACT OWNS A 2006 HONDA ODYSSEY. THE CONTACT STATED THAT THE VEHICLE MADE A GRINDING SOUND WHEN MAKING A TURN. THE NOISE TYPICALLY OCCURRED AFTER THE VEHICLE REACHED SPEEDS OF 40 MPH AND ABOVE. SHE TOOK THE VEHICLE TO THE DEALER FOR REPAIR AND WAS TOLD THAT THERE WERE REPORTS OF FAILURE WITH THE POWER STEERING PUMPS FOR THAT TYPE OF VEHICLE. THE VEHICLE WAS REPAIRED AND THE PUMP WAS REPLACED UNDER WARRANTY. AFTER THE REPAIR WAS MADE, THE VEHICLE COMPLETELY LOST POWER STEERING ABILITY AND MADE IT IMPOSSIBLE FOR THE CONTACT TO STEER. THE VEHICLE WAS TOWED TO THE DEALER AND THE POWER STEERING PUMP WAS REPLACED AGAIN. THE CURRENT MILEAGE IS 5,000 AND FAILURE MILEAGE WAS 4,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).