

Claiborne, Catonia <NHTSA>

CL-101 89781-3500

From: Glass, Cynthia <NHTSA>
Sent: Friday, May 04, 2007 3:42 PM
To: Claiborne, Catonia <NHTSA>
Subject: FW: TRAILER

Assign a writer.

CGlass

202-366-2920/5211

From: Robertson, Faithia <NHTSA>
Sent: Friday, May 04, 2007 2:47 PM
To: Glass, Cynthia <NHTSA>
Subject: FW: TRAILER

From: [REDACTED]
Sent: Friday, May 04, 2007 2:46 PM
To: Robertson, Faithia <NHTSA>
Subject: RE: TRAILER

Fathia:

The ODI # is [REDACTED]

Thanks, [REDACTED]

From: Faithia.Robertson@dot.gov [mailto:Faithia.Robertson@dot.gov]
Sent: Friday, May 04, 2007 1:51 PM
To: [REDACTED]
Subject: FW: TRAILER

Yes. Please provide a ODI number.

From: Glass, Cynthia <NHTSA>
Sent: Friday, May 04, 2007 1:50 PM
To: Robertson, Faithia <NHTSA>; Magno, Gregory <NHTSA>
Subject: RE: TRAILER

Please advise of the ODI#, then CRD will respond to consumer.

CGlass

202-366-2920/5211

From: Robertson, Faithia <NHTSA>
Sent: Friday, May 04, 2007 1:14 PM
To: Magno, Gregory <NHTSA>; Glass, Cynthia <NHTSA>

5/7/2007

ET
5/4/07
CC

Subject: FW: TRAILER

Can we take this complaint?

From: [REDACTED]
Sent: Friday, May 04, 2007 1:12 PM
To: Robertson, Faithia <NHTSA>
Subject: TRAILER

Fathia:

A contact called to file a complaint for the following? Is NHTSA responsible for taking complaints related to Horse Trailers:

2007 KEIFER BUILT HORSE TRAILER

The bolts were falling off and bolts exposed in the trailer causing injury to the horses.

We haven't established an ODI#, please advise?

Thanks, [REDACTED]

5/7/2007