



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

June 6, 2007

[REDACTED]
[REDACTED]
Latrobe, PA [REDACTED]

NVS-216et
Ref # 10189781

Dear [REDACTED]:

Thank you for your report concerning a problem you encountered with the bolts equipped on your model year (MY) 2007 Reliance transfer trailer chassis. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on May 4, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data. Each consumer report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted. A review of our database relative to problems associated with loose or detached bolts revealed no reports similar to that which you encountered; therefore, there is insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided will be considered with future reports to identify any safety defect trends that may require our attention.

Our database has revealed that there is a safety-related defect recall, (NHTSA Campaign No. 07V174), on MY 2007 Reliance transfer trailer chassis; however, your trailer does not fall within the scope of this recall. We have enclosed the recall summary for your information. You may



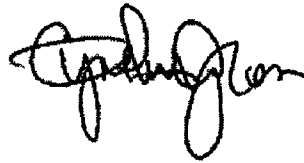
www.nhtsa.dot.gov
nhtsa
people saving people

VEHICLE SAFETY HOTLINE
888-327-4236

also consider contacting your local Reliance dealership or the Reliance Trailer Company for further details concerning this recall; have your make, model, model year, and vehicle identification number available.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', with a stylized, cursive script.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: NHTSA Campaign No. 07V174