



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

Repository

2007 MAY 21 PM 2:23  
21 MAY 2007

Reference No.  
10189367

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: SUN CITY State: AZ Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?  
In the absence of a signature of owner

YES  NO  
Date: 03/12/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4VZCN8095W0 [Redacted]  
Make: NEWMAR Model: DUTCH STAR Model Year: 1999  
Date Purchased: 02-AUG-99 Dealer's Name and Telephone Number: Out of Business  
Original Owner: [Redacted] Dealer's City: Mesa AZ State: AZ Zip Code: [Redacted]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control  
Powertrain: REAR WHEEL DRIVE  
Vehicle Component Code: 114000 ELECTRICAL SYSTEM: WIRING  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 20-APR-2007  
Failure Mileage: 70000  
Failure Spec: J

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

The Make: [Redacted] The Model (Name or Number): [Redacted] The Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM15A8C036): [Redacted]  Original Equipment  Prior Repair  
Failure Location: [Redacted]  
The Component Code: [Redacted] The Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Brevise Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1999 NEWMAR DUTCH STAR. THE CONTACT TOOK THE VEHICLE TO THE SERVICE CENTER FOR REGULAR PREVENTIVE MAINTENANCE, AND ALSO BECAUSE HE NOTICED THE SHUT OFF SWITCH FOR THE ELECTRICAL SYSTEM MALFUNCTIONED. THE SERVICE CENTER STATED THAT A FIRE PREVIOUSLY OCCURRED BECAUSE THE WIRING MELTED. THE CONTACT DID NOT SMELL ANYTHING BURNING NOR DID HE SEE ANY FLAMES. HE DID NOT KNOW WHEN THE FIRE OCCURRED. THE CURRENT AND FAILURE MILEAGES WERE 70,000. \*AK  
- See Note -  
As I think Back, The MH Was Parked In Our Compound All Winter. I would go over and Run The Engine & Generator once A Month. We Took The MH on A Trip to Palm Springs The last Week In March, 2007. During My April Visit I Now Remember The Smell of Burning Wood (April 2007) and Woodland who would

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Be Driving A Fire Police this Time 45 Year. I Run the Generator For 20 min along with the Engine of the MH. I Believe This Is When the Fire Happened. The Damages is At The Back upon Right Corner of The Compartment + I Did Not Notice It until @ Palm Springs. The Generator Was Not Run During our Palm Springs Trip.