



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 MAY 21 PM 2: 22
01-MAY-2007

Reference No.
10189355

OWNER INFORMATION (Type or Print)

Name

Address

City

MERRITT ISLAND

State FL

Zip Code 32953

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/9/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3B7HC13Y91

Make
DODGE

Model
RAM 1500

Model Year
2001

Date Purchased
15-JAN-01

Dealer's Name and Telephone Number
NEW SYMRNA DODGE

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
NEW SYMRNA

State FL Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
160000 STRUCTURE

Multiple Failure: 60

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-JUN-2005

Failure Mileage
40000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 DODGE RAM 1500. THE CONTACT OBSERVED TWO SMALL CRACKS AROUND THE VENTS ATTACHED TO THE DASHBOARD. TWO MONTHS LATER CRACKS WERE PRESENT NEAR THE WINDSHIELD ON BOTH SIDES OF THE DASHBOARD AND IN THE CENTER WITH EXPOSED WIRES. THE DASHBOARD WAS REPLACED AT THE CONTACT'S EXPENSE. ALSO, THE AIR CONDITIONER FAILED AND WAS REPAIRED AT THE CONTACT'S EXPENSE. THE CONTACT FILED COMPLAINT # 16254734 ON MAY 1, 2007 WITH DODGE DUE TO NEWS BROADCAST STATING THAT THE DASHBOARDS ON THE VEHICLES WERE CRACKING. THE CURRENT MILEAGE IS 60,000, AND FAILURE MILEAGE WAS 40,000.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CALL DODGE THEY HAVE RECORD OF A/C
AND DASH REPLACEMENT

U.S. Department
of Transportation

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ORLANDO FL 328

11 MAY 2017 PM 5 T

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

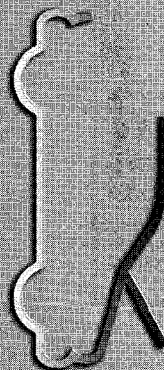
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

2033040000

[Illegible handwritten signature]

**Think your vehicle
has a safety defect?**



It's on

Use the enclosed form to file a report.

or visit

www.safercar.gov

ORGAN

Vehicle Safety Hotline

888-327-4236

www.nhtsa.dot.gov
nhtsa
people saving people

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