



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

2007 MAY 23 PM 7:41  
03-MAY-2007

Repository

Reference No.  
10189353

**OWNER INFORMATION (Type or Print)**

Name

Address

City (NUTLEY) NUTLEY

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 05/20/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
4USCC83

Make  
BMW

Model  
318i

Model Year  
1995

Date Purchased  
01-JAN-00

Dealer's Name and Telephone Number  
ACURA

Engine:  
No: Cylinders 4

Fuel Type:  
Gas

Original Owner

Dealer's City  
VERONNA

State  
NJ

Zip Code

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain  
REAR WHEEL DRIVE

Vehicle Component Code  
062000 ENGINE AND ENGINE COOLING:COOLING SYSTEM

Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
01-MAY-2006

Failure Mileage  
80000

Failure Speed  
0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured  
0

Number of Deaths  
0

Reported to Police  
N

Narrative Description of Incident(s), Crash(es), and Injury(es).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure,  
i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1995 BMW 318I. THE CONTACT STATED THAT THE VEHICLE HAD THE SAME FAILURE AS NOTED IN RECALL # 98V178000 CONCERNING ENGINE AND ENGINE COOLING:COOLING SYSTEM. HE STATED THAT THE WATER PUMP FAILED AND WOULD COST \$800.00 TO REPAIR. HOWEVER, THE REPAIR WAS PERFORMED FREE OF CHARGE BECAUSE THE VEHICLE WAS UNDER WARRANTY. HE FIRST NOTICED THE FAILURE APPROXIMATELY ONE YEAR AGO. AS A RESULT, HIS VEHICLE STALLED ON THE HIGHWAY, AND HAD TO BE TOWED TO THE DEALER. THE DEALER REPLACED THE PUMP. APPROXIMATELY A WEEK AGO THE FAILURE RECURRED, AND WOULD COST \$800.00 TO REPAIR. THE DEALER STATED THAT THEY WOULD NOT SERVICE THE RECALL, AND THAT THE VEHICLE NOT INCLUDED IN THE RECALL DUE TO THE VIN. THE CURRENT MILEAGE IS 121,471, AND FAILURE MILEAGE WAS 80,000. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

TL\* THE CONTACT OWNS A 1995 BMW 518I. THE CONTACT STATED THAT THE VEHICLE HAD THE SAME FAILURE AS NOTED IN RECALL #98V178000 CONCERNING ENGINE AND ENGINE COOLING: COOLING SYSTEM. HE FIRST NOTICED THE FAILURE APPROXIMATELY ONE YEAR AGO OR SO. AS A RESULT, HIS VEHICLE STALLED ON THE HIGHWAY, AND HAD TO BE TOWED TO THE DEALER. HE WAS INFORMED BY THE DEALER THAT THE WATER PUMP FAILED AND WOULD COST \$1800.00+ TO REPAIR. HE PAID THE DEALER TO REPLACE THE PUMP. APPROXIMATELY A WEEK AGO THE FAILURE RECURRED. THE DEALER STATED THAT THE COOLING SYSTEM HAS A LEAK. HOWEVER, THE REPAIR WAS PERFORMED FREE OF CHARGE BECAUSE THE REPAIR ON THE VEHICLE STILL UNDER WARRANTY, AND WHEN HE CALLED THE CORPORATE OFFICE FOR THE BMW, ABOUT THIS MATTER. THE CORPORATE OFFICE STATED THAT THEY WOULD NOT SERVICE THE ABOVE MENTIONED OR REIMBURSE RECALL. AND HIS VEHICLE IS NOT INCLUDED IN THE RECALL DUE TO THE VIN.#, THE CURRENT MILEAGE IS 121,471, AND FAILURE MILEAGE WAS 80,000.

U.S. Department  
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National Highway  
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Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590

20590+0000



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXAMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**