



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received

27-JUL-2007

Repository ☐

Reference No. 47
10198071

OWNER INFORMATION (Type or Print)

Name

Address

City

FORT LAUDERDALE

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 08/06/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5N1AA08A85

Make

NISSAN

Model

ARMADA

Model Year

2005

Date Purchased
15-JUL-05

Dealer's Name and Telephone Number
MAROONIE NISSAN 9544333300

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Pembroke Pines

State

FL

Zip Code

33084

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-JUN-2007

Failure Mileage
22000

Failure Speed
0

VIN

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
CONTINENTAL

Tire Model (Name or Number)
CONTITRAC AW

Tire Size (Example P215/65R15)
P275/60R17 P265/70R18

DOT No. (Example: DOTM9ABC036)
887D3PY1805 A31B 3PY 1805

☒ Original Equipment
☒ Prior Repair

Failure Location:

Tire Component Code
190000 TIRES

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

P265/70R18

TL*THE CONTACT OWNS A 2005 NISSAN ARMADA. THE VEHICLE HAS CONTINENTAL CONTITRAC AW, SIZE P265/70R18 TIRES. ON JUNE 15, 2007, THE VEHICLE WAS TAKEN TO A MECHANIC FOR A TIRE ROTATION. THE MECHANIC OBSERVED THAT ALL FOUR TIRES WERE WORN. THE MANUFACTURER AGREED THAT THE TIRES HAD PREMATURE WEAR AND TREAD SEPARATION AND ADVISED THE CONTACT TO HAVE THE TIRES DIAGNOSED. CLAIM NUMBER [REDACTED] WAS FILED WITH CONTINENTAL TIRES ON JULY 16, 2007. CONTINENTAL AGREED TO PAY 50% OF THE COST TO REPLACE THE TIRES, BUT THE CONTACT FEELS THIS IS INADEQUATE DUE TO RECALL NUMBER 02T012000 (TIRES:TREAD/BELT). HER VIN IS EXCLUDED FROM THE RECALL. THE FAILURE LOCATION INCLUDES ALL FOUR TIRES ON THE VEHICLE. THE REPAIR LOCATION INCLUDED REPLACING ALL OF THE TIRES. THE CURRENT MILEAGE WAS 23,600 AND FAILURE MILEAGE WAS 22,000.

*Although tires weren't exactly the same size as in the recall by the NHTSA I believe these tires should have been included as this clearly is premature tire wear which can result in tire failure and/or crash. I have children and this is not a safe vehicle at the present time.

Include, if available: Police/Fire Department Report (Photos) and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Continental Tire of North America dismissed my claim that these tires should have been included in recall and were rude and verbally unprofessional throughout my conversations with them. At last, Continental Tire Co. told me if I was not happy with 50% off replacement tires, then they would give me nothing at all and that I could go ahead and file a complaint with The NHTSA, which I immediately did. I have attached a copy of the recall on Continental tires by the NHTSA, which I feel is relevant to my tires defects.

After receiving and completing this application, I had tires replaced (see attached Invoice + claim form) due to the fact that the tires were unsafe, ~~and~~ warped and bald.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



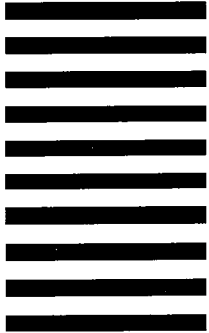
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

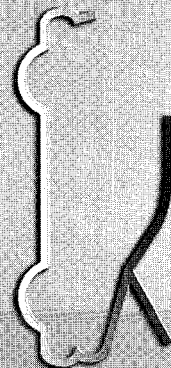
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DEC -2 2005

400 Seventh Street, SW
Washington, DC 20590

MR. DONALD CRAWFORD
DIRECTOR, QUALITY MANAGER
CONTINENTAL TIRE NORTH AMERICA, INC.
1800 CONTINENTAL BLVD.
CHARLOTTE, NC 28273

NVS-215kjs
05T-022

Subject: FMVSS 119/PREMATURE TIRE WEAR

Dear MR. CRAWFORD:

This letter is to acknowledge your recent noncompliance information report. Please review the following information to ensure that it conforms to your records as this information will be made accessible to the public.

Tire/Tire Line /Tire Size:

CONTINENTAL/CONTITRAC BSW/LT245/75R17 121/118S
CONTINENTAL/CONTITRAC TR BSW/LT275/70R18 125/122S
CONTINENTAL/CONTITRAC TR OWL/LT275/70R18 125/122S
CONTINENTAL/GENERAL GRABBER TR BSW/LT245/70R17 114/110S

NHTSA Campaign Number: 05T-022

Mfg's Report Date: November 21, 2005

Components:

TIRES:TREAD/BELT

Potential Number of Units Affected: 34,396

Summary:

CERTAIN CONTINENTAL CONTITRAC TR OUTLINE WHITE LETTER (OWL), CONTITRAC TR BLACK SIDEWALL (BSW), GENERAL GRABBER TR BSW, AND CONTITRAC BSW TIRES MANUFACTURED BETWEEN MAY 29 AND JUNE 11, 2005, SOLD AS ORIGINAL EQUIPMENT ON CERTAIN FORD TRUCKS AND SOLD AS REPLACEMENT TIRES. THESE TIRES CAN WEAR PREMATURELY WHICH FAILS TO CONFORM TO FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 119, NEW PNEUMATIC TIRES FOR VEHICLES OTHER THAN PASSENGER CARS.

Consequence:

PREMATURE TIRE WEAR CAN RESULT IN TIRE FAILURE AND POSSIBLY A VEHICLE CRASH.

Remedy:

CONTINENTAL WILL NOTIFY OWNERS AND REPLACE THE TIRES FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON DECEMBER 21, 2005. OWNERS SHOULD CONTACT CONTINENTAL AT 704-588-5895.

Notes:

CUSTOMERS CAN CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236; (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

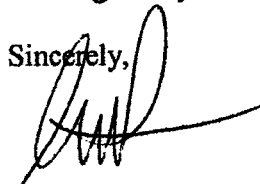
The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6 except for the following item:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, the recall is expected to begin on December 21, 2005. Since the campaign is expected to begin late in the quarter, the first quarterly report will be due by April 30, 2006.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227 or by email at KSCHULER@NHTSA.DOT.GOV. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).



