



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

June 6, 2007

[REDACTED]
[REDACTED]
Los Angeles, CA [REDACTED]

NVS-216 nlm
Ref. # 10189026

Dear [REDACTED],

Thank you for your correspondence dated April 7, 2007, concerning a transmission recall (NHTSA Campaign No. 04V-176) for your model year (MY) 2001 Acura 3.2TL vehicle. The National Highway Traffic Safety Administration (NHTSA), Office of Defects Investigation (ODI) received your correspondence on April 24, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We sympathize with you concerning the service problems you reported; however, this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the California State Office of the Attorney General regarding your particular complaint. You may also ask your dealership for a meeting with Acura's district manager regarding your request.

The Federal Trade Commission (FTC) has jurisdiction over non-safety defects, paint, fraud or deception, warranty and dealership problems, remuneration matters, and fair trade practices. There are three ways you can contact the FTC: by toll free telephone at 1-877-FTC-HELP (1-877-382-4357); by mail at Federal Trade Commission, CRC-240, Washington, DC 20580; and by using the Internet complaint form at <http://www.ftc.gov/ftc/complaint.htm>.

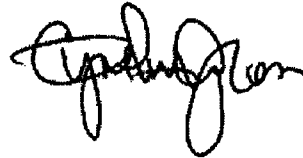


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nhtsa
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VEHICLE SAFETY HOTLINE
888-327-4236

The report you provided concerning the manufacturer's failure to properly repair the recalled transmission is an important source of information. We have provided a copy of your report to ODI's Recall Management Division's Consumer Safety Officer, Mr. Richard Willard. For further information, please contact Mr. Willard at 1-800-986-9678, ext. 66544.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', with a stylized, cursive script.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement