



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

May 22, 2007

[REDACTED]  
[REDACTED]

NVS-216 nlm  
Ref. # 10189025

Dear [REDACTED],

Thank you for your correspondence dated April 25, 2007, concerning stalling and rough idle in your Model Year (MY) 2005 Chrysler PT Cruiser vehicle. The National Highway Traffic Safety Administration (NHTSA), Office of Defects Investigation (ODI) received your correspondence on April 25, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted. A member of ODI's Defects Assessment Division (DAD) reviewed the alleged stalling complaints for the MY 2005 Chrysler PT Cruiser. At this time DAD is declining further action based on insufficient evidence warranting a safety defect investigation. DAD will monitor this issue and reserves the right to take further action if warranted by the circumstances. The information you provided has been entered into our database and will be considered with other reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



VEHICLE SAFETY HOTLINE  
888-327-4236

<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is written in a cursive style with a large, looping initial "C".

Cynthia Glass, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement