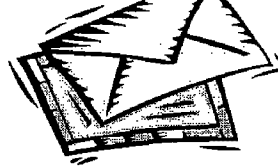


NHTSA ccmMercury Routing Slip



Printed: 4/23/2007

NHTSA #: ES07-002219

XREF #:

Delivery: REG

Rec'd Date: 4/23/2007

Doc Type: GEN

Address To: NHTSA

Referred By: NPO-011

Doc Date: 4/12/2007

Due Date:

S10 #:

DOT/I #:

RMP #:

Subject: LTR FROM [REDACTED] RE A WIRE THAT BROKE OFF ON THE SEAT OF HIS 1996 SATURN SW2 WAGON AND IS STICKING UP VERTICALLY - WIRE WENT THROUGH HIS PANTS AND SKIN

Ack Date:

Sign Office: ENFORCEMENT

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: SMITH

Cleared By:

XREF File:

Modified By:

BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

[REDACTED]

[REDACTED]

BUFFALO, NY [REDACTED]

Tel: Fax: E-mail:

CL-10189019-5057

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	4/23/2007		
NVS-010	INFORMATION	4/23/2007		4/23/2007

CRD Group
ODI

107 APR 24 AM 7:41

107 APR 24 AM 7:41

mc
4/24/07
cc



Richard J. Barter
150 Hawthorne Ave.
Buffalo NY 14223-3016

4-12-07

National Highway Traffic
Safety Administration.

I have a 1996 Saturn
SW2 wagon with 64400
miles on it the vehicle is
far past any back up by
the company.

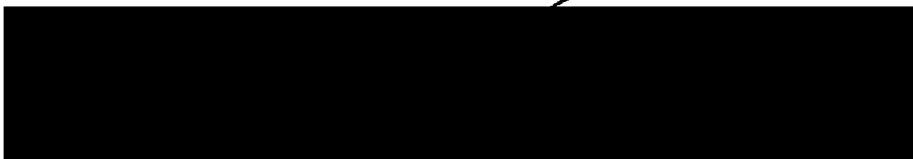
I am 78 years old 5'10.5
163 lbs.

A wire .163 thousands in
diameter came loose or broke
off on the left seat (driver's)
left vertical back portion.
The wire is sticking up
vertically so when I sat
down it went through my
pants and my skin.

I spoke to Douglas at
Saturn factory (1-931-489-2930)
he in turn sent me to the
dealer on 2-6-07 at WEST HERR
3535 Transit Rd Williamsville NY
14221 - 716-689-8900 where
John Floriano (Fixed Manager)
took many pictures and

proceeded to tell me that
I was getting in and out
of the vehicle incorrectly.
Although there is nothing
in the owners handbook
as to what is proper or
what is improper in getting
in or out of the vehicle.
I think is a very poor
and dangerous design it to
have something like this
to happen to anyone.
Have talked to other
SATURN owners who have
had the same thing happen
to them.

Thank You



Buffalo NY