

CL-10189010-7237

April 6, 2007

[REDACTED]  
[REDACTED]  
Burlingame  
CA [REDACTED]

National Highway Traffic Safety Admin.  
400 Seventh St., SW  
Washington, DC 20590

Ford Motor Co.  
Customer Relations Center  
PO Box 6248  
Dearborn, MI 48121

Dear Ford Motor Co.

Concerning the following Ford Explorer with California license plate number 5PFV949 and vehicle ID number 1FMZU62E85U [REDACTED], registered to [REDACTED] at [REDACTED] Millbrae CA.

I bought the afore going used Explorer from Autowest Dodge-Chrysler 5850 Cushing Parkway, Fremont, CA on 10/21/06 for personal use.

The mileage was 5922 on 10/12/06. Today it is 6897 or 975 miles driven since 10/21/06.

My reason for writing is that there seems to be some problem or defect with the accelerator/brake pedal situation. To be more specific, I'll tell you what happens when I am applying the brake pedal in certain situations. The situation goes like this; I'm stopped for a red light, I'm making a right hand turn, the light turns green, people are crossing, I ease into the intersection, someone darts out to cross the street, I take my foot off the gas and hit the brakes. I should come to an abrupt stop, but instead the car surges forward as if I had hit the gas.. I have to take my foot off the brake pedal (as if it's the gas) and hit it again quickly. It's all I can do to keep from hitting someone. At first I thought the gas pedal and brake pedal might be too close to each other. That is not the case. I checked for some matt overlap and that is not the case. This situation has accrued four or five times. I've become very careful about this situation but it's time I let you know before I hit somebody. There seems to be some relationship between the break and gas pedal as slow speed. It has also happened when I'm making a left hand turn, also at slow speed. It's always at low speed except that I get the quick serge forward.

I hope you look into my problem. It may not be only just my problem. It could be that others are having this problem as well..

Sincerely

[REDACTED]

mc  
4/24/07  
cc