

CL-10188984-3725

2007 APR 12 PM 7:41

3-25-07

Dear Sir

Some people have told me to write to your Company. To tell you about our house fire that happen on oct 5, 2006. We had just come home from Towne the Thursday night about 7:30 P.M. I pull our 2000 Ford E150 conversion van with a wheelchair left on it. I have to pull this in front of our house to unload my husband who is handicapped. I have to pull the van in front of house to let the left down on the van. Our van set in front of the house until about 9:00 P.M. After I put up my groceries from wal-mart and fixed my son and husband some supper. I told my husband that I was going to put the under the carport. This was about 9:30 P.M. After I did this I went back into the house. About that time my daughter came over to see her dad cellphone charger because her was broke. She came in the same way were the fire started. We talked for a little while when her cellphone rung. It was one of her friends she went back out the same door she come in and the fire hadn't started yet.

ET  
4/21/07  
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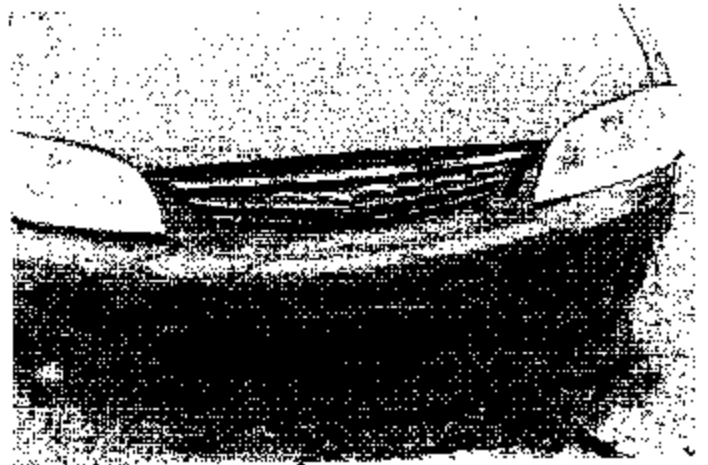
When she heard a big explosion she said  
she saw some smoke but she didn't go look  
right then she told the person on the phone  
that she thought her mom + Dad house was  
on fire, I was in the kitchen part of the  
house when our ~~home~~ phone rang it was a  
good friend of my ~~mother~~ ~~mother~~ we had been  
talking for a little while when I saw ~~some~~ <sup>some</sup>  
blinking ~~lights~~ <sup>lights</sup> in our wash room window, I  
told ~~her~~ that it looked like ~~the house~~  
light like on a ~~top~~ <sup>top</sup> car, I told her to hold  
on and let ~~me~~ look out side, when I open the  
Carpport door. The hole front of our van in  
flames going back toward our house it was  
fully in ~~flames~~ <sup>flames</sup> in flames, I told ~~her~~ that  
our house was on fire she told me to hang  
up <sup>she would call all</sup> and get ~~her~~ out, I went running  
back through the ~~house~~ <sup>house</sup> screaming for everybody to  
get out the house was on fire. My son came  
out of his room and ~~the~~ fire he run into  
the living room to help his Dad who was  
on his hospital Bed. He said Dad come on  
the house is on fire. My ~~husband~~ <sup>husband</sup> only one leg  
that is why he is in a wheel chair, My husband  
got down on his hands + knees and crawled  
out the house down the front steps before all of that

Our daughter [redacted] banging on the front door telling everyone to get out she had heard me screaming that the house was on fire this was about 10:30 PM. We all got out of the house. But our Van & house and my daughter's car was destroyed in the fire. We haven't heard from our Van driver about what started the fire except that it was our Van ~~the~~ that started it. Our Van was in the list to be recalled on the speed control wire our what ever that was but we were not notified about it. also there were two other recall we didn't get notified of. We didn't hear from Landers <sup>for</sup> in Little Rock or from Ford Motor Company. We had our home contents insurance through State Farm. They were the only <sup>one</sup> ~~ones~~ who called to ask about how old our Battery was in our Van. They said that the Inspector said that the Van went on fire by our Battery blowing <sup>up</sup> and causing the fire, our Van had been sitting under <sup>our</sup> ~~the~~ carport ever since 9:30 PM. The Battery in our Van was less than Two years old. It was a Die Hard Batted from Sears <sup>1000000</sup> 1000000. I have made pictures of our Van and house and also my daughter's car.

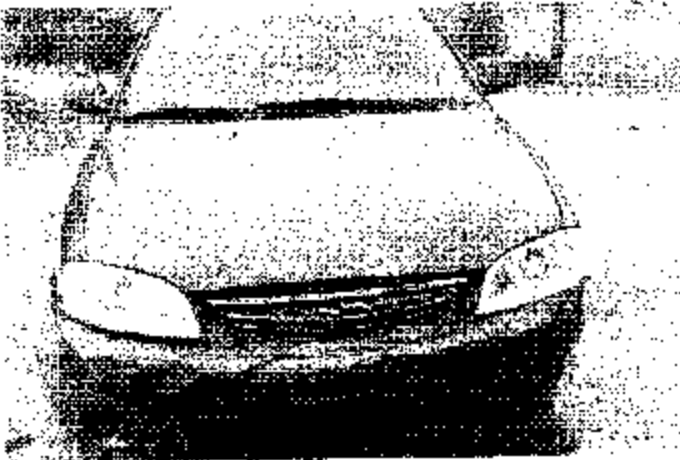
I don't know if you can help or  
not by looking at the pictures, please let  
me know what you think about it &  
on sending a self ~~address~~<sup>envelope</sup> address for  
the letter you ~~to~~ will send back to  
me

your truly

[REDACTED]



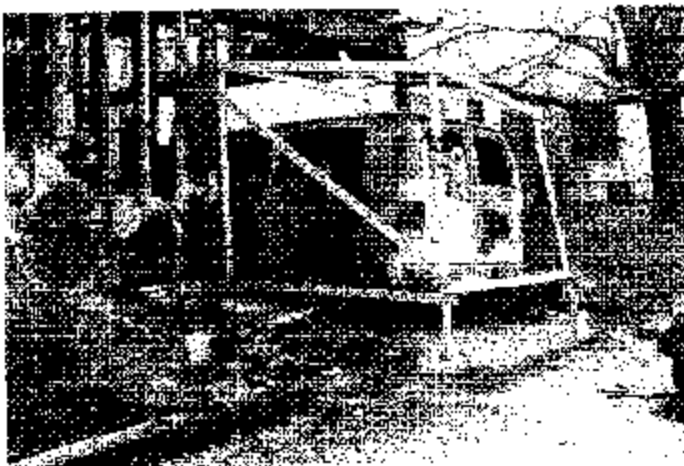
*After car*



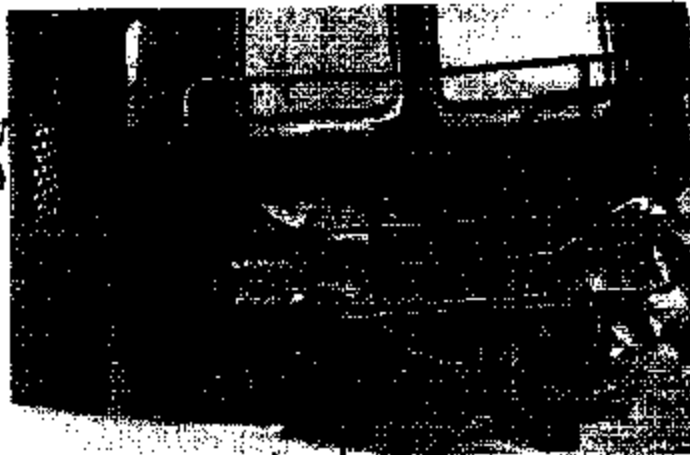
*prop. weather car*



*car car*



*Battery*



Side  
left  
wheelchair

inside of van



BATTERY



MOTOR ON VAN



another view of the battery



