



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

2007

FOR AGENCY USE ONLY 100148

Date Received
BRL -6 PM 12:24
26-APR-2007

Repository
Reference No.
10188962

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City OLATHE State KS Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]
E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a signature or address to the vehicle manufacturer, YES NO
Signature of Owner [Redacted] Date 5/15/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SFNRL38496B [Redacted]

Make HONDA Model ODYSSEY Model Year 2006

Date Purchased 01-DEC-05 Dealer's Name and Telephone Number O'Neill Honda
Original Owner Dealer's City Overland Park State KS Zip Code [Redacted]

Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 171100 LATCHES/LOCKS/LINKAGES:DOORS:LATCH
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-FEB-2007 and 26-Apr-2007
Failure Mileage 35000 AS 26,000
Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]

DOT No. (Example: DOTM4LSABC036) Original Equipment Prior Repair Failure Location: [Redacted]

Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]

Seat Type: [Redacted] Installation System: [Redacted]

Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 1 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. List parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HONDA ODYSSEY EX. THE CONTACT STATED THAT THE AUTOMATIC PASSENGER SIDE SLIDING DOOR CLOSED ON HER CHILD'S HAND ON TWO OCCASIONS. THE DOOR USED A SENSOR WHEN OPENING, BUT THE SENSOR FAILED WHEN CLOSING THE DOOR. THE CHILD SUSTAINED FINGER AND HAND INJURIES. THE CONTACT HAS PHOTOS. THE CURRENT MILEAGE IS 40,800, AND FAILURE MILEAGE WAS 35,800, AS 26,000 (AS 24,000 in Feb, during first incident) AS 26,000
There is no sensor on the back half of the door, where the incident occurred, only on the front part.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The first time the incident occurred, my son, [redacted] was two years old. His fingertips were trapped towards the back of the automatic sliding door. The fingertips were red and swollen. This occurred after I buckled him in, used the key fob to close the door and then entered the driver's seat to drive away. The second time it happened was under the same circumstance, however, this time [redacted] had his hand trapped below his knuckles and could not remove it. I couldn't remove it either + was concerned about his finger placement on the inside of the door. I quickly snapped a photo with my phone + popped the door open. I quickly pulled his hand out before his fingers would've been pulled back.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

X-RAYED JUL 06 2007 OFFICE OF SECURITY

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



NI 501

Use the enclosed form to file a report

or visit

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

