



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 JUL -6 PM 12:51
26-APR-2007

Repository ☐

Reference No.
10188919

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City SPEARFISH State SD Zip Code 57783

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 5/23/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3D7KU28 [REDACTED]
Make DODGE Model RAM 2500 Model Year 2004
Date Purchased 13-APR-04 Dealer's Name and Telephone Number
Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner ☒ Dealer's City State Zip Code
Transmission Type ☒ Antilock Brakes Powertrain
AUTOMATIC ☒ Cruise Control 4 WHEEL DRIVE
Vehicle Component Code
020000 SUSPENSION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 24-APR-2007 Failure Mileage 60000 Failure Speed 75

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 DODGE RAM 2500. WHILE DRIVING APPROXIMATELY 75 MPH UNDER NORMAL DRIVING CONDITIONS THE VEHICLE BEGAN TO VIBRATE VIOLENTLY. THE CONTACT WAS ABLE TO REACH HIS DESTINATION, BUT HAD TO DRIVE APPROXIMATELY 55 MPH TO PREVENT THE VIBRATION. THE VEHICLE WAS CURRENTLY BEING INSPECTED BY THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 60,000.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE VEHICLE IS OWNED BY POPE & TALBOT AND ASSIGNED TO ME.
I WAS DRIVING THE VEHICLE WESTBOUND NEAR WHITEWOOD, SD, WHEN
I CROSSED A OVERPASS OVER A DRY CREEK BED, THE VEHICLE SUDDENLY
STARTED TO SHAKE VIOLENTLY. I PULLED OVER TO CHECK VEHICLE.
COULD NOT FIND ANYTHING WRONG. I DROVE IT HOME WHICH WAS
ABOUT 12 MILES @ ABOUT 60 MPH. I TOOK IT INTO DODGE
AND THEY SAID IT WAS STEERING STABILIZER WERE WORN OUT
60,000 MILES & REPLACED THEM. RIGHT AFTER THEY SUPPOSEDLY
FIXED IT I DROVE OVER SAME STRETCH OF INTERSTATE & IT
HAPPENED AGAIN ATTACH ADDITIONAL SHEETS IF NECESSARY



U.S. Department
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



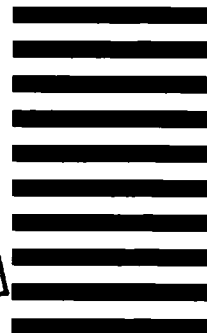
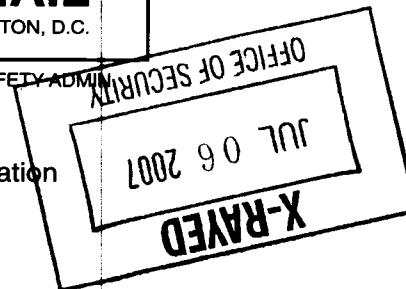
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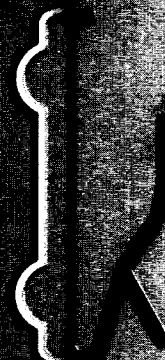
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



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