



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 JUL -6 PM 12: 53
25-APR-2007

Repository ☐

Reference No.
10188878

OWNER INFORMATION (Type or Print)

Name ☐
Address ☐
City FORT SCOTT State KS Zip Code ☐

Daytime Telephone Number ☐
Evening Telephone Number ☐
E-mail Address ☐

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1N4AL11D63C ☐ Make NISSAN Model ALTIMA Model Year 2003
Date Purchased 01-MAY-05 Dealer's Name and Telephone Number _____ Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner ☐ Dealer's City _____ State _____ Zip Code _____
Transmission Type ☒ Antilock Brakes Powertrain Vehicle Component Code
AUTOMATIC ☒ Cruise Control FRONT WHEEL DRIVE 0G0000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-SEP-2006 Failure Mileage 38000 Failure Speed _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9A8C036) ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; (ie, parts repaired or replaced (and if old part is available)).

TL*THE CONTACT OWNS A 2003 NISSAN ALTIMA. THE CRANK SHAFT SENSOR WAS CAUSING THE VEHICLE TO SHUT OFF. NISSAN STATED THAT SHE COULD HAVE THE VEHICLE REPAIRED. HOWEVER, THEY ONLY REPROGRAMMED THE UNIT AND DID NOT REPLACE THE SENSORS. ALSO, THEY ADVISED HER THAT THEY WOULD ONLY REPAIR THE VEHICLE ONE TIME. THE FIRST TIME THAT SHE CALLED NISSAN, THEY TOLD HER THAT HER CAR WAS APART OF THE RECALL. THE NISSAN REPRESENTATIVE TOLD HER THAT THE VEHICLE WAS NOT A PART OF THE RECALL DUE TO THE VIN, AND LATER STATED THAT THAT WAS THE REASON WHY THEY REPROGRAMMED THE CRANK SHAFT SENSOR. THE CHECK ENGINE LIGHT CONTINUED TO ILLUMINATE. THE CONTACT IS CONCERNED ABOUT THE SAFETY RISK INVOLVED. THE CURRENT MILEAGE WAS 56,900 MILES ON HER VEHICLE, AND IT WAS RELATED TO THE POWER TRAIN WARRANTY. NISSAN REFUSED TO REIMBURSE HER FOR THE REPAIRS. THE FAILURE MILEAGE WAS 38,000. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Nissan replaced sensor on May 30th 2007. It cost me \$230.00 to replace. Nissan McCarthy Nissan in Oklahoma determined that the cause for engine to shut off was due to bad speed sensor. Nissan refused to reimburse me any part money for parts or labor.

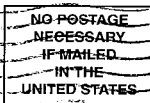
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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