



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2007 MAY 23 PM 7:41 25-APR-2007	Repository <input type="checkbox"/>
	Reference No. 10188821

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			Evening Telephone Number	
City	State	Zip Code		Same	

Do you authorize [REDACTED] to repair your vehicle?
In the absence of [REDACTED] signature of Owner [REDACTED] YES NO
Date 5/17/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHDN56D25U [REDACTED]	Make HYUNDAI	Model ELANTRA	Model Year 2005
Date Purchased 06-NOV-05	Dealer's Name and Telephone Number Lakeland Automall		Engine: No: Cylinders 4
Original Owner <input checked="" type="checkbox"/>	Dealer's City Lakeland	State FL	Zip Code 33815
Transmission Type MANUAL	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Vehicle Component Code 131000 VISIBILITY:WINDSHIELD Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-DEC-2006	Failure Mileage 24000	Failure Speed 0
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE WINDSHIELD WAS COVERED IN TINY HOLES. A NEWS BROADCAST MENTIONED THIS PROBLEM AND IT SERVED AS CONFIRMATION FOR THE CONTACT THAT IT WAS A SERIOUS FAILURE. THE HOLES MADE VISIBILITY DIFFICULT WHEN DRIVING AT NIGHT OR IN ADVERSE WEATHER CONDITIONS. THE FAILURE WAS ONLY ON THE FRONT WINDSHIELD IN A UNIFORMED, STRAIGHT PATTERN. THE CURRENT MILEAGE IS 30,600, AND FAILURE MILEAGE WAS 24,000.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.