

CL-10187950-8302

Date: 3-6 -07

From:

[Redacted]

[Redacted], Floral Park, New York, [Redacted] -2 P 3: 55

To:

Customer Claims Resolution Group, CIMS 485-13-32
1000 Chrysler Drive, Auburn Hills MI USA 48326-2766

Subject: Fire on Chrysler Town & Country VIN: 1C4GP64L1YE [Redacted]

To Whom It May Concern,

I am sending this letter to you regarding my minivan, a Chrysler Town & Country VIN: 1C4GP64L1YE [Redacted].

On June 26, 2006 at approximately 12:25 AM, as I was driving home from New York LaGuardia airport, I noticed the airbag light was illuminated. Within ten minutes I arrived home and parked the minivan in the driveway behind my house. Soon after I entered my home I smelled smoke and looked through the window and found smoke coming from the hood of the minivan. I called 911 and the Fire Department came and stopped the fire. All the electrical components mounted near the steering wheel, the wires and plastics were burned and the van became dysfunctional.

I strongly believe that this accident related to the airbag light which was lit on the minivan's instrument panel while I was driving home. Furthermore, I strongly believe that a manufacturing defect caused the problem. Ever since that accident I have been unable to drive the van due to it not being in working condition. The minivan is still in the same malfunctioned condition. I was not able to move the car from the spot because I could not find the solution to fix it. I am requesting that you send a representative to evaluate the situation and to make a payment for the cost of damage or an arrangement to get the car fixed. I invested a great deal of money in purchasing this automobile and I expect this matter to be addressed promptly.

Sincerely,

[Redacted Signature]

Copies to:

- 1) DaimlerChrysler PO Box 610207, Port Huron, MI 48061-0207
- 2) Customer Assistance, P.O. Box # 21-8004, Auburn Hill, Michigan, MI
- 3) Administrator, National Highway Traffic safety administration, 400 Seventh Street. S.W. Washington, D.C. 20590

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