



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

April 24, 2007

[REDACTED]

[REDACTED]

Sewell, NJ [REDACTED]

NVS-216 nlm  
Ref. # 10187936

Dear [REDACTED]

Thank you for your correspondence dated December 15, 2006, concerning tire blowouts on your model year (MY) 2001 Lincoln Town Car. The New Jersey Office of the Attorney General forwarded your correspondence to the National Highway Traffic Administration's (NHTSA) Office of Defects Investigation (ODI). We received your correspondence on March 26, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In order for us to record specific information concerning the problems you have experienced with your tires, certain information must be provided. Please fill out and return the enclosed pre-addressed, postage-paid Vehicle Owner's Questionnaire (VOQ). The tire information you provided will be entered into our database and considered with other reports to identify any safety-related defect trends that may require our attention. Please mark the appropriate authorization box and sign the form. Your information may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

A review of our database relative to Michelin tire blowouts revealed no report similar to that which you encountered; therefore, there is insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our

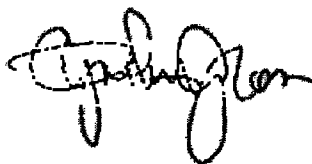


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database and will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is written in a cursive style with a large, looping initial "C".

Cynthia Glass, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosure