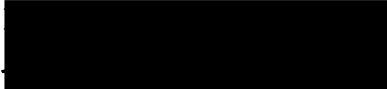




U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

April 26, 2007



NVS-216 aae
Ref. # 10187929

Dear 

Thank you for your e-mail regarding a recall reimbursement request on your model year (MY) 2003 Nissan vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on April 5, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns; however we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers. While NHTSA does not have the resources to intervene in individual disputes, it does monitor this data and may address situations where appropriate.

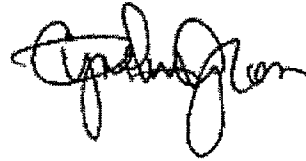
The vehicle identification number you provided was incorrect and we were unable to identify your specific vehicle. In order for you to get a reimbursement for the recall repair work performed on your MY 2003 Nissan vehicle, the vehicle manufacturer must receive your reimbursement request. Federal regulations require a manufacturer conducting a safety recall of motor vehicles or motor vehicle equipment to reimburse owners who have paid to obtain a remedy for the problem within a reasonable time, which in many instances is one year, prior to the manufacturer's notification. Certain restrictions apply, including the need to submit certain documents to the manufacturer. Owners should follow the instructions in the recall notification letter to file a claim. Owners who feel that their claim was wrongfully denied should pursue the matter with the manufacturer. Additionally, our statute does not authorize the Federal government to reimburse vehicle owners for any costs associated with safety recalls.



VEHICLE SAFETY HOTLINE
888-327-4236

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', with a stylized, cursive script.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement