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DETROIT MI 48232-5170

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March 12, 2007

Chevrolet Motor Division
Chevrolet Customer Assistance Center
P.O. Box 33170
Detroit, MI 48232-5170

Dear Chevrolet Customer Assistance:

On Thursday, February 1, 2007, I had my 2005 Chevrolet Trailblazer serviced at Husted Chevrolet, 383 Jericho Turnpike, Floral Park, NY 11001. One of the items I asked to be looked at was the non-existence of a "Door Ajar" or "Door Open" light indicator on the instrument panel. (I had an incident where while leaving my driveway the driver's side rear door was not closed and I proceeded to pull away not knowing the door was left open). The dealership confirmed that my line of trailblazer did not come with this safety option, much to my surprise.

I contacted Chevrolet Customer Service on February 19, 2007, to discuss this. I spoke with Mike Jackson (866-790-5600, ext. 11818) regarding this. He was equally surprised that this Trailblazer did not have this safety option, although referenced to have it in the Customer Manual. He contacted Husted and arranged the car to be looked at again on February 22, 2007. Again, the dealership confirmed that this trailblazer model did not have this feature. I have since left 3 messages for Mike Jackson to call me to discuss my concerns but more importantly options or suggestions to this issue. I still not have not heard back from anyone at Chevrolet, although I stressed my concern regarding this "glaring" safety feature not included on my Trailblazer.

I find it disturbing that the dashboard instrument panel would include and indicator light notifying me that the washer fluid was low, but not if any of the doors are open. How can Chevrolet deem a "Door Ajar" or "Door Open" light indicator not necessary on a family automobile?

Did Chevrolet reduce their operating cost, by not including this feature?

Does an accident need to occur before Chevrolet makes the "Door Open" light indicator mandatory on all it's vehicles?

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I find this whole incident totally disturbing and Chevrolet should be ashamed of themselves for building an SUV, with the ability to transport up to 7 people, and not taking even safety of these individuals into consideration. At least I can take comfort when I am notified that my washer fluid is low!!

Thank you,

[REDACTED]

[REDACTED]

New Hyde Park, NY [REDACTED]

[REDACTED]

CASE # 71-484208441

**CC: NHTSA
US Department of Transportation
Washington, DC 20590**

**BBB Auto Line Program
4200 Wilson Boulevard
Suite 800
Arlington, VA 22203**

[REDACTED]