



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

May 15, 2007

[REDACTED]
[REDACTED]
South Dayton, NY [REDACTED]

NVS-216et
Ref. # 10187923

Dear [REDACTED]

Thank you for your correspondence dated March 23, 2007, concerning the problem you encountered with your model year (MY) 2006 Chevrolet Malibu vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on April 3, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted. A review of our database relative to problems associated with the wheels installed on MY 2006 Chevrolet Malibu vehicles revealed no report similar to that which you encountered; therefore, there is insufficient evidence to warrant opening a safety defect investigation at this time.

In order for the agency to initiate an investigation, we request specific information from consumers concerning the problem(s) experienced with their vehicle. You may complete an electronic Vehicle Owner's Questionnaire (VOQ) on the NHTSA Web site at: <http://www.nhtsa.dot.gov/ivoq>; you can call our toll-free hotline (1-888-327-4236) for assistance; or, you can complete, sign, date and return the enclosed VOQ form. This form provides vehicle owners the means to report safety-related problems about their motor vehicles or motor vehicle equipment, e.g., child safety seats, jacks, tires, brake fluid, etc. The information



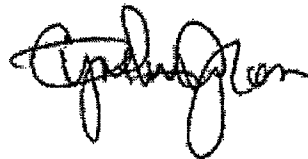
VEHICLE SAFETY HOTLINE
888-327-4236

you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.

If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the New York State Office of the Attorney General regarding your problem and your rights under the New York Lemon Law.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read 'Cynthia Glass', written in a cursive style.

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ form