



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

April 13, 2007

[REDACTED]

Port Jefferson Station, NY [REDACTED]

NVS-216 nlm
Ref. No. 10187905

Dear [REDACTED]

Thank you for your correspondence dated March 20, 2007, concerning your model year (MY) 1998 Lincoln Navigator. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on April 3, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

A review of our database relative to problems associated with battery failure and the airbag warning light in MY 1998 Lincoln Navigator vehicles revealed no report similar to that which you encountered; therefore, there is insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database and will be considered with future reports to identify any safety defect trends that may require our attention.

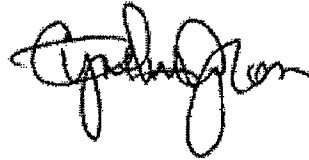
If you have not done so, you may consider contacting Ford Motor Company directly at: Ford Motor Company Customer Relations Center, P.O. Box 6248, Dearborn, Michigan 48126; or by phone at 1-800-392-3673 or 1-800-232-5952 TDD for the hearing impaired, with your concern. You may also ask your dealership to schedule a meeting with the Ford district manager.



VEHICLE SAFETY HOTLINE
888-327-4236

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Cynthia Glass". The signature is fluid and cursive, with the first name "Cynthia" being more prominent than the last name "Glass".

Cynthia Glass, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement