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Port Jefferson Station, N.Y.

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March 20, 2007

National Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

To whom it may concern:

I have a 1998 Lincoln Navigator.

On Saturday, March 17, due to cold weather my Ford Motorcraft battery did not have enough charge to start the engine.

The car was started by my local AAA licensee and the battery was replaced.

Since this occurrence, the airbag warning light is flashing a "Code 52", and a qualified Lincoln Mercury technician diagnosed the problem as a faulty airbag module caused by decreased battery voltage. The technician claims the airbags will not deploy without this module.

This part costs \$225.00 and requires 2 hours labor to replace.

Ford Motor Company claims to be safety oriented; therefore, I cannot understand how a dead battery nullifies the safety of airbag protection.

I feel that Ford Motor Company should remedy this problem, at their expense, as this is a "safety issue"

Very truly yours,

CC: Ford Motor Company

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